Risk Assessment and Mitigation

Group Number: Cohort 2 Team 7

Group Name: pickNmix

Group Member Names:

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The Risk Register above states the list of risks which our team could encounter in this project. It breaks them down into 3 groups: Person. These risks relate to the members of our group, the process of making the game, the process of scheduling and managing our workflow, and the relationship between not only our team, but the work each member does.

Technology: These risks relate to the issues regarding the technology our team uses in the project during the implementation stage. Gameplay: These risks relate to the issues we may encounter in the implementation stage of our project, more specifically, the user experience of the game.

Project: These risks relate to the issues which can affect the project schedule or resources.

Each risk has been given a specific code related to whichever section of risks it is in so we can easily identify which risk we may encounter if any of the above events occur, and then when it does occur, we will look towards the mitigation section of the table to see what measures have been put in place to help mitigate this problem.

The likelihood and severity sections have been colour coded for our ease of use so we can see which risks are not only more likely to happen, but also have the highest impact. This has been done so we can preempt any issues arising by prioritising those events with a higher severity and higher likelihood combined, instead of potentially spending time trying to prevent less significant issues which are less likely to happen.

Some of these risks are things we can prepare for in advance, some will be discovered throughout development and testing. For those which we can prepare for in advance, we have already put the measures into place and discussed with our team what will occur if one of the risks has occurred. Take P1 for example. We can prepare for the event of someone not meeting a deadline for whatever reason, and so we have already identified and put the measures into place to make sure that if a deadline isn't met, we as a team can handle it. For a risk such as G4 however, it isn't something that we can prepare for in advance, as much as we would need to react to it if it happens, and as such, if we get to a stage and risk G4 has occurred, we will then consult the Mitigation section for G4 and see how to handle it.

For some of these risks, there may be multiple ways to undertake the mitigation task, or there may be a disagreement on which way is best to do it. In this scenario, we will enact P6 "a disagreement in the team" on what to do. We will consult our team leader on which way is best to perform the task, discuss the potential methods involved in solving the task, and then they will choose a final decision which we must stick to. If this results in a member of the team having a falling out and becoming uncooperative, we will consult P7 and enact on that in order to keep the flow of the project's development moving forward.

If a problem is discovered and is not on the risk register, communication with the team immediately is vital in order to make sure that it is dealt with swiftly and with as little trouble as possible. In the event of this happening, another entry into the Risk Register will be added to make sure that if the event ever happens again, the team knows how to respond to it with as little fuss as possible.

| ID | Туре | Description | Likelihood | Severity | Mitigation | Owner |
|----|--------|---|------------|----------|--|--------|
| P1 | Person | Any member of the team is unable to complete their work, due to health or personal reasons | Low | High | Have a knowledge-sharing culture and make tasks and dependencies transparent and assign backup team members for the tasks to do if that assigned one fails to do it. | David |
| P2 | Person | Any member not being able to download or use essential software | Medium | Low | Any software that is required can be downloaded and used on the lab computers | Sameer |
| P3 | Person | Lack or miscommunication of key information, leading to misalignment on client needs | Medium | High | Establish regular communication in meetings, using tools to measure progress (Gantt Chart) and hitting key targets that the client wants | Phyo |
| P4 | Person | Delays in tasks, due to a member not completing their assigned tasks | Low | High | Tracking each members progress, with weekly checkups, to make sure that the work is being completed to a high standard | Phyo |
| P5 | Person | A member is unable to attend a scheduled meeting | Medium | Low | Every member is in a group chat together, and if one member is unable to attend a meeting, we will communicate with them either within or after the meeting in order to decide one what they will do | Phyo |
| P6 | Person | There is a disagreement in the group regarding how to undertake a | Medium | Medium | Decisions will be made based on the majority vote among team members, ensuring that everyone's opinion is considered. | David |

| | | certain task | | | | |
|----|------------|---|--------|--------|---|-------------|
| P7 | Person | A member becomes uncooperative with the group | Low | High | We are having 1-2 meetups per week to discuss and update progress. If one member isn't cooperating, we will be able to split their workload amongst the rest of the group in order to make sure the tasks are complete, and report them to our higher ups | David |
| P8 | Person | Misunderstanding between team members on project work due to lack of formal documentation | Low | Medium | Use clear documentation, maintain a project log of activities, and meeting notes in shared documents for every member to be able to see what is happening in the group. | Phyo |
| T1 | Technology | Game performance issues for low-end systems/all systems | Medium | Medium | Provide a way for the player to adjust the graphic quality, and optimise game assets to reduce strain on a system | Alex, Harry |
| T2 | Technology | Random events causing crashes or stuttering | Medium | Medium | Testing and fail-safe measures should be implemented to stop the game from crashing | Alex, Harry |
| Т3 | Technology | Random events causes unexpected behaviour in the game | Medium | High | Thorough testing of random events, as well as this, clear conditions and priorities should be used to start the random event | Alex, Harry |
| T4 | Technology | Game is unplayable on certain devices due to software conflicts | Low | High | We are using LibGDX which natively supports the ability to play on Windows (7+ only), Mac and Linux, and we will make sure to bundle the download with the correct version of Java to eliminate any issues there | Alex, Harry |

| T5 | Technology | Certain inputs may crash the game | Low | High | If the game is trying to read an input which it by default doesn't recognise, it could cause errors. Adding Try-Catch statements and other related error handling to stop catastrophic errors from occuring | Alex, Harry |
|----|------------|--|--------|------|---|-------------|
| Т6 | Technology | Lack of familiarity with the version control system (e.g., Git) could lead to code conflicts | High | High | Learn how to use Git and Github before working on the project in order to prevent code conflict. | Alex, Harry |
| Т7 | Technology | Inability to implement some features due to the skill gaps with programming or the technical tools | Medium | High | Learn the required skills for the development and seek help from the lecturers | Alex, Harry |
| Т8 | Technology | Team members accidently overwrites each other's work due to the unfamiliarity with the shared environment | Medium | High | Make sure to have backups and develop rules for the code editing between the developers | Alex, Harry |
| Т9 | Technology | Loss of data related to the project due to the unexpected system errors | Low | High | Make sure to have an essential backup for the important data related to the project | Alex, Harry |

| G1 | Gameplay | Poor UI | Low | Medium | Implement early testing of UI in the game. Give to someone who has not played to see if it is intuitive | Alex, Harry |
|----|----------|---|--------|--------|--|-------------|
| G2 | Gameplay | Random events being too difficult/frustrating | High | Medium | Balance the difficulty through play testing the game or implement a difficulty slider | Alex, Harry |
| G3 | Gameplay | Lack of depth in gameplay | Medium | High | Thorough playtesting of the game will show if there is any dull areas, furthermore new mechanics or randomised objectives would help | Alex, Harry |
| G4 | Gameplay | Obscure win condition | Medium | High | Provide simple and clear feedback to the player, allowing them to understand how to improve | Alex, Harry |
| G5 | Gameplay | Random events being too similar | Medium | High | Provide a wide range of random events, with varied consequence which would keep the game fresh | Alex, Harry |
| G6 | Gameplay | The game does not respond actively during the high activity moments and it cause the player frustrating | Low | Medium | Test the game and the UI performance | Alex, Harry |
| G7 | Gameplay | The student satisfaction algorithm fails to provide the correct student satisfaction numbers to the player. | Low | Medium | Test this algorithm again and again in order to be sure that algorithm is working properly | Alex, Harry |
| G8 | Gameplay | Leaderboard does not update correctly and show the top scores incorrectly | Medium | Medium | Test the leaderboard to make sure that the leaderboard is working correctly with the game data. | Alex, Harry |

| G9 | Gameplay | Achievements not triggering correctly during gameplay | Medium | Medium | Implement unit tests for achievement criteria and ensure achievements trigger under proper conditions through detailed playtesting | Alex, Harry |
|-----|----------|---|--------|--------|---|--------------|
| G10 | Gameplay | Players misunderstood how to achieve the achievements during gameplay | Medium | Medium | Provide the clear UI explanation on how to achieve the achievements as the tips to the players at the start of the game or in the menu. | Alex, Harry |
| PJ1 | Project | Overlooking essential requirements from the product brief and missing the important features | Medium | High | Look thoroughly the product brief and make notes about the essential requirements for the important features | Phyo, Sameer |
| PJ2 | Project | Poor initial project timeline plan cause the major delays | Low | Medium | Make a thorough schedule, then review it regularly and make adjustments depending on team's progress | David |
| PJ3 | Project | Underestimate some potential risk that can arise during the project development and they cause the delays | Medium | High | Carefully think about all the risk can have significant impact on the project progress | Phyo |
| PJ4 | Project | Ambiguity in game requirements causes confusion in feature development | High | High | Document the requirements clearly and always check them with product brief and the team | Phyo, Sameer |