



FFM Business Use Cases for Bill-to-Collect

Release FY 2024



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Purpose

The Federal Financial Management (FFM) Business Use Cases reflect the business needs, or requirements that an agency must follow in the financial management community. This document is part of the FFM Business Use Case Library and contains the business use cases associated with the Bill-to-Collect Business Process. The ***Federal Financial Management Business Use Case Library Overview*** should be referenced in conjunction with this document for guidance on understanding and applying the FFM Business Use Cases to agency financial operations.

Appendix A provides a list of the documents in the FFM Business Use Case Library.

Business Use Case Structure

The sections of the FFM business use cases are described below.

Business Use Case Identifier: includes information about the key underlying components. The notation for a business use case identifier is as shown.



Figure 1: The notation for a business use case identifier.

Business Scenario(s) Covered: identifies differing situations or conditions that occur when executing an end-to-end business process and reflect the scope and complexity of federal government agency missions.

Business Actor(s): identifies the typical offices or roles performing events in the business use case.

Synopsis: provides a summary of the events that take place within the business use case.

Assumptions and Dependencies: includes context information about events that have occurred prior to the first event identified in the business use case or outside of the business use case and dependencies on events accomplished in other business use cases. There are several common assumptions that are established for all business use cases. Additional assumptions or dependencies are included if needed for the specific business use case.



FFMSR ID Reference(s): includes a list of the Federal Financial Management System Requirements (FFMSR) that apply for the business use case.

Initiating Event: identifies the event that triggers the initiation of the business use case.

Typical Flow of Events: includes the Federal Financial Management (FFM) and non-FFM events that may occur to complete the business scenario(s) included in the business use case. The non-FFM events are provided for business context. Also included are the inputs and outputs or outcomes that one would expect to occur during or as a result of the event.



Bill-to-Collect Business Use Cases

050.FFM.L1.01 Penalties, Interest, and Collections

End-to-End Business Process: 050 Bill-to-Collect

Business Scenario(s) Covered

- Individual Receivables
- Disputes
- Collectable by Agency
- Credit Memo
- Penalties, Interest, and Administrative Fees
- Non-Treasury Deposits

Business Actor(s)

Finance Office; Customer (non-government)

Synopsis

A private sector entity (Customer) is billed by a federal agency for goods or services provided by the agency. The quality of some of the goods is disputed and the disputed goods are returned. The invoice is not paid on time causing penalties, interest, and administrative fees to be incurred and a dunning notice to be sent. The dispute is resolved by issuing a credit memo to the Customer and waiving the penalties. The balance due plus interest on the undisputed goods is paid.

Assumptions and Dependencies

General

- 1.1. There may or may not be automated (near/real-time or batch) interfaces between functional areas/functions/activities or between provider solutions/systems.
- 1.2. There is no presumption as to which activities are executed by which actor, or which activities are automated, semi-automated, or manual.
- 1.3. Supporting information for general ledger transactions includes sub-ledger entries when sub-ledgers are used.
- 1.4. Appropriate attributes (e.g., object class and project) are included as part of the accounting string.
- 1.5. Relationships between use cases are described in the Framework for Federal Financial Management Use Cases found in the related overview document.
- 1.6. All predecessor activities required to trigger the Initiating Event have been completed.
- 1.7. Funds availability checks are performed against appropriations/fund accounts for obligating funds, and against obligations for disbursing funds in accordance with OMB A-11, Section 150.2.



050.FFM.L1.01 Penalties, Interest, and Collections

Business Use Case Specific

- 2.1. The federal agency has already recorded the sales order for the goods in their ordering system and the goods have been shipped.
- 2.2. The invoice is generated from an external system and electronically sent to the FM system, and the invoice date is the date it is sent.
- 2.3. The federal agency does not refund the administrative fees.
- 2.4. The customer finds some of the goods acceptable, but pays for none and does not issue a dispute until after receipt of a dunning notice.
- 2.5. The federal agency is executing the deposit activities.

Federal Records Management

- 3.1. In accordance with National Archives General Records Schedules (GRS) and other Federal records management standards, the types of digital objects received or created during FFM events (Business Use Case Inputs or Outputs) that are considered FFM Federal records (ERM.010.010, ERM.010.020) are specified with a superscript (FR). FFM Federal records are managed as temporary Federal records unless they stand out as having permanent value because of high dollar value, media attention, historical value, research value, or other extenuating circumstances.
- 3.2. For each type of FFM Federal record, a retention period is established (ERM.010.030) and, if special circumstances occur such as an order, law, or business justification, a temporary Federal records retention period is changed (ERM.030.040) or a permanent Federal record retention period is extended (ERM.040.040).
- 3.3. During the retention period of an FFM Federal record: appropriate access levels are maintained (ERM.020.010); associated metadata (e.g., record identifier, creator, creation date, security classification, access rights) and an audit trail of changes to Federal record content, metadata, and access level are maintained (ERM.020.020); if a litigation hold is placed, the Federal record is locked down until the litigation hold is lifted to ensure no changes can be made (ERM.020.030); if needed to satisfy a Freedom of Information Act, Congressional, or e-discovery request, the Federal record is made available (ERM.020.040); and if needed because of technology obsolescence, the Federal record is migrated to another repository to serve out its retention period (ERM.020.050).
- 3.4. Once an FFM Federal record has met its records retention period, it is disposed (ERM.030.010, ERM.030.020, ERM.030.030) or transferred to NARA (ERM.040.010, ERM.040.020, ERM.040.030).

FFMSR ID Reference(s): 1.1.2; 1.1.5; 2.2.4; 2.2.5; 2.2.6

Initiating Event: Goods are ordered from a federal government agency.



Use Case 050.FFM.L1.01 Penalties, Interest, and Collections

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
1		Receive sales order for goods (SFM.010.010 Sales Order Intake)	<ul style="list-style-type: none"> Sales order 	<ul style="list-style-type: none"> Payer information
2	Establish non-federal payer information (FFM.060.010 Payer Setup and Maintenance)		<ul style="list-style-type: none"> Payer information ^(FR) 	<ul style="list-style-type: none"> Updated payer information
3		Release for sales order fulfillment, track status, and generate sales order invoice (SFM.010.020 Sales Order Processing)	<ul style="list-style-type: none"> Sales order 	<ul style="list-style-type: none"> Invoice Payer information Request to establish receivable
4	a. Receive and update payer information (FFM.060.010 Payer Setup and Maintenance) b. Receive and process request to establish public receivable (FFM.060.020 Public Receivable Set-up and Invoicing) c. Recognize earned revenue (FFM.040.010 Revenue Processing)		<ul style="list-style-type: none"> Payer information ^(FR) Request to establish receivable ^(FR) 	<ul style="list-style-type: none"> Updated payer information Appropriate receivable GL entries created with reference to source information Appropriate revenue recognition GL entries created with reference to source information



Use Case 050.FFM.L1.01 Penalties, Interest, and Collections

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
5	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)
6	a. Monitor age of receivable b. Accrue penalties, interest, and administrative fees c. Generate and send dunning notice for delinquent debt (FFM.070.010 Delinquent Debt Collection)		<ul style="list-style-type: none"> Aged receivable 	<ul style="list-style-type: none"> Dunning notice, including debt status and notice of customer rights ^(FR) Appropriate receivable GL entries created with reference to source information Appropriate revenue recognition GL entries created with reference to source information Receivable balance and accrued penalties and interest information provided to sales order management
7	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)



Use Case 050.FFM.L1.01 Penalties, Interest, and Collections

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
8	Produce and provide public receivable report (FFM.060.050 Public Receivable and Collection Reporting)		<ul style="list-style-type: none"> Status of the receivable 	<ul style="list-style-type: none"> Receivable and collection status information (including receivable balance and accrued penalties and interest)
9		a. Receive return of disputed goods and record invoice dispute for quality of goods provided against original sales order b. Resolve dispute by waiving penalties and administrative fees, adjusting interest, and generating a credit memo for returned goods (SFM.010.020 Sales Order Processing)	<ul style="list-style-type: none"> Dispute information Returned goods Receivable and collection status information (including receivable balance and accrued penalties and interest) 	<ul style="list-style-type: none"> Dispute record associated with original sales order Credit memo Request to adjust receivable
10	a. Adjust receivable, including waiving penalties and administrative fees and adjusting interest (FFM.060.030 Public Receivable Credit Memo and Adjustment Processing) b. Adjust revenue per credit memo (FFM.040.010 Revenue Processing)		<ul style="list-style-type: none"> Request to adjust receivable (FR) 	<ul style="list-style-type: none"> Appropriate receivable adjustment GL entries created with reference to source information Appropriate revenue adjustment GL entries created with reference to source information



Use Case 050.FFM.L1.01 Penalties, Interest, and Collections

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
11	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)
12	Receive and process collection information referencing established principal and interest receivables (FFM.060.040 Public Receipt Processing)		<ul style="list-style-type: none"> Collection information ^(FR) 	<ul style="list-style-type: none"> Appropriate collection and deposit GL entries created with reference to source information Appropriate receivable adjustment GL entries created with reference to source information
13	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)



050.FFM.L1.02 Delinquent Debt Processing

End-to-End Business Process: 050 Bill-to-Collect

Business Scenario(s) Covered

- Insufficient Funds on Debtor's Payment
- Referral to Treasury
- Delinquent Collection and Write-off

Business Actor(s)

Finance Office, Federal Entity Selling Goods/Services to the Public; Private Sector Customer

Synopsis

A federal agency good or service was purchased and paid via check. After the good or service was provided, the Customer's check was returned for insufficient funds. An invoice is generated that includes interest and administrative fees. The invoice and receivable are not paid and age sufficiently to refer to Treasury for collection. Because the Customer is no longer in business, the delinquent debt is written off.

Assumptions and Dependencies

General

- 1.1. There may or may not be automated (near/real-time or batch) interfaces between functional areas/functions/activities or between provider solutions/systems.
- 1.2. There is no presumption as to which activities are executed by which actor, or which activities are automated, semi-automated, or manual.
- 1.3. Supporting information for general ledger transactions includes sub-ledger entries when sub-ledgers are used.
- 1.4. Appropriate attributes (e.g., object class and project) are included as part of the accounting string.
- 1.5. Relationships between use cases are described in the Framework for Federal Financial Management Use Cases found in the related overview document.
- 1.6. All predecessor activities required to trigger the Initiating Event have been completed.
- 1.7. Funds availability checks are performed against appropriations/fund accounts for obligating funds, and against obligations for disbursing funds in accordance with OMB A-11, Section 150.2.

Business Use Case Specific

- 2.1. The federal agency selling the goods/services processed the sale and the original check collection through their sales order and fulfillment system.
- 2.2. The terms of the sales order included assessment of administrative fees for returned checks and interest for unpaid invoices.



050.FFM.L1.02 Delinquent Debt Processing

2.3. The payer has been established in the FM system.

Federal Records Management

- 3.1. In accordance with National Archives General Records Schedules (GRS) and other Federal records management standards, the types of digital objects received or created during FFM events (Business Use Case Inputs or Outputs) that are considered FFM Federal records (ERM.010.010, ERM.010.020) are specified with a superscript (FR). FFM Federal records are managed as temporary Federal records unless they stand out as having permanent value because of high dollar value, media attention, historical value, research value, or other extenuating circumstances.
- 3.2. For each type of FFM Federal record, a retention period is established (ERM.010.030) and, if special circumstances occur such as an order, law, or business justification, a temporary Federal records retention period is changed (ERM.030.040) or a permanent Federal record retention period is extended (ERM.040.040).
- 3.3. During the retention period of an FFM Federal record: appropriate access levels are maintained (ERM.020.010); associated metadata (e.g., record identifier, creator, creation date, security classification, access rights) and an audit trail of changes to Federal record content, metadata, and access level are maintained (ERM.020.020); if a litigation hold is placed, the Federal record is locked down until the litigation hold is lifted to ensure no changes can be made (ERM.020.030); if needed to satisfy a Freedom of Information Act, Congressional, or e-discovery request, the Federal record is made available (ERM.020.040); and if needed because of technology obsolescence, the Federal record is migrated to another repository to serve out its retention period (ERM.020.050).
- 3.4. Once an FFM Federal record has met its records retention period, it is disposed (ERM.030.010, ERM.030.020, ERM.030.030) or transferred to NARA (ERM.040.010, ERM.040.020, ERM.040.030).

FFMSR ID Reference(s): 1.1.2; 1.1.5; 2.2.4; 2.2.5; 2.2.6

Initiating Event: The Customer's check is returned for insufficient funds.



Use Case 050.FFM.L1.02 Delinquent Debt Processing

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
1	Receive and process notice of insufficient funds (FFM.060.040 Public Receipt Processing)		<ul style="list-style-type: none"> Notice from Treasury ^(FR) 	<ul style="list-style-type: none"> Appropriate collection reversal GL entries created with reference to source information
2	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)
3	a. Establish receivable, including penalties, interest, and administrative fees (FFM.060.020 Public Receivable Set-up and Invoicing) b. Recognize revenue for penalties, interest, and administrative fees (FFM.040.010 Revenue Processing) c. Generate billing invoice for reversed collection amount, penalties, interest, and administrative fees (FFM.060.020 Public Receivable Set-up and Invoicing)		<ul style="list-style-type: none"> Notice from Treasury 	<ul style="list-style-type: none"> Billing invoice that includes reversed collection amount, penalties, interest, and administrative fees ^(FR) Appropriate receivable GL entries created with reference to source information Appropriate revenue recognition GL entries created with reference to source information



Use Case 050.FFM.L1.02 Delinquent Debt Processing

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
4	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)
5	a. Monitor age of receivable and accrue additional interest; generate and send dunning notice for delinquent debt (FFM.070.010 Delinquent Debt Collection) b. Recognize revenue for interest (FFM.040.010 Revenue Processing)		<ul style="list-style-type: none"> Aged receivable 	<ul style="list-style-type: none"> Dunning notice ^(FR) Appropriate receivable GL entries created with reference to source information Appropriate revenue recognition GL entries created with reference to source information
6	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)



Use Case 050.FFM.L1.02 Delinquent Debt Processing

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
7	a. Continue to monitor age of receivable and accrue additional interest; refer debt to Treasury for collection (FFM.070.010 Delinquent Debt Collection) b. Recognize revenue for interest (FFM.040.010 Revenue Processing)		<ul style="list-style-type: none"> Aged receivable 	<ul style="list-style-type: none"> Referral to Treasury for collection ^(FR) Appropriate receivable GL entries created with reference to source information Appropriate revenue recognition GL entries created with reference to source information
8	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)
9		Determine status of debtor and request write-off of uncollected amount (SFM.010.020 Sales Order Processing)	<ul style="list-style-type: none"> Debtor information 	<ul style="list-style-type: none"> Debtor status information Debtor (payer) information Write-off request



Use Case 050.FFM.L1.02 Delinquent Debt Processing

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
10	a. Receive and update debtor (payer) information (FFM.060.010 Payer Setup and Maintenance) b. Receive and process request to write-off uncollected amount; close out receivable (FFM.070.020 Delinquent Debt Write-off and Close-out)		<ul style="list-style-type: none"> Aged receivable Debtor (payer) information ^(FR) Write-off request ^(FR) 	<ul style="list-style-type: none"> Updated debtor (payer) information Appropriate receivable GL entries liquidated with reference to source information
11	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)
12	Generate 1099-C Cancellation of Debt (FFM.070.030 Delinquent Debt Reporting)		<ul style="list-style-type: none"> Debtor (payer) information Write-off request 	<ul style="list-style-type: none"> 1099-C Cancellation of Debt ^(FR)



050.FFM.L2.01 AR/AP Netting

End-to-End Business Process: 050 Bill-to-Collect

Business Scenario(s) Covered

- AR/AP Netting

Business Actor(s)

Finance Office; Program Office; Private Sector Entity (PSE)

Synopsis

Funds (e.g., fees) from ongoing PSE activities are periodically billed by the agency. Payments are submitted by the PSE using a Treasury-provided electronic payment system, and collection information is provided to the agency Program Office. An overpayment is made on the first periodic bill. A payable reflecting a refund due to the PSE is established and held. The bill for the subsequent period is prepared. The bill is reduced by the payable (refund) to cover the overpayment and a revised bill is prepared and sent by the Finance Office.

Assumptions and Dependencies

General

- 1.1. There may or may not be automated (near/real-time or batch) interfaces between functional areas/functions/activities or between provider solutions/systems.
- 1.2. There is no presumption as to which activities are executed by which actor, or which activities are automated, semi-automated, or manual.
- 1.3. Supporting information for general ledger transactions includes sub-ledger entries when sub-ledgers are used.
- 1.4. Appropriate attributes (e.g., object class and project) are included as part of the accounting string.
- 1.5. Relationships between use cases are described in the Framework for Federal Financial Management Use Cases found in the related overview document.
- 1.6. All predecessor activities required to trigger the Initiating Event have been completed.
- 1.7. Funds availability checks are performed against appropriations/fund accounts for obligating funds, and against obligations for disbursing funds in accordance with OMB A-11, Section 150.2.

Business Use Case Specific

- 2.1. An order or award for the services provided to the PSE were established under a previous Request-to-Procure process.
- 2.2. The agency authority to collect and spend the fees has been established under a previous Budget Formulation-to-Execution process.
- 2.3. The fee agreement with the PSE, permitting application of credits and payment offsets in the billing process, has been established.



050.FFM.L2.01 AR/AP Netting

2.4. The overpayment is less than the next periodic payment amount.

Federal Records Management

- 3.1. In accordance with National Archives General Records Schedules (GRS) and other Federal records management standards, the types of digital objects received or created during FFM events (Business Use Case Inputs or Outputs) that are considered FFM Federal records (ERM.010.010, ERM.010.020) are specified with a superscript (FR). FFM Federal records are managed as temporary Federal records unless they stand out as having permanent value because of high dollar value, media attention, historical value, research value, or other extenuating circumstances.
- 3.2. For each type of FFM Federal record, a retention period is established (ERM.010.030) and, if special circumstances occur such as an order, law, or business justification, a temporary Federal records retention period is changed (ERM.030.040) or a permanent Federal record retention period is extended (ERM.040.040).
- 3.3. During the retention period of an FFM Federal record: appropriate access levels are maintained (ERM.020.010); associated metadata (e.g., record identifier, creator, creation date, security classification, access rights) and an audit trail of changes to Federal record content, metadata, and access level are maintained (ERM.020.020); if a litigation hold is placed, the Federal record is locked down until the litigation hold is lifted to ensure no changes can be made (ERM.020.030); if needed to satisfy a Freedom of Information Act, Congressional, or e-discovery request, the Federal record is made available (ERM.020.040); and if needed because of technology obsolescence, the Federal record is migrated to another repository to serve out its retention period (ERM.020.050).
- 3.4. Once an FFM Federal record has met its records retention period, it is disposed (ERM.030.010, ERM.030.020, ERM.030.030) or transferred to NARA (ERM.040.010, ERM.040.020, ERM.040.030).

FFMSR ID Reference(s): 1.1.2; 1.1.5; 2.2.1; 2.2.2

Initiating Event: The first billing date for PSE fees arrives.



Use Case 050.FFM.L2.01 AR/AP Netting

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
1		a. Determine fees due from PSE activity and issue first periodic bill b. Request processing of first periodic bill information (Program Mission Activity)	<ul style="list-style-type: none"> PSE activity information 	<ul style="list-style-type: none"> First periodic bill PSE (payer) information Request for processing of first periodic bill information
2	a. Receive and update debtor (payer) information (FFM.060.010 Payer Setup and Maintenance) b. Receive and process request for processing of first periodic bill information (FFM.060.040 Public Receipt Processing) c. Establish receivable (FFM.060.040 Public Receipt Processing) d. Recognize revenue (FFM.040.010 Revenue Processing)		<ul style="list-style-type: none"> PSE (payer) information (FR) Request for processing of first periodic bill information (FR) 	<ul style="list-style-type: none"> Updated PSE (payer) information Appropriate receivable GL entries created with reference to source information Appropriate revenue recognition GL entries created with reference to source information
3	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated (FR)



Use Case 050.FFM.L2.01 AR/AP Netting

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
4		a. Receive first periodic collection and deposit information, which reflects an overpayment b. Request processing of first periodic collection and deposit information c. Determine and validate overpayment amount and request establishing and holding a payable for a refund due to PSE (Program Mission Activity)	<ul style="list-style-type: none"> First periodic collection and deposit information, reflecting an overpayment 	<ul style="list-style-type: none"> Periodic collection and deposit information Request for processing of first periodic collection and deposit information Validated refund amount information Request to establish and hold a payable for a refund due
5	a. Receive and process first periodic collection and deposit information (FFM.060.040 Public Receipt Processing) b. Apply portion of collection to liquidate billed receivable balance (FFM.030.070 Payment Processing – Commercial Payments) c. Receive and process request for establishing and holding a payable for refund due to PSE (FFM.030.070 Payment Processing – Commercial Payments)		<ul style="list-style-type: none"> Request for processing of first periodic collection and deposit information ^(FR) Request to establish and hold a payable for a refund due ^(FR) 	<ul style="list-style-type: none"> Appropriate collection and deposit GL entries created with reference to source information Appropriate billed receivable liquidation GL entries created with reference to source information Appropriate payable GL entries created with reference to source information



Use Case 050.FFM.L2.01 AR/AP Netting

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
6	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)
7		a. Determine fees due from PSE activity and issue subsequent periodic bill b. Request processing of subsequent periodic bill information (Program Mission Activity)	<ul style="list-style-type: none"> PSE activity information Agreement with PSE 	<ul style="list-style-type: none"> Subsequent bill information Request for processing of subsequent periodic bill information
8	a. Receive and process request for processing of subsequent periodic bill information (FFM.060.040 Public Receipt Processing) b. Net the receivable for the subsequent periodic bill and the payable for the overpayment of the first periodic bill (FFM.060.040 Public Receipt Processing) c. Recognize revenue (FFM.040.010 Revenue Processing)		<ul style="list-style-type: none"> Request for processing of subsequent periodic bill information ^(FR) 	<ul style="list-style-type: none"> Appropriate receivable GL entries created with reference to source information Appropriate receivable adjustment GL entries created with reference to source information Appropriate earned revenue GL entries created with reference to source information Appropriate payable GL entries liquidated with reference to source information



Use Case 050.FFM.L2.01 AR/AP Netting

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
9	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)
10		a. Receive subsequent periodic collection and deposit information b. Request processing of subsequent periodic collection and deposit information (Program Mission Activity)	<ul style="list-style-type: none"> Subsequent periodic collection and deposit information 	<ul style="list-style-type: none"> Subsequent periodic collection and deposit information Request for processing of subsequent periodic collection and deposit information
11	Receive and process request for processing of subsequent periodic collection and deposit information (FFM.060.040 Public Receipt Processing)		<ul style="list-style-type: none"> Request for processing of subsequent periodic collection and deposit information ^(FR) 	<ul style="list-style-type: none"> Appropriate collection and deposit GL entries created with reference to source information
12	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)



050.FFM.L3.01 Aggregated Receivables for Custodial Revenues

End-to-End Business Process: 050 Bill-to-Collect

Business Scenario(s) Covered

- Unbilled Collections
- Aggregated Receivables
- Custodial Revenues

Business Actor(s)

Program Office; Finance Office; Private Sector Entities (PSE)

Synopsis

Funds (e.g., taxes, fees, royalties) from PSE activities are owed to an agency managing a custodial account. Periodic payments are submitted using a Treasury-provided electronic payment system, and payment information is provided to the agency Program Office. The aggregated custodial revenue is reported by the agency Program Office. Reports substantiating the payments with activity information are submitted periodically to the agency Program Office. A periodic reconciliation of collections and PSE activity report information is performed to determine if there is a discrepancy. During a review, it is determined additional payments, penalties, and interest are due. The aggregated receivables are reported by the agency Program Office. At fiscal year-end, information for the Statement of Custodial Activity is provided by the Program Office, and the Financial Statement is produced by the Finance Office.

Assumptions and Dependencies

General

- 1.1. There may or may not be automated (near/real-time or batch) interfaces between functional areas/functions/activities or between provider solutions/systems.
- 1.2. There is no presumption as to which activities are executed by which actor, or which activities are automated, semi-automated, or manual.
- 1.3. Supporting information for general ledger transactions includes sub-ledger entries when sub-ledgers are used.
- 1.4. Appropriate attributes (e.g., object class and project) are included as part of the accounting string.
- 1.5. Relationships between use cases are described in the Framework for Federal Financial Management Use Cases found in the related overview document.
- 1.6. All predecessor activities required to trigger the Initiating Event have been completed.
- 1.7. Funds availability checks are performed against appropriations/fund accounts for obligating funds, and against obligations for disbursing funds in accordance with OMB A-11, Section 150.2.

Business Use Case Specific

- 2.1. The royalties (e.g., gas and oil), along with interest and penalties, if any, are being held for the Treasury General Fund.



050.FFM.L3.01 Aggregated Receivables for Custodial Revenues

- 2.2. Terms and conditions under which funds and periodic reports are due to the agency have been established.
- 2.3. The collecting agency retains administrative fees, if any, to cover expense of reconciliation and processing of underpayments.
- 2.4. The agency collecting the custodial revenues does not transfer the revenue to other agencies.
- 2.5. An IPAC transfer is not used; funds are redirected to the Treasury General Fund during period end processing via Treasury Central Accounting Reporting System (CARS).

Federal Records Management

- 3.1. In accordance with National Archives General Records Schedules (GRS) and other Federal records management standards, the types of digital objects received or created during FFM events (Business Use Case Inputs or Outputs) that are considered FFM Federal records (ERM.010.010, ERM.010.020) are specified with a superscript (FR). FFM Federal records are managed as temporary Federal records unless they stand out as having permanent value because of high dollar value, media attention, historical value, research value, or other extenuating circumstances.
- 3.2. For each type of FFM Federal record, a retention period is established (ERM.010.030) and, if special circumstances occur such as an order, law, or business justification, a temporary Federal records retention period is changed (ERM.030.040) or a permanent Federal record retention period is extended (ERM.040.040).
- 3.3. During the retention period of an FFM Federal record: appropriate access levels are maintained (ERM.020.010); associated metadata (e.g., record identifier, creator, creation date, security classification, access rights) and an audit trail of changes to Federal record content, metadata, and access level are maintained (ERM.020.020); if a litigation hold is placed, the Federal record is locked down until the litigation hold is lifted to ensure no changes can be made (ERM.020.030); if needed to satisfy a Freedom of Information Act, Congressional, or e-discovery request, the Federal record is made available (ERM.020.040); and if needed because of technology obsolescence, the Federal record is migrated to another repository to serve out its retention period (ERM.020.050).
- 3.4. Once an FFM Federal record has met its records retention period, it is disposed (ERM.030.010, ERM.030.020, ERM.030.030) or transferred to NARA (ERM.040.010, ERM.040.020, ERM.040.030).

FFMSR ID Reference(s): 1.1.2; 1.1.3; 1.1.4; 1.1.5; 1.3.1; 2.3.2

Initiating Event: Royalty payments are submitted using a Treasury-provided payment system.



Use Case 050.FFM.L3.01 Aggregated Receivables for Custodial Revenues

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
1		a. Receive and aggregate periodic reports b. Receive royalty collection and deposit information c. Request processing of periodic aggregated royalty collection and deposit information (Program Mission Activity)	<ul style="list-style-type: none"> Periodic royalty reports, showing royalty amounts and collections for the period Royalty collection and deposit information 	<ul style="list-style-type: none"> Aggregated periodic reports Request for processing of aggregated royalty collection and deposit information
2	a. Receive and aggregate royalty collection and deposit information (FFM.060.040 Public Receipt Processing) b. Recognize custodial collections for others (FFM.040.010 Revenue Processing) c. Recognized custodial liability (FFM 090.030 Accrual and Liability Processing) d. Generate appropriate royalty collection report (FFM.040.020 Revenue Reporting)		<ul style="list-style-type: none"> Request for processing of aggregated royalty collection and deposit information ^(FR) 	<ul style="list-style-type: none"> Appropriate collection and deposit GL entries created with reference to source information Appropriate custodial collections GL entries created with reference to source information Appropriate custodial liability GL entries created with reference to source information Royalty collection report



Use Case 050.FFM.L3.01 Aggregated Receivables for Custodial Revenues

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
3	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)
4		a. Review reports and validate accuracy of royalty calculations b. Determine underpayment, penalties, interest, and administrative fees and send a bill c. Request processing of bill information for adjustments to royalty calculation plus penalties and interest (Program Mission Activity)	<ul style="list-style-type: none"> Appropriate revenue report Aggregated periodic reports 	<ul style="list-style-type: none"> Request for processing of bill information for adjustments to royalty calculation plus penalties, interest, and administrative fees



Use Case 050.FFM.L3.01 Aggregated Receivables for Custodial Revenues

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
5	<p>a. Receive and process request for processing of bill information for adjustments to royalty calculation plus penalties, interest, and administrative fees (FFM.060.020 Public Receivable Set-up and Invoicing)</p> <p>b. Establish receivable (FFM.060.020 Public Receivable Set-up and Invoicing)</p> <p>c. Recognize custodial collections for others (FFM.040.010 Revenue Processing)</p> <p>d. Recognized custodial liability (FFM 090.030 Accrual and Liability Processing)</p> <p>e. Recognize revenue from administrative fees (FFM.040.010 Revenue Processing)</p>		<ul style="list-style-type: none"> Request for processing of bill information for adjustments to royalty calculation plus penalties, interest, and administrative fees ^(FR) 	<ul style="list-style-type: none"> Appropriate receivable GL entries created with reference to source information Appropriate custodial collections GL entries created with reference to source information Appropriate custodial liability GL entries created with reference to source information Appropriate administrative fees GL entries created with reference to source information



Use Case 050.FFM.L3.01 Aggregated Receivables for Custodial Revenues

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
6	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)
7		a. Receive adjusted royalty collection and deposit information b. Receive penalties, interest, and administrative fees collection and deposit information c. Request processing of adjusted royalty collection and deposit information d. Request processing of penalties, interest, and administrative fees collection and deposit information (Program Mission Activity)	<ul style="list-style-type: none"> Collection and deposit information received 	<ul style="list-style-type: none"> Request for processing of adjusted royalty collection and deposit information Request for processing of penalties, interest, and administrative fees collection and deposit information



Use Case 050.FFM.L3.01 Aggregated Receivables for Custodial Revenues

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
8	a. Receive and process request for processing of adjusted royalty collection and deposit information b. Receive and process request for penalties, interest, and administrative fees collection and deposit information (FFM.060.040 Public Receipt Processing)		<ul style="list-style-type: none"> Request for processing of adjusted royalty collection and deposit information ^(FR) Request for processing penalties, interest, and administrative fees collection and deposit information ^(FR) 	<ul style="list-style-type: none"> Appropriate royalty collection and deposit GL entries created with reference to source information Appropriate receivable liquidation GL entries created with reference to source information Appropriate penalties, interest, and administrative fees collection and deposit GL entries created with reference to source information
9	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)
10	a. Initiate period end closing (FFM 090.040 Period End Closing) b. Liquidate custodial liability (FFM 090.030 Accrual and Liability Processing)		<ul style="list-style-type: none"> Custodial collection and custodial liability information ^(FR) 	<ul style="list-style-type: none"> Appropriate custodial liability liquidation GL entries created with reference to source information



Use Case 050.FFM.L3.01 Aggregated Receivables for Custodial Revenues

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
11	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)
12		Provide fiscal year end supporting information for the Statement of Custodial Activity (Program Mission Activity)	<ul style="list-style-type: none"> Custodial activity information 	<ul style="list-style-type: none"> Supporting information for the Statement of Custodial Activity
13	Generate Statement of Custodial Activity to incorporate in the Financial Statement (FFM.110.020 Financial Statement Preparation)		<ul style="list-style-type: none"> Supporting information for the Statement of Custodial Activity ^(FR) 	<ul style="list-style-type: none"> Statement of Custodial Activity ^(FR)



050.FFM.L3.02 Receivable Collection from Third Party Debtor

End-to-End Business Process: 050 Bill-to-Collect

Business Scenario(s) Covered

- Receivables Allocated Among Multiple Payers
- Third Party Payers as Responsible Debtors
- Installment Agreement

Business Actor(s)

Finance Office; Program Office; Private Sector Entities (PSEs)

Synopsis

A service (e.g., site cleanup) is performed by the government that must be reimbursed by multiple PSEs who are subsidiaries of a parent PSE. The costs of the service are allocated among the subsidiary PSEs and bills are generated. The payment for the services performed is not received from one of the subsidiary PSEs, causing penalties, interest, and administrative fees to accrue. A parent PSE is billed as the third party responsible debtor. As part of the collection effort, an installment agreement is established between the government and the parent PSE. The first installment agreement payment is received from the parent PSE.

Assumptions and Dependencies

General

- 1.1. There may or may not be automated (near/real-time or batch) interfaces between functional areas/functions/activities or between provider solutions/systems.
- 1.2. There is no presumption as to which activities are executed by which actor, or which activities are automated, semi-automated, or manual.
- 1.3. Supporting information for general ledger transactions includes sub-ledger entries when sub-ledgers are used.
- 1.4. Appropriate attributes (e.g., object class and project) are included as part of the accounting string.
- 1.5. Relationships between use cases are described in the Framework for Federal Financial Management Use Cases found in the related overview document.
- 1.6. All predecessor activities required to trigger the Initiating Event have been completed.
- 1.7. Funds availability checks are performed against appropriations/fund accounts for obligating funds, and against obligations for disbursing funds in accordance with OMB A-11, Section 150.2.

Business Use Case Specific

- 2.1. The agreements between the PSEs and the agency have been established and prescribe the terms of reimbursement.
- 2.2. The Program Office determines penalties, interest, and administrative fees.



050.FFM.L3.02 Receivable Collection from Third Party Debtor

- 2.3. The subsidiary and parent PSEs have already been established as payers in the financial system.
- 2.4. Collections are deposited through a Treasury-managed service.
- 2.5. Late payment expense processing is offset by penalties, interest, and administrative fees collections which are deposited in the agency's account.

Federal Records Management

- 3.1. In accordance with National Archives General Records Schedules (GRS) and other Federal records management standards, the types of digital objects received or created during FFM events (Business Use Case Inputs or Outputs) that are considered FFM Federal records (ERM.010.010, ERM.010.020) are specified with a superscript (FR). FFM Federal records are managed as temporary Federal records unless they stand out as having permanent value because of high dollar value, media attention, historical value, research value, or other extenuating circumstances.
- 3.2. For each type of FFM Federal record, a retention period is established (ERM.010.030) and, if special circumstances occur such as an order, law, or business justification, a temporary Federal records retention period is changed (ERM.030.040) or a permanent Federal record retention period is extended (ERM.040.040).
- 3.3. During the retention period of an FFM Federal record: appropriate access levels are maintained (ERM.020.010); associated metadata (e.g., record identifier, creator, creation date, security classification, access rights) and an audit trail of changes to Federal record content, metadata, and access level are maintained (ERM.020.020); if a litigation hold is placed, the Federal record is locked down until the litigation hold is lifted to ensure no changes can be made (ERM.020.030); if needed to satisfy a Freedom of Information Act, Congressional, or e-discovery request, the Federal record is made available (ERM.020.040); and if needed because of technology obsolescence, the Federal record is migrated to another repository to serve out its retention period (ERM.020.050).
- 3.4. Once an FFM Federal record has met its records retention period, it is disposed (ERM.030.010, ERM.030.020, ERM.030.030) or transferred to NARA (ERM.040.010, ERM.040.020, ERM.040.030).

FFMSR ID Reference(s): 1.1.2; 1.1.3; 1.1.5; 2.2.4; 2.2.5; 2.2.6

Initiating Event: The government performs services (e.g., site cleanup) to be reimbursed by PSEs.



Use Case 050.FFM.L3.02 Receivable Collection from Third Party Debtor

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
1		a. Determine cost allocation among multiple subsidiary PSEs b. Request establishment of receivables in accordance with the allocation (Program Mission Activity)	<ul style="list-style-type: none"> Cost of government services PSE agreements 	<ul style="list-style-type: none"> Billing information allocated among subsidiary PSEs Subsidiary PSE (payer) information Request for establishment of receivables in accordance with the allocation
2	a. Receive and update subsidiary PSE (payer) information (FFM.060.010 Payer Setup and Maintenance) b. Establish receivables in accordance with the allocation (FFM.060.020 Public Receivable Set-up and Invoicing) c. Recognize earned revenue (FFM.040.010 Revenue Processing) d. Generate and send bills to subsidiary PSEs (FFM.060.020 Public Receivable Set-up and Invoicing)		<ul style="list-style-type: none"> Subsidiary PSE (payer) information ^(FR) Billing information allocated among subsidiary PSEs ^(FR) 	<ul style="list-style-type: none"> Updated subsidiary PSE (payer) information Appropriate receivable GL entries created with reference to source information Appropriate revenue recognition GL entries created with reference to source information Subsidiary PSE bills ^(FR)



Use Case 050.FFM.L3.02 Receivable Collection from Third Party Debtor

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
3	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)
4		a. Receive collection and deposit information for all but one subsidiary PSE b. Request processing of collection and deposit information for all but one subsidiary PSE (Program Mission Activity)	<ul style="list-style-type: none"> Collection and deposit information received for all but one subsidiary PSE 	<ul style="list-style-type: none"> Request for processing of collection and deposit information for all but one subsidiary PSE
5	a. Receive and process request for processing of collection and deposit information for all but one subsidiary PSE (FFM.060.040 - Public Receipt Processing) b. Generate aged receivable report (FFM.070.030 Delinquent Debt Reporting)		<ul style="list-style-type: none"> Request for processing of collection and deposit information for all but one subsidiary PSE ^(FR) 	<ul style="list-style-type: none"> Appropriate collection and deposit GL entries created with reference to source information Aged receivables report



Use Case 050.FFM.L3.02 Receivable Collection from Third Party Debtor

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
6		a. Monitor age of receivables and determine penalties, interest, and administrative fees for late collection b. Request dunning notice for unpaid balance, penalties, interest, and administrative fees for third party responsible debtor (Program Mission Activity)	<ul style="list-style-type: none"> Aged receivables report PSE agreements 	<ul style="list-style-type: none"> Unpaid balance, penalties, interest, and administrative fees Request for dunning notice for unpaid balance, penalties, interest, and administrative fees for third party responsible debtor



Use Case 050.FFM.L3.02 Receivable Collection from Third Party Debtor

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
7	<p>a. Receive and process request for dunning notice for unpaid balance, penalties, interest, and administrative fees for third party responsible debtor (FFM.070.010 Delinquent Debt Collection)</p> <p>b. Adjust revenue for unpaid receivable (reduce unpaid balance for subsidiary PSE and create entry for third party responsible debtor) (FFM.040.010 Revenue Processing)</p> <p>c. Generate and send dunning notice to third party responsible debtor (FFM.060.020 Public Receivable Set-up and Invoicing)</p>		<ul style="list-style-type: none"> Request for dunning notice for unpaid balance, penalties, interest, and administrative fees for third party responsible debtor ^(FR) 	<ul style="list-style-type: none"> Appropriate receivable GL entries created with reference to source information Appropriate revenue adjustment (from unpaid portion of original bill to subsidiary PSE) GL entries created with reference to source information Appropriate revenue recognition, for unpaid balance, penalties, interest, and administrative fees (to be paid by third party responsible debtor), GL entries created with reference to source information Generated dunning notice to third party responsible debtor ^(FR)
8	<p>Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)</p>		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)



Use Case 050.FFM.L3.02 Receivable Collection from Third Party Debtor

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
9		Receive and approve request for installment agreement from third party responsible debtor (Program Mission Activity)	<ul style="list-style-type: none"> Installment agreement request by third party responsible debtor 	<ul style="list-style-type: none"> Installment agreement and terms Debtor (payer) information Request to establish installment agreement receivables with third party responsible debtor
10	a. Receive and update debtor (payer) information (FFM.060.030 Payer Setup and Maintenance) b. Receive and process request to establish installment agreement receivables with third party responsible debtor (FFM.070.010 Delinquent Debt Collection)		<ul style="list-style-type: none"> Debtor (payer) information ^(FR) Request to establish installment agreement receivables with third party responsible debtor ^(FR) 	<ul style="list-style-type: none"> Updated debtor (payer) information Appropriate updated receivable GL entries created per installment agreement with reference to source information Appropriate revenue recognition GL entries created per installment agreement with reference to source information
11	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)



Use Case 050.FFM.L3.02 Receivable Collection from Third Party Debtor

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
12		a. Receive installment collection and deposit information b. Request processing of installment collection and deposit information (Program Mission Activity)	<ul style="list-style-type: none"> Installment collection and deposit information received 	<ul style="list-style-type: none"> Request for processing of installment collection and deposit information
13	a. Receive and process installment collection and deposit information b. Adjust receivable (FFM.060.040 Public Receipt Processing)		<ul style="list-style-type: none"> Request for processing of installment collection and deposit information ^(FR) 	<ul style="list-style-type: none"> Appropriate collection and deposit GL entries created with reference to source information Appropriate receivable adjustment GL entries created with reference to source information
14	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)



050.FFM.L3.03 Miscellaneous Receipts

End-to-End Business Process: 050 Bill-to-Collect

Business Scenario(s) Covered

- Miscellaneous Receipts

Business Actor(s)

Finance Office; Program Office; Non-federal Entity (NFE)

Synopsis

Miscellaneous receipt funds are received by check from an NFE for work an agency performs as part of its ongoing mission. The agency's statutory authority specifies the portion of the funds that may be retained for use in agency operations and the remainder of the funds are allocated to a General Fund Receipt Account (GFRA).

Assumptions and Dependencies

General

- 1.1. There may or may not be automated (near/real-time or batch) interfaces between functional areas/functions/activities or between provider solutions/systems.
- 1.2. There is no presumption as to which activities are executed by which actor, or which activities are automated, semi-automated, or manual.
- 1.3. Supporting information for general ledger transactions includes sub-ledger entries when sub-ledgers are used.
- 1.4. Appropriate attributes (e.g., object class and project) are included as part of the accounting string.
- 1.5. Relationships between use cases are described in the Framework for Federal Financial Management Use Cases found in the related overview document.
- 1.6. All predecessor activities required to trigger the Initiating Event have been completed.
- 1.7. Funds availability checks are performed against appropriations/fund accounts for obligating funds, and against obligations for disbursing funds in accordance with OMB A-11, Section 150.2.

Business Use Case Specific

- 2.1. The agency has been given statutory authority and an exception to the Miscellaneous Receipts Act; its determination of funds to use for its operations is within its statutory authority and thus does not violate the Miscellaneous Receipts Act.
- 2.2. An agreement with the NFE for work the agency performs has already been established.
- 2.3. The word “check” may include other forms of reimbursement such as ACH EFT, and credit card.
- 2.4. A bill, equal to the miscellaneous receipts check received, has already been sent, a receivable established, and deferred revenue liability appropriately recognized for the services the agency will provide the NFE.
- 2.5. Services are delivered per agreement with no refund required.



050.FFM.L3.03 Miscellaneous Receipts

2.6. An IPAC transfer is not used; funds are redirected to the Treasury General Fund during the year end sweep of General Fund Receipt Account (GFRA) via Treasury Central Accounting Reporting System (CARS).

Federal Records Management

- 3.1. In accordance with National Archives General Records Schedules (GRS) and other Federal records management standards, the types of digital objects received or created during FFM events (Business Use Case Inputs or Outputs) that are considered FFM Federal records (ERM.010.010, ERM.010.020) are specified with a superscript (FR). FFM Federal records are managed as temporary Federal records unless they stand out as having permanent value because of high dollar value, media attention, historical value, research value, or other extenuating circumstances.
- 3.2. For each type of FFM Federal record, a retention period is established (ERM.010.030) and, if special circumstances occur such as an order, law, or business justification, a temporary Federal records retention period is changed (ERM.030.040) or a permanent Federal record retention period is extended (ERM.040.040).
- 3.3. During the retention period of an FFM Federal record: appropriate access levels are maintained (ERM.020.010); associated metadata (e.g., record identifier, creator, creation date, security classification, access rights) and an audit trail of changes to Federal record content, metadata, and access level are maintained (ERM.020.020); if a litigation hold is placed, the Federal record is locked down until the litigation hold is lifted to ensure no changes can be made (ERM.020.030); if needed to satisfy a Freedom of Information Act, Congressional, or e-discovery request, the Federal record is made available (ERM.020.040); and if needed because of technology obsolescence, the Federal record is migrated to another repository to serve out its retention period (ERM.020.050).
- 3.4. Once an FFM Federal record has met its records retention period, it is disposed (ERM.030.010, ERM.030.020, ERM.030.030) or transferred to NARA (ERM.040.010, ERM.040.020, ERM.040.030).

FFMSR ID Reference(s): 1.1.2; 1.1.5; 2.2.5

Initiating Event: The Program Office receives a check for miscellaneous receipts.



Use Case 050.FFM.L3.03 Miscellaneous Receipts

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
1		a. Receive and deposit NFE check b. Determine the amount that can be used for operations, per statutory authority c. Request allocation of proceeds between operating and General Fund accounts (Program Mission Activity)	<ul style="list-style-type: none"> NFE check Statutory authority allocation guidance NFE agreement 	<ul style="list-style-type: none"> Amount allocable to operations Request allocation of proceeds between operating and General Fund accounts
2	a. Receive and process request for allocation of proceeds between operating and General Fund accounts (FFM.060.040 Public Receipt Processing) b. Recognize revenue (FFM 040.010 Revenue Processing) c. Liquidate deferred revenue liability (FFM 040.010 Revenue Processing) d. Liquidate receivable (FFM.060.040 Public Receipt Processing)		<ul style="list-style-type: none"> Request for allocation of proceeds between operating and General Fund accounts (FR) 	<ul style="list-style-type: none"> Appropriate revenue recognition GL entries created for amount allocable to operations with reference to source information Appropriate general fund receipt account GL entries created with reference to source information Appropriate deferred revenue liability liquidation GL entries created with reference to source information Appropriate receivable liquidation GL entries created with reference to source information



Use Case 050.FFM.L3.03 Miscellaneous Receipts

Typical Flow of Events

	FFM Event	Non-FFM Event	Input(s)	Output(s) / Outcome(s)
3	Post appropriate budgetary, proprietary, and/or memorandum entries to the general ledger (GL) (FFM.090.020 General Ledger Posting)		<ul style="list-style-type: none"> GL entries 	<ul style="list-style-type: none"> Appropriate GL accounts updated ^(FR)



Appendix A: FFM Business Use Case Library Documents

Library Document Content

FFM Business Use Case Library

010 Budget Formulation-to-Execution

020 Acquire-to-Dispose

030 Request-to-Procure

040 Procure-to-Pay

050 Bill-to-Collect

060 Record-to-Report

070 Agree-to-Reimburse

080 Apply-to-Perform

090 Hire-to-Retire

100 Book-to-Reimburse

110 Apply-to-Repay

Business Use Case Document Name

FFM Business Use Case Library Overview

FFM Use Cases 010 Budget Formulation-to-Execution

FFM Use Cases 020 Acquire-to-Dispose

FFM Use Cases 030 Request-to-Procure

FFM Use Cases 040 Procure-to-Pay

FFM Use Cases 050 Bill-to-Collect

FFM Use Cases 060 Record-to-Report

FFM Use Cases 070 Agree-to-Reimburse

FFM Use Cases 080 Apply-to-Perform

FFM Use Cases 090 Hire-to-Retire

FFM Use Cases 100 Book-to-Reimburse

FFM Use Cases 110 Apply-to-Repay