



FedRAMP



# FEDRAMP AGENCY AUTHORIZATION KICKOFF and SAR BRIEFING GUIDANCE

For Agency Authorizations



FedRAMP provides this guidance to inform a the creation of briefing materials for a combined Agency Authorization kickoff and SAR debrief

### How to Use

CSPs and 3PAOs should use this guidance to inform their development of a slide briefing for the combined kickoff and SAR debrief meeting

A prepared briefing should follow the general flow and topic progression of this guidance document

### What to Prepare

CSPs and 3PAOs should prepare a slide briefing using their own company branded template that addresses the content described in this guidance. The briefing should be appropriate for a 60 minute discussion focused on the cloud service offering (CSP content), assessment results (3PAO content) followed by a 30 minute discussion focused on the PMO's review process, tips for success, and Q&A (PMO content).

# CSP CONTENT

The PMO will begin with a review of the meeting's purpose and outcomes, followed by a round of introductions. Include stakeholders from the Agency, CSP, 3PAO, and FedRAMP PMO

CSP	3PAO	AGENCY	FEDRAMP PMO
<ul style="list-style-type: none"> <li>• Program Manager / Authorization Lead</li> <li>• Security/Compliance Lead</li> <li>• Technical SMEs</li> </ul>	<ul style="list-style-type: none"> <li>• 3PAO Advisor / Consultant</li> <li>• 3PAO Assessors and Pen Tester</li> </ul>	<ul style="list-style-type: none"> <li>• Agency Authorization Lead</li> <li>• Agency Liaison</li> <li>• Authorizing Official</li> <li>• ISSO / ISSMs</li> <li>• Technical Reviewers</li> <li>• Agency Business Owner*</li> </ul>	<ul style="list-style-type: none"> <li>• Customer Success Team</li> </ul>

**The CSP is responsible for making sure that the right people attend the meeting.** Identify the CSP, 3PAO and Agency team members supporting this authorization effort. Communicate the contact information to the PMO so the right team members are invited.

\*While the Agency business owner(s) is welcome to attend, it is important to include the Agency team members that will be responsible for reviewing the authorization package and making authorization decisions

## Provide the following information for the Cloud Service Offering:

- CSP Name
- Cloud Service Offering Name (as it will appear on the FedRAMP Marketplace)
- Service Offering Description
  - What are the core capabilities and functions provided by the service?
  - How does an Agency use and experience your offering?
  - Describe the federal data that will be stored / processed / transmitted by the service offering.
- FIPS 199 System Categorization - Low / Moderate / High
- Service Model - SaaS / PaaS / IaaS
- Deployment Model - Public / Community / Hybrid (***see note***)
- Cloud Stack / Leveraged Systems
  - If applicable, what underlying PaaS / IaaS are leveraged?

### ***Selecting the Right Deployment Model***

CSPs should ensure they have identified the correct deployment model for a service offering.

- **Public** clouds include private sector and public sector tenants
- **Community** clouds are limited to tenants from a specific industry (e.g., Government-only Cloud)
- **Hybrid** clouds may include elements of private, public, and/or community deployments

# Authorization Boundary, Network and Data Flow Diagrams

To provide agencies with a clear picture of the system architecture and components that make up the authorization boundary for the cloud service offering, the majority of the Kickoff is spent walking through the Authorization Boundary and Network Diagrams. In addition, to inform the agency's understanding of how federal data/metadata flows into, across, out of the cloud offering (and how that data is protected through encryption) the CSP will also walk through a series of Data Flow Diagrams.

CSPs are *required* to follow the FedRAMP Diagram Guidance when creating boundary, network and data flow diagrams.

CSPs are *encouraged* to use a diagram Job Aid, which was developed by one of our agency partners. While this is not a FedRAMP product, the agency did an excellent job of visually representing the guidance that FedRAMP provides for these diagrams. We recognize there may be aspects that do not apply to your environment, which is why this is intended to be a Job Aid versus a template.

- The Job Aid uses generic names for system components (e.g., SIEM, Ticketing, Anti-virus), but we ask that you use the actual name of the service/product on the diagram.
- The Job Aid provides an example of the elements that should be included on a boundary diagram. It then starts with the boundary diagram "shell" and breaks out the level of detail that is expected on network diagrams and data flow diagrams. Some CSPs, especially those with complex systems, require multiple diagrams to depict the information in an easily digestible format. Others are able to present the information using only a couple diagrams - for example, some show the network elements on the boundary diagram and some show multiple data flows in one diagram. We leave this up to your creative license as long as all of the required elements are captured in the diagrams.

**NOTE:** The Cloud Offering should be substantially complete with a well-defined authorization boundary at the time of the Kickoff. If the CSP is still in the early build phase with only a notional boundary, it is too soon to hold the Kickoff.



# Authorization Boundary Diagram







## Describe Customer Responsibilities

- List controls that the Agency will be fully or partially responsible for implementing in the customer's boundary. Controls that cannot be fully inherited by the customer must be documented in the Customer Responsibility Matrix (CRM).
- Walk through the Customer Responsibility Matrix (CRM)
  - The CRM is included as a separate tab in the Control Implementation Summary (CIS) workbook

### Resources

- For additional information regarding the CIS/CRM see [this blog](#)

Prior to the Kickoff, the CSP and Agency must be aligned on the on the Agency's review and authorization process, including:

- **Agency-specific requirements**
- **Key roles**
  - CSP Primary POC, Agency Primary POC, Agency AO, Agency Reviewers, Agency Liaison
- **Review approach**
  - Just-in-Time or All Deliverables at Once
  - WBS should reflect the review approach
- **Review methodology**
  - Process for performing a quality and risk review of the package. The PMO recommends following the guidance in the [FedRAMP ISSO training](#).
  - Method for capturing and tracking reviewer comments/questions
  - Communication cadence and channels (e.g., recurring weekly meetings)
- **Agency ATO decision**
  - Agency internal process for authorization recommendation and ATO issuance

Come to the Kickoff prepared to describe the agreed upon process for the Agency's review of the security package.

# 3PAO CONTENT

**3PAOs are expected to give an *independent* and *honest* assessment of the system's overall risk posture and the CSP's overall operational maturity**

### Provide the Security Assessment schedule

- Include specific dates for controls testing, vulnerability scanning, and penetration testing
- Note any deviations from the original schedule

### Describe the Security Assessment methodology, including:

- Security controls assessment methods
  - Data gathering activities
  - Technical test methods (manual and automated tools)
  - List inherited and N/A controls that were excluded from the scope of testing
- Sampling methodology, if used

### Describe Penetration Test methodology\*, including:

- Attack vectors and key elements
  - Explain why a particular attack vector or key element was not applicable

*\*As described in [FedRAMP Penetration Test Guidance](#)*

3PAOs must validate the Authorization Boundary defined in the SSP to determine the scope of the assessment. Authorizing Officials need to understand services/components excluded from the assessment scope that require risk acceptance. Walk the audience through the boundary diagram and address the following questions.

- How did you validate the accuracy of the authorization boundary defined in the SSP?
- Did you identify any services/components essential to the operation, management and security of the CSO that needed to be brought into the tested boundary?
  - For example, CSP-provided components that run in the customer's environment
- Is the CSO leveraging services from an underlying FedRAMP Authorized IaaS/PaaS that are not accredited as part of the IaaS/PaaS boundary?
- Does the boundary diagram accurately reflect all external systems (including corporate networks) and external cloud services that process federal data or metadata and/or are essential to the function and operation of the CSO?
  - On the next slide, describe the risk associated with the use of external systems and cloud services that are not FedRAMP Authorized at the same impact level

For **each** external system/service that is **not** FedRAMP authorized at the same level as the CSO and was **not** included in the scope of testing, provide the following information:

System/Service Name	Description	Data Types	Data Categorization	Risk/Impact/Mitigation
<i>Provide the name of the external system/service</i>	<i>Describe the purpose of the system/service and the hosting environment (for example, corporate network, IaaS, 3rd party cloud service)</i>	<i>List the CSO data types transmitted to, stored, or processed by the system/service, including federal data and metadata (e.g., system log files, vulnerability scan data)</i>	<i>Identify the security impact level of the data (Low, Moderate, High) in accordance with FIPS 199</i>	<i>Describe potential risks introduced by the system/service and impact to the CSO or federal data if the confidentiality, integrity, or availability (CIA) of the system/service is compromised. Describe any mitigations or compensating controls in place to reduce risk.</i>

**\*\*The level of detail provided on this slide should also be captured in the RET so that Agency AOs have the information needed to make a risk acceptance decision**

3PAOs are required to validate the encryption status of **all** data flows and data stores

Using the authorization boundary diagram or data flow diagram(s), walk the audience through the encryption status of all data flows (internal and external) and data stores, including:

- **Unencrypted**
  - 3PAO to describe the gaps, as well as the impacted data and sensitivity level (L/M/H). The CSP will describe the remediation plan and mitigations in place during the POA&M portion of the SAR Debrief.
- **Encrypted without FIPS validated cryptography**
  - 3PAO to point out where gaps exist. The CSP will describe the remediation plan during the POA&M portion of the SAR Debrief.
- **Encrypted with FIPS validated cryptography**

Confirm that the encryption status of all data flows/stores is accurately depicted on the data flow diagrams and described in the related SC control implementation statements.

NOTE: The FIPS 140 mandate applies to NIST tested and validated cryptographic modules that use approved algorithms. **\*\*TLS alone does not satisfy this requirement.**





Insert SAR Table F-I, Assessment Results



Insert SAR Table 5-2, Risks with Mitigating Factors



Insert SAR Table 5-3, Risks Remaining due to Operational Requirements

Insert the authorization recommendation statement from Section 7 of the SAR.

**NOTE:** If the 3PAO did not issue a favorable recommendation, the SAR Debrief will be postponed until the CSP has addressed all outstanding issues required for the 3PAO to issue a favorable authorization recommendation.

# CSP CONTENT

List any risks that have been remediated since the final SAR was delivered.

POA&M ID	Risk Description	Risk Rating
<i>Include the RET Identifier in the POA&amp;M ID for traceability</i>	<i>Include the risk description from Column D of the RET.</i>	<i>List High risks first, then Moderate, then Low</i>

**\*\* Add remediated risks to the Closed POA&M Items tab in the POA&M. Be sure to include a description of the actions taken to remediate the risk and reference evidence of remediation (or evidence supporting a False Positive determination).**

List any additional Risks Adjustments that were not validated during the 3PAO assessment.

POA&M ID	Description	Initial Risk Rating	Current Risk Rating	Description of Mitigating Factors and Compensating Controls
<i>Include the RET Identifier in the POA&amp;M ID for traceability</i>				

**\*\* Risk Adjustments require Agency approval.**

List any Operational Requirements (ORs) that were not validated during the 3PAO assessment.

POA&M ID	Description	Risk Rating	Operational Requirements Rationale and Mitigating Factors/Compensating Controls
<i>Include the RET Identifier in the POA&amp;M ID for traceability</i>			

**\*\*An OR indicates a weakness in the system that that cannot be corrected without impacting the operation of the system.**

**\*\*ORs require Agency approval and are still considered open risks. They must be captured on the Open POA&M Items tab and periodically reassessed by the CSP.**



List any False Positives that were not validated during the 3PAO assessment.

POA&M ID	Description	Risk Rating	False Positive rationale and evidence
<i>Include the RET Identifier in the POA&amp;M ID for traceability</i>			

\*\* False Positives require Agency approval.

Describe the remediation plan and timeline for High and Moderate risks that remain open. Use multiple slides, if needed.

POA&M ID	Risk Description	Risk Rating	Remediation Plan	Scheduled Completion Date
<i>Include the RET Identifier in the POA&amp;M ID for traceability</i>	<i>Include the risk description from Column D of the RET.</i>	<i>List High risks first, then Moderate</i>	<i>Describe the plan to remediate the risk.</i>  <i>If remediation is dependent on a downstream vendor to provide a patch/fix, describe the dependency.</i> <i>NOTE: High risk Vendor Dependencies must be mitigated to a Moderate level through compensating controls within 30 days.</i>	<i>Provide the anticipated completion date.</i>

\*\* The Agency needs to understand the current risk posture in order to make an authorization decision. Be sure the information provided is clear and concise.



Include the WBS to guide a discussion about the next steps to a FedRAMP Authorization

# PMO Content

- Agency sends ATO letter to CSP and [info@fedramp](mailto:info@fedramp)
- CSP and 3PAO upload current versions of package deliverables to secure repository
  - OMB MAX for Low and Moderate packages
  - CSP's repository for High packages
- CSP completes and submits [FedRAMP Initial Authorization Package Checklist](#) to [info@fedramp](mailto:info@fedramp)
- PMO verifies that all package deliverables are uploaded
- Package is placed in PMO Review Team's queue. Packages are reviewed in the order they are received.
- Package reviews typically take 10 business days (from start of review). Assumes no significant quality issues.
- The scope of the PMO's review includes:
  - A quality review to ensure the authorization package clearly and accurately represents the security and risk posture of the Cloud Service Offering
  - A risk review to identify weaknesses or deficiencies that must be addressed before the Marketplace status is changed to 'FedRAMP Authorized'

- Review team sends draft Review Report to all stakeholders (CSP, 3PAO, Agency)
  - Draft report documents findings identified during PMO's review, and any areas that require clarification
  - PMO coordinates review meeting to walk through findings and clarification requests, as well as plans for remediation by CSP/3PAO
  - Draft report is sent at least one week prior to the meeting
- CSP/3PAO address findings and resubmits package; notifies info@fedramp
- PMO performs gap review
  - Communicates remaining gaps or recommends authorization to FedRAMP leadership
  - Once approved, Marketplace designation is changed to **FedRAMP Authorized**

# Continuous Monitoring Overview

Continuous Monitoring (ConMon) ensures a cloud service offering maintains an appropriate security posture for the life of the system.

CSPs maintain and validate the security posture of their service offering through:

- ? Vulnerability Management
  - Monthly OS / Web / Database raw scans
  - POA&M & Updated Inventory
- ? Configuration Management / System Changes
- ? Annual Assessments
- ? Incident Reporting

## Common Deliverables

- ConMon deliverables are the same for any CSP that is FedRAMP Authorized (JAB or agency)
- For LI-SaaS, Low, and Moderate CSOs, ConMon deliverables are posted to the FedRAMP Secure Repository on OMB MAX
- For High CSOs, ConMon deliverables are posted to the CSP's High Repository



## AGENCY RESPONSIBILITIES

- Review monthly/annual ConMon deliverables
- Approve deviation requests and significant change requests
- Ensure that the security and risk posture remains acceptable
- Raise questions or concerns with the CSP regarding any of the ConMon deliverables and security posture
- Reach out to the FedRAMP PMO at [info@fedramp.gov](mailto:info@fedramp.gov) if you are unable to obtain the information you need



## KEY FEDRAMP RESOURCES

- [ConMon 101 for Agencies](#)
- [Continuous Monitoring Strategy Guide](#)
- [Vulnerability Scanning Requirements](#)
- [POA&M Template](#)
- [POA&M Template Completion Guide](#)
- [Continuous Monitoring Monthly Executive Summary Template](#)
- [Deviation Request Form](#)
- [Continuous Monitoring Performance Management Guide](#)
- [Guide for Multi-Agency Continuous Monitoring](#)



To expedite the Agency and PMO reviews, deliver a high quality package that clearly and accurately describes the security and risk posture of the CSO.

### SSP Tips for Success:

- Dedicate a strong technical writer(s) to develop the security package
- Complete CSP training modules:
  - 200-A: FedRAMP System Security Plan (SSP) Required Documents
  - 201-B: How to Write a Control
- Make sure SSP control narratives address the actual control requirement and describe *how* the requirement is met
- Make sure the SSP implementation status & control origination align with the CIS/CRM
  - Be sure to use the current CIS/CRM workbook template
  - Clearly describe customer responsibilities
- Perform a final quality review of the package and correct:
  - Inconsistencies across SSP control narratives
  - Inconsistencies between the boundary diagram, data flow diagrams and SSP narrative
  - Inconsistencies between control narratives and what is validated by the 3PAO and described in the Test Case Workbook
  - Inconsistencies between the SAR and POA&M

### SAR Tips for Success (3PAO):

- Complete [3PAO Series 300 training modules](#)
- Verify that all findings in the Security Test Case Procedures Workbook (“Test Case Workbook”) are documented in the SAR. All instances of controls with an assessment result of “Other than Satisfied” should be documented as an open risk in the RET, unless the finding was corrected during testing. If the finding was corrected during testing, it should be documented in Table 5-1 of the SAR, Risks Corrected During Testing.
- Be sure to clearly describe steps taken to independently evaluate and validate the control implementation. Echoing back the SSP implementation statement is not sufficient.
- Verify that the detailed breakdown of risks in Appendix F, Assessment Results, is consistent with the RET.

### POA&M Tips for Success:

Review your POA&M against the [FedRAMP POA&M Template Completion Guide](#) to make sure you are documenting POA&M entries correctly. Here are some specific tips that will help prevent delays during the review process:

- For each POA&M item, be sure to include the Identifier listed in Column A of the RET for traceability. This can be done by using the RET Identifier as the POA&M Unique Identifier. Alternatively, you can add the corresponding RET Identifier to Column Z (Comments) of the POA&M.
- For Risk Adjustments (RAs), False Positives (FPs) and Operational Risks (ORs) validated by the 3PAO during the assessment, be sure to include the deviation rationale provided by the 3PAO in Column X

## POA&M Tips for Success, cont:

- For RAs, FPs and ORs approved by the Agency, provide the deviation rationale in Column X and add a statement in the Comments column indicating Agency approval
  - Validated/approved FPs are not considered open risks and can be moved to the Closed Items tab
  - Approved ORs are still considered open risks and must be captured on the Open Items tab and periodically reassessed
- A Vendor Dependency (VD) exists when the CSP must rely on a downstream vendor to resolve a vulnerability, such as a patch for a commercial off-the-shelf (COTS) product, but the vendor has not yet made the fix available. VDs are not considered deviation requests and do not require approval. VDs are tracked as open risks and CSPs are required to check in with the vendor at least once a month to determine the status of the patch/fix. When capturing risks as VDs in the POA&M, select “Yes” in Column P (Vendor Dependency), enter the last check-in date in Column Q (Last Vendor Check-in Date), and enter the product name in Column R (Vendor Dependent Product Name).
- For all remaining open POA&Ms, be sure to complete all required fields and clearly describe the remediation plan

# Q&A