IDEA BOARD

#33

Performance metrics need to be informed by a robust EFRM (Enterprise Risk and Fraud Management) in order to account for inherent risks. This should eliminate the argument that tying budgeting to performance will be punitive and result in lower goals. Ineffective programs do need ...

Critical

#32

Improving the source data. A lot of data is self reported by agencies and does not truly encompass the information needed to solve the root problems. The focus is narrow or in the wrong place.

Critical

#31

How to integrate the federal program inventory

Nice-to-solve

#30

How to avoid bucketing information strictly by agency, which is not how the public/citizens thinks about services

Nice-to-solve

#29

Ensuring data is machine readable

Important

#28

Incorporate customer experience and human centered design into the performance process. Performance goals should be better connected to the end user, the american public

Important

#27

Define performance management and why it matters upfront, and offer a framework right on the site that helps people understand all the components of performance management within <30 seconds.

Critical

#26

Root out malpractice in the hiring and promotion process. The best qualified people don't always get the job.

Important

#25

Leveraging IVM - integrated value modeling, to connect Performance and Planning documents with performance metrics.

Nice-to-solve

#24

Funding evaluation

Nice-to-solve

#23

Thinking measures and goals can solve all problems (need to look at process)

Important

#22

An accurate (up-to-date), big-picture or high-level overview of the ecosystem of government.

This prevents holistic thinking, planning, and execution.

Critical

#21

If you look at Performance language and IPERA noncompliance language they are similar. People seem to give more attention to IPERA noncompliance than they use to for GPRA noncompliance

Important

#20

Summarize roles and responsibilities, as well as due dates for each required performance report or deliverable in one place.

Critical

#19

People in agencies need to see the value in it - performance team need to be embedded throughout agencies to solve problems rather than simply be seen as reporters

Important

#18

Getting Congress to fund programs based on data and not politics! (it'll never happen

Nice-to-solve

#17

Communicating key performance metrics that truly resonate with the public.

Important

#16

Ease of readability. Much of the performance data is submitted in documents that are long and difficult to comprehend for some. In order to best present performance data in a useful way, we need to work on high level presentation that is easily digestable and impactful forthe pub ...

Important

#15

Make the site navigation easier. Update the megamenu on the top of the performance.gov homepage to have common categories of why people visit performance.gov, and have dropdowns under each mega menu category.

Important

#14

Public perception by political parties and media that we are the swamp

Important

#13

Evaluation is not often done, and feedback loops not established and then acted upon when starting new work.

Nice-to-solve

#12

GPRA really doesn't have teeth when it comes to 1st year, 2nd, and third year non-compliance issues.

Important

#11

Funding performance staff to do process improvement and use other tools besides answering the mail on GPRAMA tasking

Critical

#10

We are not able to keep our data in systems that talk to one another, and its not easy to share data among agencies

Important

#9

We don't have agreed upon data definitions across agencies, even within agencies, which makes it harder to compare/submit data

Nice-to-solve

#8

Having Quality, usable, reliable data

Critical

#7

The feedback loop between performance data and the federal budget process is broken. We need to do a better job of making it clear what the "ROI" is for tax dollars that are being used for programs. This would also provide clarity for the congressional appropriations process and ...

Critical

#6

OMB thinks providing guidance alone rather than resources is enough to make performance successful.

Critical

#5

Need to analyze operational processes (mapping, root cause analysis, generate alternatives, pilot,....)

Important

#4

Apathy on the part of some lower level Government employees. The adage "close enough for government work" has to end. We need all workers to feel personally invested in outcomes.

Important

#3

Performance doesn't always lead to strategic decision making by leadership and/or tie to budget allocations.

Important

#2

Senior Leadership and Management buy in and govt wide training on performance.

Critical

#1

Performance is not tied to budget

Critical

Improve quality and breadth of data

#32

Improving the source data. A lot of data is self reported by agencies and does not truly encompass the information needed to solve the root problems. The focus is narrow or in the wrong place.

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Make information easy to digest and navigate

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How to avoid bucketing information strictly by agency, which is not how the public/citizens thinks about services

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Get people to care

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Important

#2

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Critical

Support collaboration & feedback loops

The hardest work to be done here is out of scope for performance.gov, but in integrating key information and circulating it between actors that need to work together, we may be able to support essential collaboration and more robust feedback loops

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Critical

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Important

#1

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Explain the framework, so we don’t have to (as much)

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