# **RAGHAV GUPTA**

APPRENTICE LEADER

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LinkedIn



Bengaluru, India

### **TECHNOLOGIES**

- SQL, Pyspark
- Python
- Excel
- PowerPoint
- Basic Tableau

### **TECHNIQUES**

- Big Data Analytics & Reporting
- Data Engineering
- Video Analytics
- EDA
- Feature Selection& Engineering
- Decision trees

## **SOFT SKILLS**

- Leadership
- Team
   Management
- Communication
- Problem solving
- Decision making

#### **EDUCATION**

M.E, Micro Electronics | 2013-15 | BITS-PILANI, Dubai

B.Tech, ECE | 2008-12 | JECRC, Jaipur Six Sigma Green Belt

### **HOBBIES**

- Gym & Sports
- Travelling

#### **ABOUT ME**

Highly enthusiastic and detail-oriented analytics professional with 4+ years of experience in working with Fortune 500 companies across Retail, Airline and Tech domains. Adept in defining and scoping business problems, and translating them into analytical solutions using a structured approach, providing data driven insights, delivering growth and driving transformation.

## **WORK EXPERIENCE**

Mu Sigma | October, 2015 - Present

- Currently Managing an account for a China based Retail client
  - Online Assortment

     Identifying the right set of SKU's to be published on Online platform and remove non-performing SKU's, saving clients ~115 man hrs/week, Reduced NMR by >10%, Improved Sales/UPC by >20% & maintaining compliance
  - Retail Data Monetization through Vendor Portal— Helping Business monetize their retail data through analysis & KPI's and providing suppliers with decision making findings and insights which they do not get from the 3rd party data sources
  - O2O Forecasting and Margin Optimization— Worked on a framework for Forecasting Sales, Demand and Margin, helping clients take strategic decisions on Pricing, in-stock, promotion, improvements in supply chain etc.
  - Offline Customer Behaviour through Video Analytics
     Through Video Analytics
     realize Customer offline behaviour and purchase patterns and help business with insights and driving transformation

Digital Marketing Strategies based on the Customer behavior, geolocation and local weather for a Weather client

- **LookAlike Segment** Segment to increase the Customers base, by identifying users who exhibits similar behaviour and visit patterns (R.F.) as a brand customer
- Customer Visit Prediction for Ad Targeting
   — Developed a ML model using L.S.T.M. to predict customers' future visit locations, which helped improving the audience selection framework for marketing campaigns
- Anomaly Detection— Implemented QA Metrices dashboard to detect any anomalies that can occur for refreshed Customer segments
- **DQM** Using OpenStreetMap for accurately identifying the store and its' location with its' area for validating 3<sup>rd</sup> party location data

#### Lead a team of a Chicago based Fortune 100 Airline

■ **Predictive Maintenance**— Developed a solution that predicts the probability of a component failure which can lead to C.O.D.D. events, using text mining and R.F.M. analysis, thereby saving significant amount of unscheduled maintenance cost and man hours

# My Typical Workday

- 15% 20% Project & People Management
- 30% 35% Planning, Client & Leadership connect
- 45% 50% Assessment, Analysis

#### ORGANIZATION BUILDING

Mentored several batches of P.G.A. and new joiners to make them delivery ready