GANESH KONDASANI

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PROFESSIONAL SUMMARY

I am a Detail-oriented DevOps Engineer with 3+ years of experience in AWS Cloud Administration, Linux systems, production support, monitoring, and automation. Hands-on experience with Red Hat Linux and DevOps tools including Terraform, Ansible, Jenkins, Docker, and Kubernetes, along with strong expertise in observability using Prometheus, Grafana, Dynatrace, and the ELK stack. Proficient in Python and Bash scripting for automation, supporting the full SDLC, CI/CD pipelines, release management, troubleshooting, and incident resolution to build reliable, scalable, and high-performing cloud applications while driving continuous improvement and aligning with Accenture's culture of innovation and excellence.

SKILLS

- **AWS Cloud:** EC2, EKS, RDS, VPC, IAM, S3, CloudWatch, Config
- **Infrastructure & Configuration:** Terraform, Ansible
- **System Operations**: Monitoring, Incident Management, Cost Optimization
- **OS & Automation:** Linux, Python, Bash, Groovy, YAML
- **Monitoring & Observability:** CloudWatch, Prometheus, Grafana, ELK, Dynatrace
- **DevOps Tools & Containerization:** Git, Jenkins, Docker, Kubernetes
- **Networking & Security:** IAM Policies, KMS, DNS, TCP/IP, Load Balancers, Firewalls
- **Production Support:** Root Cause Analysis, 24/7 Availability, SLA Adherence

PROFESSIONAL EXPERIENCE

DevOps Engineer| Accenture Solutions Pvt. Ltd | Apr 2023 – Present

- Administered and optimized **AWS infrastructure** (EC2, VPC, S3, RDS, IAM), achieving **99.9% uptime** and meeting strict SLA requirements.
- Provisioned AWS infrastructure using **IaC Tools** such as **Terraform** and using **Ansible**, ensuring consistent and scalable environments while **cutting setup time by 40%.**
- **Automated Server Hardening, Patching, Upgrades**, and **Backups** for hundreds of large-scale enterprise **Linux production servers** using **Ansible**, resolving the biggest causes of system crashes reported by end users, and enabling compliance with security policies.
- Implemented monitoring, logging, and alerting via **CloudWatch** & **AWS Config rules**, and structured logs to S3; **reduced MTTR by 30%.**
- Orchestrated **CI/CD pipelines** leveraging **Git, Jenkins** automating application builds, testing, and deployments across production environments; **reduced deployment failure rate by 15%** and **sped up releases by 20%.**
- Applied **security best practices** (IAM least privilege, S3 encryption, Config rules) ensuring **100% compliance** during audits.
- Built monitoring dashboards using **Prometheus**, **Grafana** for performance management and Improved **system uptime to 99.9%** by timely patching's.
- Automated **repetitive operational tasks** using **Shell scripting** and **Python**, reducing manual intervention by **40%.**
- Integrated application deployments with **Docker** and **Kubernetes**, improving scalability and reducing deployment time by 30%.
- **Documented operational procedures** and knowledge bases to streamline onboarding and reduce incident resolution times.

EDUCATION

Bachelor of Technology, in Mechanical Engineering   June 2019 – July 2022
Golden Valley Integrated Campus   *Chittoor, Andhra Pradesh*

CERTIFICATIONS

- Python Fundamentals Certification
- Bright Beginner – Accenture Excellence Award (2024)
- AWS Certified Solutions Architect – Associate | In Progress

ACHIEVEMENTS

- Reduced AWS cloud **costs by 20%** via EC2 right-sizing & S3 lifecycle policies.
- Received **Accenture Champs Award FY25 for Helping Customers** and Playing the Pivotal role in team's Success.