

The Mission Multiplier: Centralized Capabilities to Modernize the Federal Government

 Service Accountability Focus

 Mission Delivery Focus

 National Prosperity

Centralized Services Ecosystem

Governance

Shared Services
Governance Board

Operational
Accountability

Strategic

Functional
Area-Specific



Commercial & Federal
Services Portfolio

Management Services

HR

Grants

FM

ACQ

TBD

Shared Services

Travel

IT / Cyber

Fleet

SmartPay

Records Mgmt

TBD

Service Delivery

Federal Agencies

Management C-Suite

Chief Financial Officer

Chief Human Capital Officer

Chief Information Officer

Chief Acquisition Officer

Chief Operating Officer

Performance Improvement Officer

S
A
P
O
C

PMC Member

Mission Benefits

1. Improved public focus
2. Reduced administrative burden
3. Modern technology
4. Improved security and privacy
5. Acquisitions, financial planning, IT, and workforce that scales to support mission delivery
6. Data-driven decision-making
7. Mission assurance & productivity
8. Long-term cost savings
9. Faster speed to delivery
10. Greater value delivered per taxpayer dollar spent

Management Outcomes

Public Outcomes

American Public

Benefits to the American People

- ★ Delivery of high-quality outcomes to the public
- ★ Better stewardship of taxpayer dollars
- ★ Improved citizen experiences resulting from effective agency delivery
- ★ A more responsive, resilient government that better serves the people
- ★ An agency ecosystem optimally positioned to deliver on economic and national policy goals



Curated through [M-19-16](#): Centralized Mission Support Capabilities for the Federal Government

A results-oriented services ecosystem (1) optimizes government efficiency by enabling agencies to focus on their core missions, (2) enhances agency accountability and public responsiveness, and (3) ensures taxpayers receive maximum value, reinforcing public trust and advancing 21st Century American prosperity.