Kenneth Thompson

20403 Wisconsin, Detroit Michigan 48221  (313)352-5554, alt (313)370-7337  kenthom1@netzero.net

INFORMATION TECHNOLOGY

Knowledgeable Information Technology Professional seeking to contribute training and acquired skills within a Technical Support and/or Help Desk role. Work well independently, or in a group setting providing all facets of computer support such as troubleshooting, installations, and maintenance. In-depth knowledge and understanding of numerous software packages and operating systems. Skilled in providing Customer and Help Desk Support. Easily identify and resolve technical issues and concerns. Excellent communication and presentation capabilities.

United States Marine Corps 06/1990-06/1994

Assistant Machine Gunner/ Waste Water Plant Operator

 Water support technicians install, operate, inspect, and perform preventive and corrective maintenance on pumps, water filtration/purification equipment, water storage/distribution systems, and laundry and shower facilities.

 The assistant carries a spare barrel and extra ammunition, and reloads and spots

targets for the gunner.

EDUCATION

Everest Institute- Southfield, MI

*Information Technology*

Mumford High School- Detroit, MI

*High School Diploma*-1990