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### AF PGI 5346.401 General

See the [Multi-Functional Team (MFT) Resources Guide](https://cs2.eis.af.mil/sites/10263/projects/Services/MFT/MFT.aspx) for additional quality assurance training, tools, and templates.

See the tailorable [Corrective Action Report](https://cs2.eis.af.mil/sites/10059/afcc/knowledge_center/templates/corrective_action_report.pdf), [Customer Complaint Record](https://cs2.eis.af.mil/sites/10059/afcc/knowledge_center/templates/customer_complaint_record.pdf), and [Performance Assessment Report](https://cs2.eis.af.mil/sites/10059/afcc/knowledge_center/templates/performance_assessment_report.pdf) templates.