# Usability Intern Interview Questions & Project List Template

## Introductory

* Tell us a little about yourself.
* What interested you in our internship announcement?
* Did you have a chance to review our list\* of possible projects? If so, which ones interest you? Why? What can you bring to these projects?

## Research/Analysis/Methods

* What user-centered design methodologies are you familiar with?
* What is your favorite method, and in what context have you used it?
* What experience do you have with:
  + Conducting surveys?
  + Card sorts?
  + Usability tests?
  + Analyzing usage logs?
  + Paper prototyping?

## Design/Information Architecture

* Have you had a chance to review our Web site? Is there anything about it that you would change? Elaborate.
* We are performing an overhaul of our intranet (bring it up), because a lot of people in the agency have trouble finding information on it. We have conducted 30 interviews to learn what our users’ tasks are. How would you proceed from here?

## Technical

* When was the last time that you picked up a programming language you did not know? What was the result?
* Do you have experience working with databases to make interactive Web sites?
* What experience do you have designing Web site search engines?

## General Professional

* Where do you see your career in five years?
* Tell us about a time when you faced organizational or other challenges to getting your job done. What did you do to overcome these obstacles?
* What would be the best outcome you could imagine from spending the summer at our agency? How would you want to benefit from the experience?

## Other

* What experience do you have preparing and delivering presentations?
* What is a recent project you are proud of?
* Tell us about a time when you started and defined your own project and executed it successfully.
* Do you have any questions you’d like to ask us?

## \*Sample projects for usability interns:

* Heuristic evaluation of Web site and deliver recommendations for improvement
* Design, develop, analyze, and present an online user survey
* Usability evaluations of internet data products in development
* Develop standards and templates for internet data products
* Developed graphics and icons
* Design HTML templates
* Migrate pages into new HTML templates
* Organize and perform information architecture tasks
* Give presentations on how to perform usability methods
* Conduct content audit of Web site
* Conducted usability evaluations
* Set up applications for usability lab
* Conduct card sorts