

Question	Section and page number of the RFQ you are inquiring about	Question / comment	Government Answer
1	Section 4.3.3. Similar Experience, page 17	Can a subcontractor's similar experience be used?	Yes, as long as it includes the overall team experience
2	Section 4.3.3. Similar Experience, page 17	Can a CTA partner's similar experience be used?	Yes, as long as it includes the overall team experience
3	Deadline and response formats – Page 2	Given the response timeline corresponds with multiple Government holidays when offices are closed, will the Government consider extending the submission deadline to January 20th?	The quote submission deadline will be extended to Jan 10, 2020.
4	Section 1.1 Background – Page 2	OPM states that business rules are expressed as hard-coded formulas that exist inside and outside the system. In order to efficiently update the BRMS, the business rules will need to be clearly documented. Does OPM have a single source of documented business rules, or is it expected that the contractor will document all business rules as part of the tasks for this contract? In order to provide a level playing field, will the government provide copies of the current business rules to each offeror so that an assessment of their state of completeness can be conducted?	It is expected that the contractor will document all business rules as part of the tasks for this contract. Existing rules are not documented and resemble formulas more than traditional business rules.
5	Section 1.3.1 Performance Work Statement – Page 3	Will the Government please provide the technical architecture and deployment details and/or infrastructure of the current FACES app, calculation engine and calculator database?	No, OPM's security policy does not allow for public release of that information.
6	Section 1.3.2 Tasks (Second Task) – Page 4	How many rule sets does OPM anticipate publishing?	The current calculator accesses about a thousand calculations, which are like rule sets. The number of rule sets that will be required to meet the same use cases for the new calculation service will be determined by the approach the vendor takes to architect their solution.
7	Section 1.3.2 Tasks (Third Task) – Page 4	What criteria will be used to determine that the new calculator service is accurate enough to allow for transition from the current calculator?	When calculation service results match results from the current calculator, they will be considered accurate. Also, if any calculation is in doubt, OPM can depend on a small group of highly experienced LAS to manually determine benefit "ground truth."
8	Section 1.3.2 Tasks (Second Task) – Page 4	How many current systems will the calculation service need to integrate with. Please provide information on these systems?	The calculation service is expected to expose a calculation API. At the time of delivery, one application will be expected to use the service via this API. The service should be stateless and self sufficient, receiving all relevant information via the API, processing and returning results. No third party integration is expected.
9	Section 1.3.2 Tasks (Third Task) – Page 5	Approximately how many test cases are there for the current calculator and does OPM expect the contractor to set up all current test cases for use by the new calculation service?	There are 700 test cases currently. Yes, the contractor is expected to set up all current test cases for use by the new calculation service.
10	Section 1.4.1 Government constraints – Page 10	Does OPM intend to host the new FACES applications and calculator service on existing infrastructure? If so, can the Government provide details of the hosting environment? If not, does the Government expect offerors to include hosting options in their technical and price proposals?	OPM will work with the vendor to identify the proper hosting environment. It's likely that may end up being a shared host in an existing OPM data center. OPM will expect the vendor to define the hosting requirements for the calculation service server. During development, GSA's Centers of Excellence will offer a development environment while OPM prepares the required hardware.
11	Section 1.3.3 Deliverables (Calculation service MVP) – Page 7	Would the Government please define or describe a basic benefit calculation being performed?	A basic benefit calculation would be one where the individual was a full-time employee for their entire career with no refunded service and no periods of non-contributory service. For more information, please see https://www.opm.gov/retirement-services/fers-information/computation/
12	Section 2.3 Conflicts of Interest – Page 11	Would the Government provide additional information around what work was completed during the Phase One work?	No Phase One work was completed as defined on the Blanket Purchase Agreement (ID01190012). GSA's Centers of Excellence conducted market research, interviewed OPM managers and staff, conducted user research at the Retirement Operations Center in Boyers, PA and produced a research report.
13	Excel Pricing Sheet	On the pricing spreadsheet, are the summary average cost per hour and summary average discounts in cells D22, E22, F22 intended to be simple averages of each individual labor category, or are they intended to be averages on the total cost proposal as a whole?	Cells D22 and E22 do NOT need to be filled out.