

GSA Service Delivery

Information Session

August 2022



Agenda

1. Overview of GSA
2. Overview of the GSA Service Delivery team
3. Overview of engineering roles
4. Application & hiring process
5. Q&A

1/ Overview of GSA

GSA history

Established by President Harry Truman on July 1, 1949 to **streamline the administrative work of government.**



Mission

Deliver value and savings in real estate, acquisition, and technology across government.



Teresita Fernández, [*Nocturnal \(Navigation\)*](#)

Public Building Service

Landlord for the civilian federal government.



Moe Brooker's [The Fruit of the Spirit](#)

Federal Acquisition Service

Acquisition solutions for the federal government.





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SURFS UP BULLETIN BOARD

Mfr Part No.:

ERSTCR5517

Contractor Part No.:

5517

Manufacturer:

TEACHER CREATED RESOURCES

Contract No.:

GS-07F-5333P (ends: Sep 30, 2023)

MAS Schedule/SIN:

MAS/339930

Warranty:

STANDARD WARRANTY

Country of Origin:

UNITED STATES OF AMERICA

Weight:

0.710 LB

DISAST PURCH Disaster Purchasing items

Price

\$10.62ST

Qty:

1

Add to cart

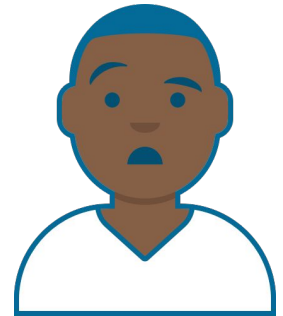
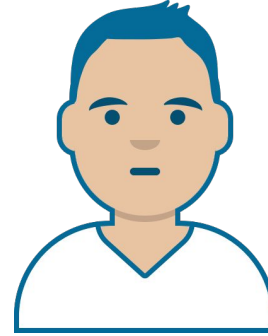
sold and shipped by

INTERNATIONAL COMMERCE & MARKETING

2/ Overview of GSA Service Delivery Team

Objective

Help programs deliver digital services that are easy to use and support.



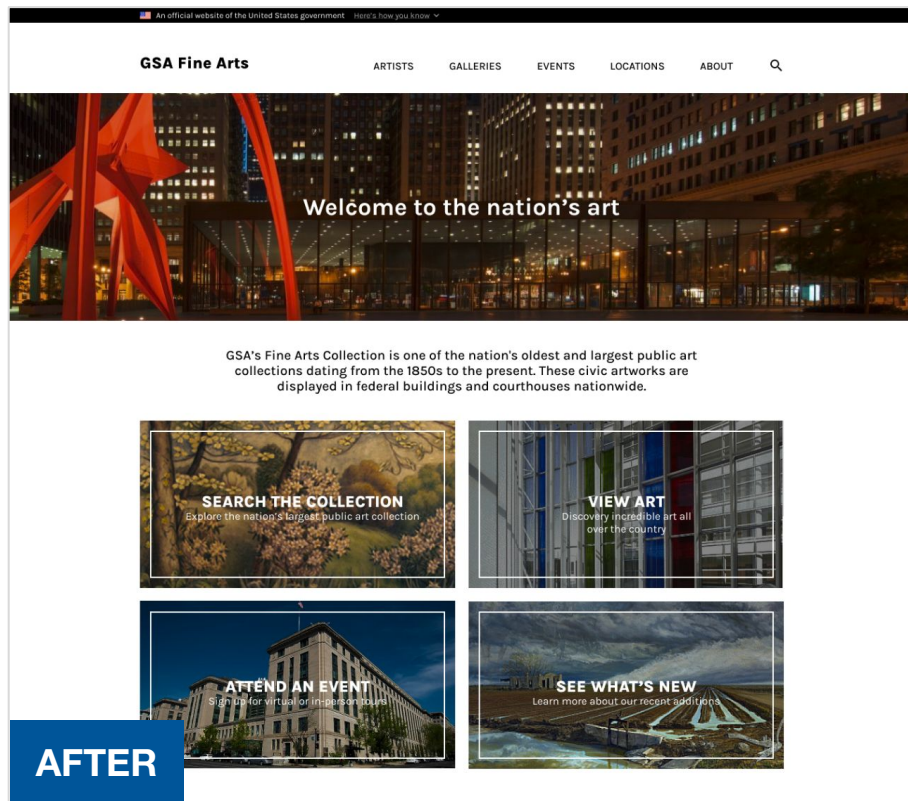
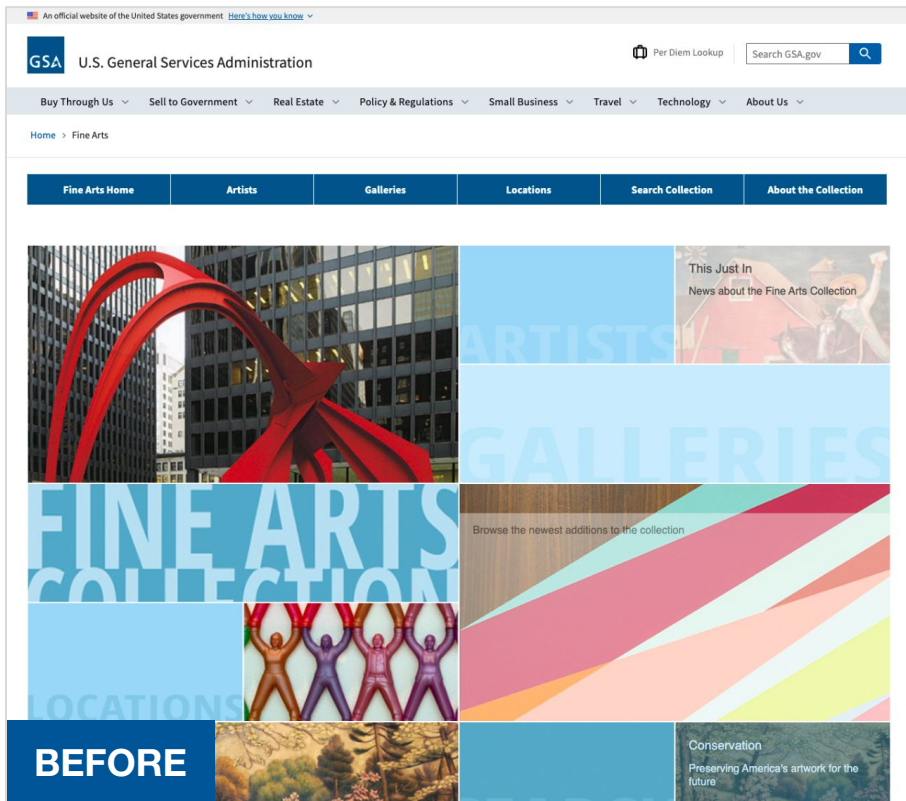
History

- Established February 14, 2022.
- Detailed 3 engineers and 1 acquisition strategist.
- Hired product manager, content strategist, and design strategist.
- Have worked on 7 projects to date.
- Now hiring: engineers!

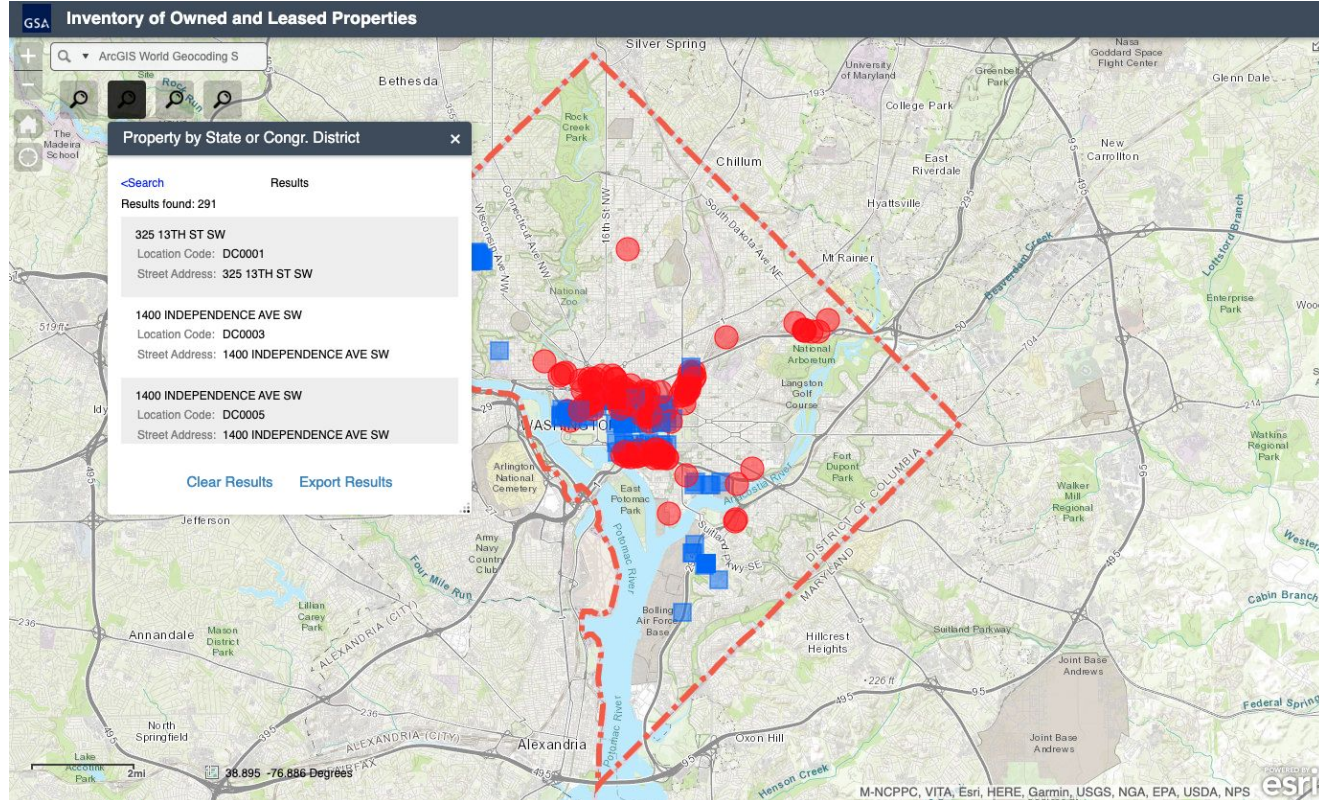
What kinds of projects will we work on?

I don't know! But let's talk through a few examples of things we are doing or *could* do in the future ...

Improving the user experience for GSA's art collection



Right-sizing space and supporting remote/hybrid work



Helping small businesses work with the government

 An official website of the United States government [Here's how you know](#) ▼



U.S. General Services Administration



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Small Business Is Our Mission

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Information for ...



Small
Business



Small Disadvantaged
Business (SDB)



Woman-Owned
Small Business



Service-Disabled
Veteran-Owned



HUBZone
Small Business

3/ Overview of open roles

Engineers

- Delivers digital products in a user-focused, incremental way
 - Coaches, mentor, and model modern software development best practices to GSA partners
 - Considers long-term maintenance strategies in technical recommendations
 - Builds alignment with stakeholders
-
- Planning to hire 2-3 engineers
 - [See more](#) and consider applying!

4/ Application & hiring process

Position basics

- **Eligibility requirements:** All United States citizens and nationals (residents of American Samoa and Swains Islands)
- Career / permanent employee
- Remote / virtual positions
- All roles are eligible for [benefits](#)
- **[Salary](#):** GS-15, Step 1 - \$131,178 to GS-15, Step 10 - \$176,300
 - Note: 2022 salary max is \$176,300 (locality dependent)

This is a 100% telework-eligible position

You have the option to report to a GSA office if you wish, but there will be no requirement to do so for this job.

*Ignore this on the
USAJobs posting!*



Overview

[? Help](#)

Accepting applications

Open & closing dates

🕒 08/04/2022 to 08/18/2022

Salary

\$131,178 - \$176,300 per year

Pay scale & grade

GS 15

Location

Location Negotiable After Selection, United States

few vacancies

Remote job

No

Telework eligible

Yes—as determined by the agency policy.

Position basics

- Job is [posted](#) on USAJobs until 8/18
- Applications reviewed upon position closing
 - Unfortunately updates will be only provided to those who are selected to interview
- Timeline: Average timeline from tentative offer to final offer is about 1.5 months

Application

- GSA hiring is resume-based
- PDF format generally works best
- Federal-style resume – prep resources [1](#), [2](#)

Meeting qualifications

- Look at “Qualifications” section of a job announcement for Specialized Experience and competency requirements
- Clearly address them directly in your resume
- Show at least 1 year of relevant experience
- Include month and year for all positions held

Specialized experience

- Experience developing or architecting complex modern web applications, backend services, or cloud infrastructure using approaches or tools such as test-driven development, continuous integration & deployment, modern version control systems such as github or gitlab, or dependency management tools.
- Experience with iterative or agile development methodologies.
- Experience with building alignment with stakeholders.

Interviews

- Will likely be scheduled over Google Meet, but happy to provide any accommodations that will help you interview at your best
- Two interviews – Technical & Core Value Alignment
- All interview questions will be provided in advance

5/ Q&A

For questions after this session, please contact victoria.mcfadden@gsa.gov.