



SmartPay®

*Supporting your mission*

U.S. General Services Administration

# GSA Advantage!®

## Getting Back to Basics

Presenter: Danny Scanlon

# GSA SmartPay

## TRAINING FORUM

August 6-8, 2024  
New Orleans, LA



# Continuous Learning Points (CLPs)

For attendees that have an active DAU/FAI CSOD account and provided their DAU/FAI CSOD account information at the time of Forum registration:

- CLPs earned during the Forum will be automatically uploaded to your DAU/FAI transcript and will count toward your certifications (like FAC-COR, FAC-PM, etc.) that are housed within the DAU/FAI system
- After the Forum, please do not submit a request to upload your earned CLPs to DAU/FAI CSOD on your own
- Allow 4–6 business weeks for the CLPs to be displayed on your DAU/FAI transcript
- For questions, please contact [pshctraining@gsa.gov](mailto:pshctraining@gsa.gov)

# Agenda

- Home Page Functionality
- Registration/Login
- Home Page Features
- Search Capabilities
- Checkout Process

# What is GSA Advantage!

The screenshot shows the GSA Advantage! homepage. At the top left is the GSA Advantage! logo. To its right is a search bar with 'Search Products' and a dropdown arrow. Below the search bar are two main featured sections. The first section, titled 'Before You Buy... Remember the FAR', features a cartoon illustration of a person looking at a large stack of cardboard boxes filled with various icons representing different products. A blue arrow points from the text to the illustration. The second section, titled 'DUNS to Unique Entity ID (SAM) Transition', features a graphic of a top hat with red, white, and blue stripes and stars, with the text 'SAM.GOV®' below it. An 'IMPORTANT' alert icon is in the top right corner of this section. Both sections have a 'Learn More' button at the bottom.

Online Product Superstore opened in 1994:

- Hosts orderable products and vendor catalogs
- Stores your profile and payment information
- Ideal for conducting market research

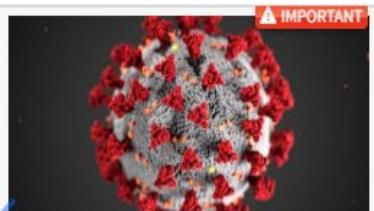
# Home Page/Functionality

GSA Advantage!

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

Search Products ▾ Enter search keyword(s) Advanced Search

Cart 0



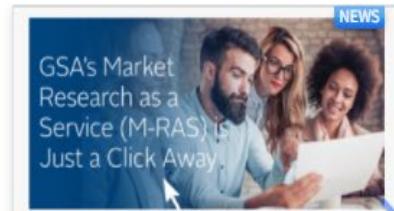
Information about COVID-19 related products

Learn More



BMO BIC solution

Learn More

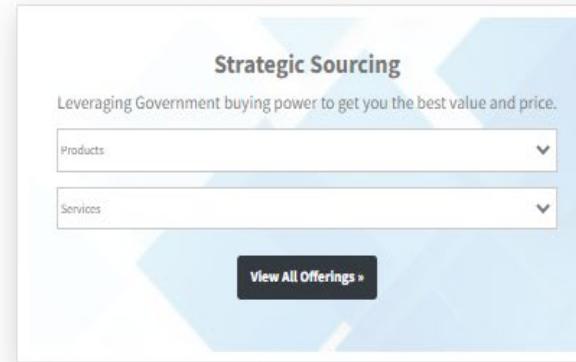


NEWS

GSA's Market Research as a Service (M-RAS) is Just a Click Away

GSA Advantage Product Market Research - Search up to 20,000 items on GSA Advantage at once

Learn More



Strategic Sourcing

Leveraging Government buying power to get you the best value and price.

Products

Services

View All Offerings ▾

?

How are we doing?

We want to hear from you.  
In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think.

Send us your feedback!

# Home Page/Functionality (Continued)

## Special Product Categories



### ENVIRONMENTAL

Access a wide variety of environmental products available to support your Green efforts.

[Learn More](#)

### DISASTER RELIEF & PANDEMIC PRODUCTS

Find supplies, equipment, and services in support of disaster relief and emergency preparedness.

[Learn More](#)

### AbilityOne

#### ABILITYONE

Easily find a wide variety of common-use products, such as SKILCRAFT.

[Learn More](#)

## GSA IT Solutions



### LAPTOP/DESKTOP SOLUTIONS

Browse through OMB approved standard configurations for desktop and laptop computer.

[Learn More](#)

### 2GIT

Provides Federal agencies easy access to innovative and efficient technology.

[Learn More](#)

### ADVANTAGESELECT

Access to FAR compliant, pre-competed products without having to perform any further competition.

[Learn More](#)

### IT SECURITY

Offering approved cybersecurity products and services that you can customize to meet your needs.

[Learn More](#)

# Home Page/Functionality (Continued)



Buying services or need to get a quote?

Check out eBuy

A powerful tool designed for acquisition professionals and government buyers to bring ease and versatility to online procurement.

[Visit eBuy now »](#)



**State & Local**  
Learn more about purchasing from GSA contracts

[Learn More](#)



**Contractors**  
Information for current and prospective contractors

[Learn More](#)



**Help**  
Useful information and help desk assistance

[Learn More](#)

## Need Help?

For further assistance, please contact:

### CUSTOMER AGENCIES

#### GSA Advantage Customer Service

Email: [GSA.Advantage@gsa.gov](mailto:GSA.Advantage@gsa.gov)

Phone: 1-877-472-3777

## GSA eTools

GSA eBuy

GSA eLibrary

## Advantage Job Aid

[View the Advantage Job Aid](#)



## Reports

Advantage Spend Analysis Program (ASAP)

## Resources

GSA Schedules

GSA Smartpay

Best in Class

# Registration/Login

- Register
- Multi-Factor Authentication (MFA) Registration
- PIV/CAC Registration

# Home Page/Register

GSA Advantage!

MY ACCOUNT NSN ORDERING eTOOLS HELP REGISTER LOGIN

Search Products Enter search keyword(s) Advanced Search

Cart icon

IMPORTANT COVID-19 related products

Healthcare Furniture NEW PRODUCT

PIV/CAC Login is Here NEWS

Strategic Sourcing

Leveraging Government buying power to get you the best value and price.

Products Services View All Offerings »

Learn More Learn More Learn More

Information about COVID-19 related products Last updated: February 23, 2021

Learn More

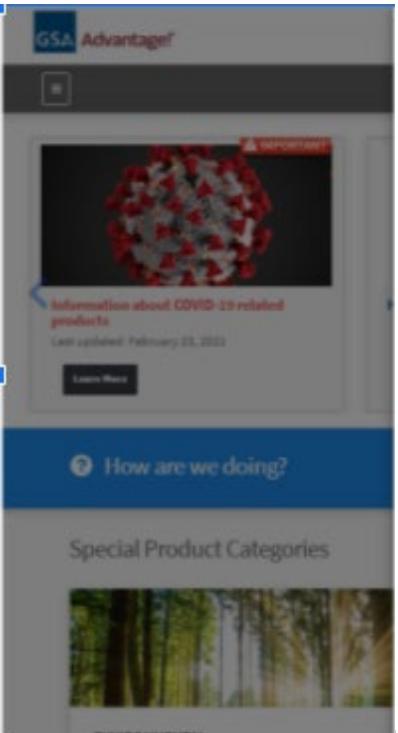
?

How are we doing?

We want to hear from you. In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think.

Send us your feedback!

# Home Page/Register



## Member Registration

Please indicate below if you are a Federal or State and Local Customer.

- Federal Customer** I will be using GSA Advantage/GSA eBuy on behalf of a US Federal Department/Agency/Organization or Military Service.
  
- State & Local Customer** I will be using GSA Advantage/GSA eBuy on behalf of a State or Local Organization.

Please indicate below if you are a Federal or State and Local Customer.

- Federal Customer** I will be using GSA Advantage/GSA eBuy on behalf of a US Federal Department/Agency/Organization or Military Service.

 Please provide your email address.

Email Address

Continue



- State & Local Customer** I will be using GSA Advantage/GSA eBuy on behalf of a State or Local Organization.

# Home Page/Registration (Existing User)

## Member Registration



Please indicate below if you are a Federal or State and Local Customer.



**Federal Customer** I will be using GSA Advantage/GSA eBuy on behalf of a US Federal Department/Agency/Organization or Military Service.



### Welcome to GSA Advantage!

**danny.scanlon@gsa.gov** already associated with a GSA FAS ID. GSA Advantage! and GSA eBuy require that you login using a GSA FAS ID. To register an account on GSA Advantage!, please login using your GSA FAS ID email and password. After logging in, you will be prompted to provide additional information needed to register your account.

[Learn more about GSA FAS ID.](#)

GSA FAS ID: **danny.scanlon@gsa.gov**



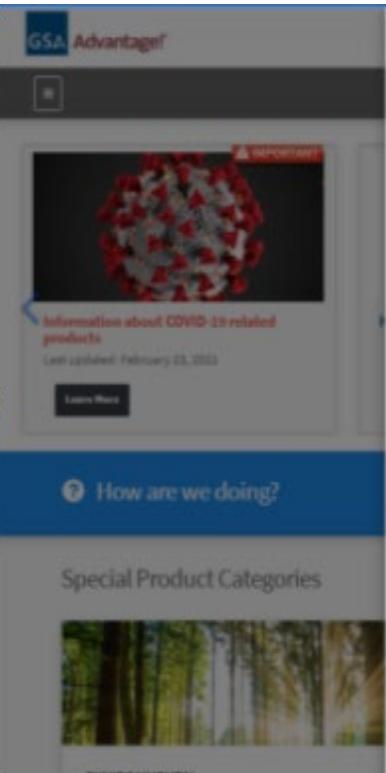
**Login**

**Cancel**



**State & Local Customer** I will be using GSA Advantage/GSA eBuy on behalf of a State or Local Organization.

# Home Page/Register



## Member Registration

Please indicate below if you are a Federal or State and Local Customer.



**Federal Customer** I will be using GSA Advantage/GSA eBuy on behalf of a US Federal Department/Agency/Organization or Military Service.



**State & Local Customer** I will be using GSA Advantage/GSA eBuy on behalf of a State or Local Organization.



Please provide your email address. The use of GSA Advantage by State and Local Governments is restricted to only domains approved by GSA.

Email

example@agency.gov

Continue



### Who is eligible to purchase from GSA Advantage?

States, counties, municipalities, cities, towns, townships, tribal governments, public authorities, school districts, colleges and other institutions of higher education, council of governments, regional or interstate governments, or any agency or instrumentality of the preceding entities, and legislative or judicial departments.

### What do I have the authority to purchase on GSA Advantage?

**Cooperative Purchasing:** Supplies and services can be purchased directly from two Schedules. Schedule 70 to purchase Information Technology supplies and services, and Schedule 84 to purchase supplies and services related to any aspect of law enforcement, security, facility management systems, fire, rescue, special purpose clothing, marine craft, and emergency/disaster response.

**Disaster Purchasing:** Supplies and services can be purchased directly from Schedule contractors to aid in disaster preparation and response or to facilitate recovery from a major disaster, terrorism or nuclear, biological, chemical, or radiological attack.

### Using GSA Advantage

- To purchase on GSA Advantage, a State or Local government issued credit card for payment must be used. No other form of payment is accepted.
- The State or Local government ordering activity is responsible for ensuring that only authorized representatives of their organization place orders, that orders are placed under the appropriate program scope, and that the supplies and/or services purchased will be used for state/local governmental purposes only.
- Orders placed on GSA Advantage will be sent to the GSA contractor who will ship and/or perform service, then bill your card. GSA does not ship merchandise nor will GSA bill your card.
- All order/billing problems and/or discrepancies must be addressed directly with the contractor.
- Businesses have the option of rejecting orders placed by State and Local government buyers.

# Home Page/Registration (New Users)

**Federal Account Registration**

To create an account on GSA Advantage!, please complete the following required fields. After you successfully complete registration, you may also use your GSA Advantage! login credentials to access [GSA eBuy](#).

**Member Information**

<b>First Name</b> John	<b>Last Name</b> Public
<b>Phone</b> 2025555555	<b>Zip Code</b> 20001

Zip Code is required to determine pricing for your area

**Agency**  
National Aeronautics and Space Administration

**Bureau**  
Goddard Space Flight Center

If your bureau is not listed, please select the bureau that matches your agency

**Account Information**

Always remember and protect your account information.

<b>Email Address</b> john.public@nasa.gov	<b>Confirmation</b> john.public@nasa.gov
<b>Password</b> .....	<b>Password Confirmation</b> .....

# Home Page/Registration Continued (New Users)

## Federal Account Registration

To create an account on GSA Advantage!, please complete the following required fields. After you successfully complete registration, you may also use your GSA Advantage! login credentials to access [GSA eBuy](#).

### Ordering Email Verification

If you intend to place orders on GSA Advantage or create Requests for Quotes (RFQs) on GSA eBuy, GSA requires your email address to be verified. Please ensure that the email address you are providing in your registration is a valid U.S. Federal Government email address (i.e. .mil, .gov, etc).

**Note:** Personal email addresses are not acceptable if you plan on ordering or creating RFQs.

#### Email Verification



Follow the instructions included in the verification email. Once your email has been verified, you may begin ordering from GSA Advantage and/or creating RFQs in GSA eBuy.

### Email Preferences

#### Would you like to receive email status updates for your orders?



#### Content of Emails

Consolidated - Send me one daily message combining all my orders



#### Email Format

Plain Text

#### Would you like to receive News and Information related to Advantage?



Register

# Home Page/Registration/MFA (New Users)

## STEP ONE



**Sign In to GSA Advantage**

Email Address  
Please enter your FAS ID Email Address

● Please enter a username

Password

Remember me

**Sign In**

— OR —

**Sign in with PIV / CAC card**

**GSA Advantage Home Page**

[Need help signing in?](#)

## STEP TWO



**Verify with Email Authentication**

Send a verification code to j...e@gsa.gov.

**Send me the code**

## STEP THREE



**Verify with Email Authentication**

A verification code was sent to j...e@gsa.gov. Check your email and enter the code below.

**Verification code**

123456

Do not challenge me on this device for the next 12 hours

**Verify**

Note: Users are advised to choose multiple MFA methods (email, text, authentication app, etc.) when completing registration

# Home Page/PIV-CAC Registration (New Users)

The screenshot shows the GSA Advantage! homepage with several navigation links and a featured topics section.

**GSA Advantage!** (top left)

Welcome KIM (top right)

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP LOGOUT

MY ACCOUNT ORDER STATUS & HISTORY PARKED CARTS

MEMBER INFORMATION ADDRESS BOOK MANAGE PAYMENTS

**FEATURED TOPICS**

- Using Your Account**  
Learn how to use your account with these Help articles
- Reporting A Problem With Your Order**  
Learn how to address problems with your order
- Checking Order Status**  
Learn how to check order status

**Manage Payments** (highlighted with a blue arrow)

**+ New Purchase Card + New AAC/DoDAAC** (highlighted with a blue arrow)

Member Information Address Book Manage Payments Register PIV/CAC card

Instructions: The following is an overview of your payment methods.

Purchase Cards AAC/DoDAACs

Apply for an AAC Apply for a Password

# Home Page Functionality

- Static Links
- My Account
- NSN Ordering
- eTools
- Help

# Home Page/Static Links

The screenshot shows the GSA Advantage! homepage. At the top, there is a navigation bar with links for MY ACCOUNT, NSN ORDERING, eTOOLS, HELP, REGISTER, and LOGIN. Below the navigation bar is a search bar with the placeholder "Enter search keyword(s)". To the left of the search bar is a "Search Products" dropdown and a "Products" button. On the far right of the search bar is a shopping cart icon showing "0".

Below the search bar, there are four main content blocks:

- COVID-19 Information:** A red banner at the top left says "IMPORTANT" with a warning icon. It features a large image of the COVID-19 virus. Below the image is the text "Information about COVID-19 related products" and "Last updated: February 23, 2021". A "Learn More" button is present.
- Healthcare Furniture:** Shows images of medical furniture like a cabinet and chairs. A yellow "NEW PRODUCT" badge is visible. Below the images is the text "Healthcare Furniture" and a "Learn More" button.
- PIV/CAC Login:** Features an image of a PIV/CAC card. A blue "NEWS" badge is visible. Below the image is the text "PIV/CAC Login is Here" and a "Learn More" button.
- Strategic Sourcing:** A section titled "Strategic Sourcing" with the subtext "Leveraging Government buying power to get you the best value and price." It includes dropdown menus for "Products" and "Services", and a "View All Offerings" button.

At the bottom of the page, there is a blue footer bar. On the left, a question mark icon is followed by the text "How are we doing?". In the center, it says "We want to hear from you." and "In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think." On the right, there is a "Send us your feedback!" button.

# Home Page/My Account

The screenshot shows the GSA Advantage! website interface. At the top left is the GSA Advantage! logo. At the top right is a navigation bar with links for MY ACCOUNT, NSN ORDERING, eTOOLS, HELP, REGISTER, and LOGIN. Below the navigation bar are two columns of links: MY ACCOUNT (MY ACCOUNT, ORDER STATUS & HISTORY, PARKED CARTS), MEMBER INFORMATION (ADDRESS BOOK, MANAGE PAYMENTS), and FEATURED TOPICS (Using Your Account, Reporting A Problem With Your Order, Checking Order Status). At the bottom is a blue footer bar with a feedback section.

**GSA Advantage!**

MY ACCOUNT NSN ORDERING eTOOLS HELP REGISTER LOGIN

FEATURED TOPICS

- Using Your Account**  
Learn how to use your account with these Help articles
- Reporting A Problem With Your Order**  
Learn how to address problems with your order
- Checking Order Status**  
Learn how to check order status

MY ACCOUNT ORDER STATUS & HISTORY PARKED CARTS

MEMBER INFORMATION

ADDRESS BOOK MANAGE PAYMENTS

Learn More Learn More Learn More

?

**How are we doing?**

We want to hear from you.  
In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think.

Send us your feedback!

# Home Page/NSN Ordering

The screenshot shows the GSA Advantage! homepage. At the top right, there is a navigation bar with links: MY ACCOUNT, NSN ORDERING (which has a blue arrow pointing to it), eTOOLS, HELP, REGISTER, and LOGIN. Below the navigation bar is a search bar with the placeholder "Enter search keyword(s)" and a red search button. To the left of the search bar is a "Products" dropdown menu. On the far right of the search bar is an "Advanced Search" link. The main content area features several promotional boxes: one about COVID-19 related products, one for Healthcare Furniture, one for PIV/CAC Login, and one for Strategic Sourcing. A blue arrow points to the "NSN ORDERING" link in the top navigation bar.

GSA Advantage!

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

Search Products ▾ Enter search keyword(s) Advanced Search

0

**IMPORTANT**

Information about COVID-19 related products  
Last updated: February 23, 2021

Learn More

**NEW PRODUCT**

Healthcare Furniture

Learn More

**NEWS**

PIV/CAC Login is Here

Learn More

**Strategic Sourcing**

Leveraging Government buying power to get you the best value and price.

Products Services

View All Offerings >

?

How are we doing?

We want to hear from you.  
In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think.

Send us your feedback!

# Home Page/NSN Ordering

The screenshot shows the GSA Advantage! homepage. At the top left is the GSA Advantage! logo. At the top right are navigation links: MY ACCOUNT, NSN ORDERING, eTOOLS, HELP, REGISTER, and LOGIN. Below the header, there are three main sections: FEDSTRIP, NSN QUICK ORDERING, and REQUISITION STATUS. The REQUISITION STATUS section contains a sub-section titled "Requisition Status" which describes getting the status of a requisition even those not submitted through GSA Advantage. To the right, a "FEATURED TOPIC" box highlights "What is FEDSTRIP?" with a link to learn more. At the bottom, there are "Learn More" buttons and a feedback survey.

GSA Advantage!

MY ACCOUNT NSN ORDERING eTOOLS HELP REGISTER LOGIN

FEDSTRIP

NSN QUICK ORDERING

REQUISITION STATUS

**Requisition Status**  
Get the status of a requisition, even those not submitted through GSA Advantage.

FEATURED TOPIC  
**What is FEDSTRIP?**  
Learn about FEDSTRIP

Learn More

Learn More

Learn More

.....

How are we doing?

We want to hear from you.

In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think.

Send us your feedback!

# Home Page/eTools

The screenshot shows the GSA Advantage! homepage with a dark header bar. On the left is the "GSA Advantage!" logo. On the right, there are navigation links: MY ACCOUNT, NSN ORDERING, eTOOLS (with a blue arrow pointing up to it), HELP, REGISTER, and LOGIN. Below the header is a search bar with "Search Products" dropdown, a search input field "Enter search keyword(s)", a magnifying glass icon, and an "Advanced Search" button. To the right is a shopping cart icon with "0".

The main content area features four cards:

- Information about COVID-19 related products**: Includes a red "IMPORTANT" alert icon and a "Learn More" button.
- Healthcare Furniture**: Includes a "NEW PRODUCT" icon and a "Learn More" button.
- PIV/CAC Login is Here**: Includes a "NEWS" icon and a "Learn More" button.
- Strategic Sourcing**: Includes a "Leveraging Government buying power to get you the best value and price." message, dropdown menus for "Products" and "Services", and a "View All Offerings" button.

At the bottom, there's a blue footer bar with a feedback section:

① How are we doing? We want to hear from you. In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think. Send us your feedback!

# Home Page/eTools Dropdown Links

The screenshot shows the GSA Advantage! homepage with a navigation bar at the top. The navigation bar includes links for MY ACCOUNT, NSN ORDERING, eTOOLS (which is currently active), HELP, REGISTER, and LOGIN. Below the navigation bar, there is a search bar with a placeholder "Enter search keyword(s)" and a "Search Products" dropdown. To the right of the search bar are links for "eBuy Online Quotes" and "eLibrary Online Market Research". The main content area features three news cards: "Section 889 Part B Compliance", "GSA Federal Marketplace Fall 2020 Release", and "GSA 2GIT Coming Soon". A "Strategic Sourcing" section on the right side offers "Leveraging Government buying power to get you the best value and price." It includes dropdown menus for "Products" and "Services", and a "View All Offerings" button. At the bottom, there is a feedback section with a question "How are we doing?", a message "We want to hear from you.", and a "Send us your feedback!" button.

GSA Advantage!

MY ACCOUNT NSN ORDERING eTOOLS HELP REGISTER LOGIN

Search Products Enter search keyword(s) Advanced Search

eBuy Online Quotes

eLibrary Online Market Research

Strategic Sourcing

Leveraging Government buying power to get you the best value and price.

Products Services

View All Offerings >

Section 889 Part B Compliance

GSA FMP STRATEGY

GSA Federal Marketplace Fall 2020 Release

GSA 2GIT Coming Soon

Learn More Learn More Learn More

We want to hear from you.

In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think.

Send us your feedback!

# Home Page/eTools Dropdown Links

**GSA eBuy**

Welcome to **eBuy**

GSA eBuy is a powerful and intuitive acquisition tool used by thousands of US federal agencies and military services worldwide to achieve required competition, best pricing and value. GSA eBuy saves you time and money - all while keeping you FAR compliant.

Sign in as a... Buyer Contractor



**GSA eLibrary**

GSA Federal Acquisition Service

Home eBuy - quotes GSA Advantage - online shopping Help

Welcome! GSA eLibrary is your one source for the latest GSA contract award information. GSA offers unparalleled acquisition solutions to meet today's acquisition challenges. GSA's key goal is to deliver excellent acquisition services that provide best value, in terms of cost, quality and service, for federal agencies and taxpayers.

GSA offers a wide range of acquisition services and solutions utilizing a variety of tools, contract vehicles, and services to meet the customer's specific needs including Multiple Award Schedules, Governmentwide Acquisition Contracts, Technology Contracts, and Assisted Acquisition Services. For more information on what GSA has to offer, visit GSA.gov.

Search enter Keywords, Contract Number, Contractor/Mfr Name, Schedule/SIN/GWAC Number, NAICS  
Contractor Directory (a-z) Total Solution Search

**Category Guide**

- Facilities
- Human Capital
- Information Technology
- Office Management
- Scientific Management and Solutions
- Transportation and Logistics Services

**Furniture & Furnishings**

**Industrial Products and Services**

**Miscellaneous**

**Professional Services**

**Security and Protection**

**Travel**

**Quick Search**

Go to Select a Contract Vehicle ▾

**Schedule Contracts**

GSA schedule contracts offer direct delivery of millions of state-of-the-art, high-quality commercial supplies and services at volume discount pricing!

- View schedule contracts
- GSA schedules info
- VA schedules info
- MAS Available Offerings
- MAS Clause Applicability Matrix

**Technology Contracts**

GSA technology contracts cover the whole spectrum of IT solutions, from network services and information assurance to telecommunications and purchase of hardware and software

# Home Page/Help

GSA Advantage!®

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

Search Products ▾ Enter search keyword(s) Advanced Search Cart 0

IMPORTANT

Information about COVID-19 related products  
Last updated: February 23, 2021  
Learn More

NEW PRODUCT

Healthcare Furniture  
Learn More

PIV/CAC Login is Here

Strategic Sourcing  
Leveraging Government buying power to get you the best value and price.  
Products Services View All Offerings >

We want to hear from you.  
In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think.

Send us your feedback!

How are we doing?

?

23

# Home Page/Help & Assistance

The image shows a split-screen view of the GSA Advantage! website. On the left, the main homepage features a large "Section 889 Part B Compliance" banner with a checkmark icon, a "Learn More" button, and a "How are we doing?" survey link. Below this is a "Special Product Categories" section with an environmental image and a "ENVIRONMENTAL" link. On the right, the "Help & Assistance" section is displayed, featuring a search bar, a "Help Sections" list with icons and descriptions for New Customers, Searching for Products & Services, Payment & Billing, and GSA Business Center Contacts, and a "Frequently Asked Questions" section with a "View All FAQs" button.

## Help & Assistance

Search for Help content or Select a category below to view help articles

Enter a search term to begin

### Help Sections

- New Customers**  
Learn more about GSA Advantage and how you can use it.
- Searching for Products & Services**  
Understanding how to find the products or services you're looking for.
- Payment & Billing**  
Learn more about available payment options.
- GSA Business Center Contacts**  
Identify Points Of Contacts (POCs) at GSA.
- Using Your Account**  
Understand and Manage your GSA Advantage account.
- Ordering from GSA Advantage**  
Find out more about sources, ordering options, and more.
- Vendor Information**  
Information regarding GSA Advantage for our GSA contractor community.
- Accessibility**  
GSA is committed to making GSA Advantage available to everyone.

### Frequently Asked Questions

#### Popular Topics

- How do I get Order Status?
- Reporting a problem with an Order
- Order Cancellation
- How often will I need to verify my email address?
- How can I login using my PIV/CAC card?

[View All FAQs](#)

### Contact Us

**GSA ADVANTAGE CUSTOMER SERVICE**  
If you require further assistance, contact us at:  
[GSA.Advantage@gsa.gov](mailto:GSA.Advantage@gsa.gov)  
1-877-472-3777

**GSA CONTRACTORS**  
Contact the Contractor through information available in [order history](#).

# Home Page/Help & Assistance (Continued)

The screenshot displays the GSA Advantage! website interface. On the left, the homepage features a sidebar with a checkmark icon, news items, and a "Section 889 Part B Compliance" link. Below this is a "How are we doing?" survey section and a "Special Product Categories" area with a forest image.

The main content area is titled "Help & Assistance" and includes a search bar and various navigation icons. A large, semi-transparent "Help & Assistance" overlay is centered over the page.

The "Using Your Account" section contains a list of topics such as "Your Account", "E-mail and Password Assistance", and "Member Information".

The "Frequently Asked Questions" section lists "Popular Topics" including "How do I get Order Status?", "Reporting a problem with an Order", "Order Cancellation", and "How often will I need to verify my email address?". A "View All FAQs" button is also present.

The "Contact Us" section provides information for GSA Advantage Customer Service, GSA Contractors, and links to order history.

# Home Page/Features

- Browse Categories
- News
- Strategic Sourcing
- Special Product Categories
- GSA IT Solutions
- eBuy
- Help
- Footer

# Home Page/Browse Categories

GSA Advantage!

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

PIV/CAC Login is Here

2021 Calendar Refills Now Available

Section 889 Part B Compliance

Strategic Sourcing

We want to hear from you.

In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think.

Send us your feedback!

Special Product Categories

ENVIRONMENTAL

DISASTER RELIEF & PANDEMIC PRODUCTS

ABILITYONE

The screenshot shows the GSA Advantage! homepage. At the top, there's a navigation bar with links for 'MY ACCOUNT', 'NSN ORDERING', 'eTOOLS', 'HELP', 'REGISTER', and 'LOGIN'. Below this is a search bar with 'Search Products' dropdown, a search input field 'Enter search keyword(s)', a magnifying glass icon, and an 'Advanced Search' button. To the left, there's a 'PIV/CAC Login is Here' section with a user icon and a 'Learn More' button. In the center, there are three news cards: one about '2021 Calendar Refills Now Available' with a calendar icon, one about 'Section 889 Part B Compliance' with a checklist icon, and one for 'Strategic Sourcing' with a blue arrow icon. Below these are two feedback sections: 'How are we doing?' with a survey link and 'We want to hear from you.' with a feedback link. At the bottom, there are three category sections: 'ENVIRONMENTAL' (with a forest image), 'DISASTER RELIEF & PANDEMIC PRODUCTS' (with a disaster relief worker image), and 'ABILITYONE' (with a red banner). A large purple decorative swoosh is on the right side of the page.

# Home Page/Browse Categories

## Browse Categories

### PRODUCTS

- [Building & Industrial](#)
- [Electronics & Technology](#)
- [Facilities & Supplies](#)
- [Furniture & Furnishings](#)
- [Janitorial & Sanitation Supplies FSSI \(BIC\)](#)
- [Law Enforcement, Fire & Security](#)
- [Maintenance, Repair & Operations FSSI \(BIC\)](#)
- [Office Equipment](#)
- [Office Supplies](#)
- [Office Supplies & Equipment FSSI \(BIC\)](#)
- [Scientific & Medical](#)
- [Tools, Paint & Recreational](#)
- [Vehicles & Equipment](#)

### SERVICES

- [About Buying Services](#)
- [Energy Services](#)
- [Environmental Services](#)
- [Facilities Maintenance/Management Services](#)
- [Fleet Management](#)

The screenshot shows the homepage of the AbilityOne website. At the top right, there are navigation links: MY ACCOUNT, NSN ORDERING, eTOOLS, HELP, REGISTER, and LOGIN. A search bar at the top center includes a dropdown for 'Search Products', a text field 'Enter search keyword(s)', a magnifying glass icon, and an 'Advanced Search' link. To the right of the search bar is a shopping cart icon with a '0'.

The main content area features several promotional sections:

- COVID-19 Related Products:** An image of a COVID-19 virus with a warning sign, followed by text: 'Information about COVID-19 related products' and 'Last updated: February 23, 2021'. A 'Learn More' button is present.
- Healthcare Furniture:** An image of medical furniture, labeled 'NEW PRODUCT', with a 'Learn More' button.
- Strategic Sourcing:** A section titled 'Strategic Sourcing' with the subtext 'Leveraging Government buying power to get you the best value and price.' It includes dropdown menus for 'Products' and 'Services', and a 'View All Offerings' button.
- Feedback Request:** A blue banner at the bottom with the text 'We want to hear from you.' and 'In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think.' A 'Send us your feedback!' button is on the right.
- AbilityOne Logo:** A large red banner at the bottom right with the 'AbilityOne' logo.

At the very bottom, there are two small images: one of a forest scene and another of two people working outdoors. Below these images is the text 'DISASTER RELIEF & PANDEMIC PRODUCTS'.

# Home Page/News

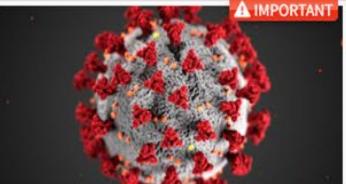
GSA Advantage!

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

Search Products Enter search keyword(s) Advanced Search

0

IMPORTANT



Information about COVID-19 related products

Learn More

BEST in Class

NEWS



BMO BIC solution

Learn More

NEWS



GSA's Market Research as a Service (M-RAS) is Just a Click Away

GSA Advantage Product Market Research - Search up to 20,000 items on GSA Advantage at once

Learn More

Strategic Sourcing

Leveraging Government buying power to get you the best value and price.

Products

Services

View All Offerings ▾

◀ ▶

We want to hear from you.

In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think.

Send us your feedback!

?

How are we doing?

31

# Home Page/News

An official website of the United States government [Here's how you know](#)

**GSA** U.S. General Services Administration

Buy Through Us ▾ Sell to Government ▾ Real Estate ▾ Policy & Regulations ▾ Small Business ▾ Travel ▾ Technology ▾ About Us ▾

Home > About Us > Organization > Federal Acquisition Service > Customer and Stakeholder Engagement > Market Research As a Service (MRAS)

## Market Research As a Service (MRAS)

### Value added service at no additional cost

For federal, state and local government buyers.

**Upcoming Training**

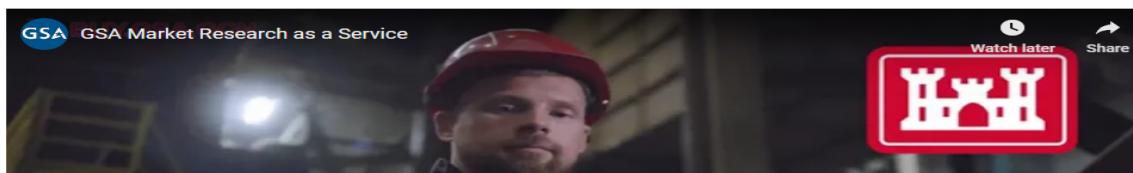
- Industry Training: [Register - 12pm ET, Tuesday, January 31, 2023](#)
- Customer Training: [Register - 1pm ET, Thursday, January 26, 2023](#)

Receive [free market research](#) data to help you understand where your need fits within our array of acquisition vehicles.

Available service options:

- Rapid review** - Identifies whether your requirement fits the scope of our existing acquisition solutions in 24-48 hours.
- Request for information/market research report** - Streamlines the RFI process and consolidates the results into one report with visuals.
- GSA Advantage product market research** - Search up to 20,000 items on GSA Advantage at once.

The shortcut to this page is [gsa.gov/mras](#).



**Customer and Stakeholder Engagement**

- Overview
- CMLS
- Customer Service Directors
- FY 2022 Federal Acquisition Service (FAS) Customer
- FY 2022 FAS Industry Satisfaction Survey (ISS)
- Marketing to the Federal Government

**Market Research As a Service (MRAS)**

- National Account Managers (NAMs)
- Regional Customer & Stakeholder Engagement Dirs.
- CASE Events

# Home Page/Strategic Sourcing

GSA Advantage!

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

Search Products ▾ Enter search keyword(s) Advanced Search Cart 0



NEWS

Before You Buy... Remember the FAR

Learn More



NEWS

See Our Video on Facilities Maintenance

Learn More

IMPORTANT

Information about COVID-19 related products

Last updated: February 23, 2021

Learn More

Strategic Sourcing

Leveraging Government buying power to get you the best value and price.

Products

Services

**View All Offerings »**

Send us your feedback!

?

How are we doing?

We want to hear from you.  
In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think.

# Home Page/Strategic Sourcing

GSA Advantage!®

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN



Search

Products

Enter search keyword(s)



Advanced Search



## Federal Strategic Sourcing Initiative

GSA, in partnership with the Department of Treasury, launched FSSI in November 2005 in response to a May 2005 memo from the Office of Management and Budget/Office of Federal Procurement Policy requiring agencies to identify commodities that could be purchased more efficiently through strategic sourcing. FSSI counts more than 20 federal agencies, both military and civilian, as active participants.

FSSI encourages cross-government collaboration and adoption of industry best practices. This allows the government to aggregate requirements; streamline processes; and leverage its buying power. As a result, best value and repeatable processes are created that can be used in any acquisition environment to drive down the cost of commonly purchased commodities.

This page provides a centralized source for many government-wide and agency specific agreements (BPAs).

### Benefits

FSSI solutions provide easy access to common procurement vehicles that offer greater discounts as collective volume increases, business intelligence, and best practice solutions.

### Additional benefits include:

- Meets OMB's goal for cross-government participation
- Replicate cost-saving business processes
- Assists with socioeconomic goals
- Share lessons learned and best practices
- Collect and analyze data

Find out more about...

#### OMB Memo to Agencies

On May 20, 2005, the Office of Management and Budget issued a directive to all federal agencies to implement strategic sourcing.

[View Memo](#)

#### MAS Blanket Purchase Agreements

BPAs have been established against GSA MAS contracts as a tool to implement Strategic

# Home Page/Special Product Categories

The screenshot shows a website interface with a dark header bar containing a menu icon, a search bar with dropdown options for 'Search' and 'Products', a search input field with placeholder text 'Enter search keyword(s)', a magnifying glass icon, an 'Advanced Search' button, and a shopping cart icon with '0' items.

**Special Product Categories**

- ENVIRONMENTAL**  
Access a wide variety of environmental products available to support your Green efforts.  
[Learn More](#)
- DISASTER RELIEF & PANDEMIC PRODUCTS**  
Find supplies, equipment, and services in support of disaster relief and emergency preparedness.  
[Learn More](#)
- ABILITYONE**  
Easily find a wide variety of common-use products, such as SKILCRAFT.  
[Learn More](#)

A large blue arrow points upwards from the bottom center towards the Disaster Relief & Pandemic Products section.

# Disaster Relief Page

**GSA Advantage!**

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

Search Products ▾ Enter search keyword(s)  Advanced Search 

Welcome to the GSA Disaster Relief & Pandemic Products Program aisle on GSA Advantage.

The General Services Administration is committed to assisting Federal agencies as well as State and Local governments in the acquisition of supplies, equipment, and services needed in support of disaster relief and emergency preparedness. This aisle provides quick access to full range of disaster and emergency related supplies, equipment and services.



## Products

Find needed supplies and equipment on GSA Advantage for immediate purchase.

Cleanup and Rebuilding	<i>includes:</i> disinfectants, water treatments, brooms/mops, hand tools, plastic sheeting, exterior materials ...
Electronic/Power equipment	<i>includes:</i> power generators, pumps, batteries, heating & ventilation, 2-way radios, extension cords ...
Emergency and Rescue	<i>includes:</i> fire fighting equipment, life vests, fire/rescue trucks, rescue watercraft,

Find out more about...

**COVID-19 Buying Guides**

GSA created buying guides for key products and services that agencies need to respond to COVID-19:

- Building Screening Services
- Cleaning Products and Services
- Telework and IT

# Home Page/GSA IT Solutions

The screenshot shows the GSA IT Solutions homepage. At the top, there is a navigation bar with a menu icon, search and products buttons, a search bar, an advanced search button, and a shopping cart icon. Below the navigation bar, the page title "GSA IT Solutions" is displayed. The main content area features three service cards:

- LAPTOP/DESKTOP SOLUTIONS**  
Browse through OMB approved standard configurations for desktop and laptop computer.  
[Learn More](#)
- ADVANTAGESELECT**  
Access to FAR compliant, pre-competited products without having to perform any further competition.  
[Learn More](#)
- IT SECURITY**  
Offering approved cybersecurity products and services that you can customize to meet your needs.  
[Learn More](#)

A large blue arrow points upwards from the "Learn More" button under the Laptop/Desktop Solutions card towards the "Learn More" button under the AdvantageSelect card.

# Laptop/Desktop Page

GSA Advantage!

MY ACCOUNT NSN ORDERING eTOOLS HELP REGISTER LOGIN

Search Products Enter search keyword(s) Advanced Search

Welcome to the GSA Government-wide Strategic Solutions (GSS) aisle.

GSA has established Government-wide Strategic Solutions (GSS) for Desktops and Laptops to help Federal agency buyers easily identify MAS IT Schedule 70 contractors that offer standard configurations for desktop and laptop computers. The standard configurations were developed by the Workstations Category Team (WCT), a consortium of over 20 Federal agencies established by the Office of Management and Budget (OMB).

Throughout GSA Advantage, GSS items will be identified with the GSS program symbol: 

**GSS configurations**

GSS machines come standard with Windows 10 operating system.

View GSS AdvantageSelect BPA Products

Desktops Notebooks Tablets & Thin/Zero Clients

**DESKTOP SMALL FORM FACTOR (INCLUDING MINI/MICRO DESKTOPS)**  
8 GB RAM  
256 GB SSD  
4 USB ports (2 USB 3.0 or C)  
[View Products](#)

**DESKTOP (MINI TOWERS AND TOWERS)**  
16 GB RAM  
512 GB SSD  
4 USB ports (3 USB 3.0 or C)  
[View Products](#)

**INTEGRATED (ALL-IN-ONE)**  
16GB RAM  
256 GB SSD  
4 USB ports (USB 3.0 or later)  
[View Products](#)

**PERFORMANCE DESKTOP (MINI TOWERS AND TOWERS)**  
32 GB RAM  
256 GB SSD & 1 TB HDD  
6 USB ports (4 USB 3.0 or C)  
[View Products](#)

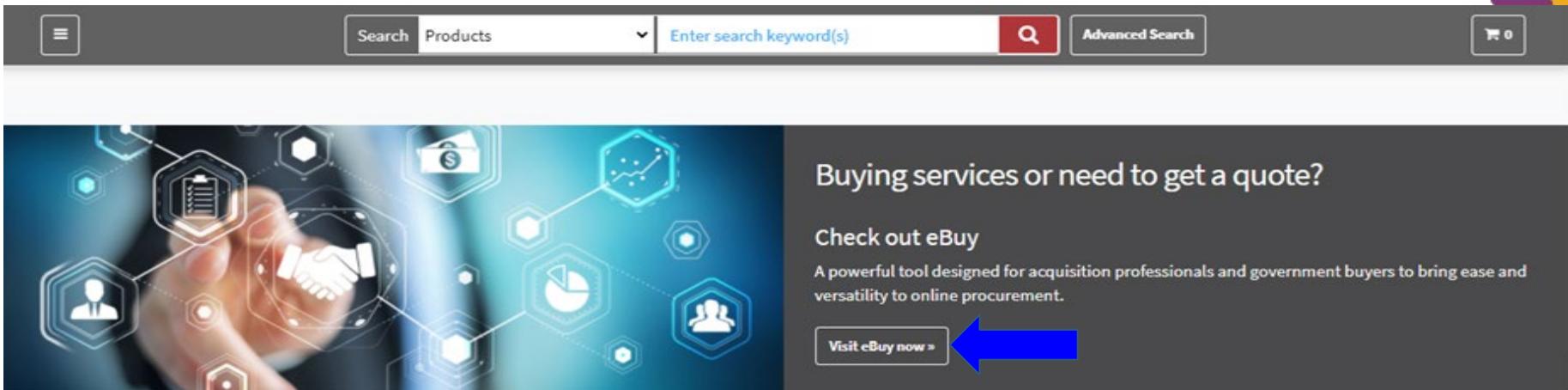
Contact Us  
email: [workstations@gsa.gov](mailto:workstations@gsa.gov)  
Call us at (855) 17aid4U (482-4348)  
Sun 8 p.m.- Fri 8:30 p.m.

More Resources  
OMB Policy Memo  
GSS Vendor List  
GSS Workstation Specs  
GSS Program Benefits  
Dell Laptop Buying Guide



Government-wide Strategic Solutions

# Home Page/eBuy



Buying services or need to get a quote?

Check out eBuy

A powerful tool designed for acquisition professionals and government buyers to bring ease and versatility to online procurement.

[Visit eBuy now ➞](#)

 **State & Local**  
Learn more about purchasing from GSA contracts

 **Contractors**  
Information for current and prospective contractors

 **Help**  
Useful information and help desk assistance

[Learn More](#) [Learn More](#) [Learn More](#)

# Home Page/eBuy

GSA eBuy

Welcome to eBuy

GSA eBuy is a powerful and intuitive acquisition tool used by thousands of US federal agencies and military services worldwide to achieve required competition, best pricing and value. GSA eBuy saves you time and money - all while keeping you FAR compliant.

Sign in as a... Buyer Contractor



### Focus On ...



**SAM.GOV®**

**USE YOUR UNIQUE ENTITY ID (SAM)**

As of April 4, 2022, the government is no longer using the Data Universal Numbering System (DUNS) number as the authoritative Unique Entity Identifier and has transitioned to the new Unique Entity ID (SAM) generated at SAM.gov. Click here for more information on the government transition to Unique Entity ID (SAM).



**PROTECT YOURSELF. PROTECT YOUR INFORMATION. DON'T GET HOOKED BY PHISHING.**



**ATTENTION CONTRACTORS: ARE YOUR EBUT POINTS OF CONTACT (POCS) UP TO DATE?**

In order to access RFQs in eBuy, you must be listed under applicable categories (SINs) in your eBuy profile. Make sure to routinely check the contacts in your eBuy Seller profile to make sure they're up to date. Click here to access instructions for updating your eBuy profile.

# Home Page/State & Local/Contractors/Help

The screenshot shows the GSA website's homepage layout. At the top is a dark navigation bar with a menu icon, search bar, and product categories. Below the header is a large banner featuring a hand interacting with a digital interface of hexagonal icons representing various services like procurement and contracting.

**Buying services or need to get a quote?**

**Check out eBuy**  
A powerful tool designed for acquisition professionals and government buyers to bring ease and versatility to online procurement.

[Visit eBuy now »](#)

**State & Local**  
Learn more about purchasing from GSA contracts.

[Learn More](#)

**Contractors**  
Information for current and prospective contractors.

[Learn More](#)

**Help**  
Useful information and help desk assistance.

[Learn More](#)

# State & Local Page

GSA Advantage!

MY ACCOUNT ▾ NSN ORDERING ▾ TOOLS ▾ HELP REGISTER LOGIN

Welcome to the State and Local Government aisle on GSA Advantage

GSA Advantage is the federal government's premier online shopping superstore giving you access to millions of commercial products and services available through pre-negotiated Schedule contracts. Utilizing the Cooperative Purchasing and Disaster Purchasing Programs, State and local governments can take advantage of this system to save time and reduce overall costs on the supplies and services they need.

What is the definition of state and local government?

States, counties, municipalities, cities, towns, townships, tribal governments, public authorities, school districts, colleges and other institutions of higher education, council of governments, regional or interstate governments, or any agency or instrumentality of the preceding entities, and legislative or judicial departments.

State and local customers may browse GSA Advantage anytime. A state or local government-issued credit card is required for payment. No other forms of payment are accepted at this time. Ordering officials are responsible for ensuring that the products or services purchased will be used for official business only.

New to GSA Advantage?

- You may browse GSA Advantage anytime
- You must be authorized to purchase for your organization
- Only state or local government issued credit cards are accepted

Purchasing Programs

**Disaster Purchasing Program**  
Items can be purchased directly from Schedule contractors to aid in disaster preparation, response or recovery from Presidential-declared major disasters or acts of terrorism.  
[Learn More](#)

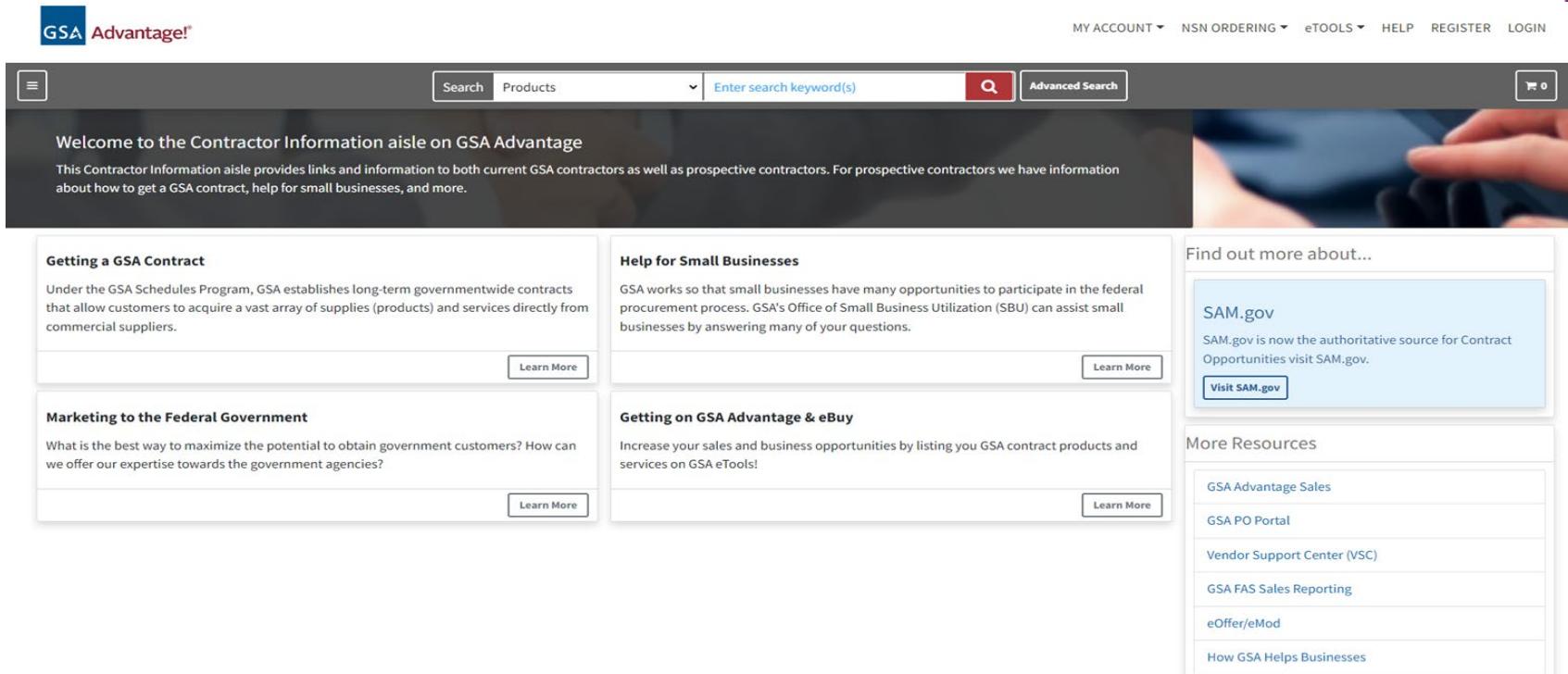
**Cooperative Purchasing Program**  
A variety of Information Technology products and services, as well as security and law enforcement products and services, are available through Schedule 70 and Schedule 34.  
[Learn More](#)

Donation Programs

**Donation Programs**  
Schools and educational nonprofit organizations acquire excess computer equipment from government agencies.  
[Learn More](#)

**Federal Surplus Personal Property Donation Program**  
Eligible state and local governments and nonprofits acquire federal surplus personal property through State Agencies for Surplus property (SASPs).  
[Learn More](#)

# Contractor Page



The screenshot shows the GSA Advantage! Contractor Page. At the top, there's a navigation bar with links for MY ACCOUNT, NSN ORDERING, eTOOLS, HELP, REGISTER, and LOGIN. Below the navigation is a search bar with fields for Search, Products, Enter search keyword(s), and Advanced Search. A shopping cart icon shows 0 items.

**Welcome to the Contractor Information aisle on GSA Advantage**

This Contractor Information aisle provides links and information to both current GSA contractors as well as prospective contractors. For prospective contractors we have information about how to get a GSA contract, help for small businesses, and more.

**Getting a GSA Contract**

Under the GSA Schedules Program, GSA establishes long-term governmentwide contracts that allow customers to acquire a vast array of supplies (products) and services directly from commercial suppliers.

[Learn More](#)

**Marketing to the Federal Government**

What is the best way to maximize the potential to obtain government customers? How can we offer our expertise towards the government agencies?

[Learn More](#)

**Help for Small Businesses**

GSA works so that small businesses have many opportunities to participate in the federal procurement process. GSA's Office of Small Business Utilization (SBU) can assist small businesses by answering many of your questions.

[Learn More](#)

**Getting on GSA Advantage & eBuy**

Increase your sales and business opportunities by listing your GSA contract products and services on GSA eTools!

[Learn More](#)

**Find out more about...**

**SAM.gov**

SAM.gov is now the authoritative source for Contract Opportunities visit [SAM.gov](#).

[Visit SAM.gov](#)

**More Resources**

- [GSA Advantage Sales](#)
- [GSA PO Portal](#)
- [Vendor Support Center \(VSC\)](#)
- [GSA FAS Sales Reporting](#)
- [eOffer/eMod](#)
- [How GSA Helps Businesses](#)

# Help & Assistance Page

## Help & Assistance

Search for Help content or Select a category below to view help articles

Enter a search term to begin

### Help Sections



#### New Customers

Learn more about GSA Advantage and how you can use it.



#### Searching for Products & Services

Understanding how to find the products or services you're looking for.



#### Payment & Billing

Learn more about available payment options.



#### GSA Business Center Contacts

Identify Points Of Contacts (POCs) at GSA.



#### Using Your Account

Understand and Manage your GSA Advantage account.



#### Ordering from GSA Advantage

Find out more about sources, ordering options, and more.



#### Vendor Information

Information regarding GSA Advantage for our GSA contractor community.



#### Accessibility

GSA is committed to making GSA Advantage available to everyone.

### Frequently Asked Questions

#### Popular Topics

[How do I get Order Status?](#)

[Reporting a problem with an Order](#)

[Order Cancellation](#)

[How often will I need to verify my email address?](#)

[How can I login using my PIV/CAC card?](#)

[Payment Methods](#)

[View All FAQs](#)

### Contact Us

#### GSA ADVANTAGE CUSTOMER SERVICE

If you require further assistance, contact us at:

[GSA.Advantage@gsa.gov](mailto:GSA.Advantage@gsa.gov)

1-877-472-3777

# Home Page/Footer

Search Products  Advanced Search Cart 0

---

**Need Help?**  
For further assistance, please contact:

**CUSTOMER AGENCIES**  
**GSA Advantage Customer Service**  
Email: [GSA.Advantage@gsa.gov](mailto:GSA.Advantage@gsa.gov)  
Phone: 1-877-472-3777

**CONTRACTORS**  
**Vendor Support Center**  
Email: [vendor.support@gsa.gov](mailto:vendor.support@gsa.gov)  
Phone: 1-877-495-4849

**GSA eTools**  
[GSA eBuy](#)  
[GSA eLibrary](#)

**Advantage Job Aid**  
[View the Advantage Job Aid](#) [PDF](#)

We want to hear from you...  
[Send us your feedback!](#)

**Reports**  
[Advantage Spend Analysis Program \(ASAP\)](#)

**Resources**  
[GSA Schedules](#)  
[GSA Smartpay](#)  
[Best in Class](#)  
[Acquisition Gateway](#)  
[Privacy and Security](#)

 U.S. General Services Administration

 Official website of the U.S. Government

\*\*\* WARNING \*\*\*

This is a U.S. General Services Administration computer system that is "FOR OFFICIAL USE ONLY." This system is subject to monitoring. Therefore, no expectation of privacy is to be assumed. Individuals found performing unauthorized activities are subject to disciplinary action including criminal prosecution.

[View Privacy and Security policies](#)

# Search Capabilities

- Product Search
- Result Page
- Product Details/Sources

# Home Page/Search Box

The screenshot shows the GSA Advantage! homepage. At the top, there is a navigation bar with links for MY ACCOUNT, NSN ORDERING, eTOOLS, HELP, REGISTER, and LOGIN. Below the navigation bar is a search bar containing the placeholder "Enter search keyword(s)". To the right of the search bar is a red "Search" button with a magnifying glass icon. A blue arrow points down to the search bar, and another blue arrow points left from the search bar towards the "Advanced Search" button. The main content area features several promotional banners: "BMO BIC solution" with a "BEST in Class" badge; "GSA's Market Research as a Service (M-RAS) is Just a Click Away."; "2GIT is here!" (2nd Generation Information Technology); and "Strategic Sourcing". At the bottom, there is a feedback section with a question "How are we doing?", a "Send us your feedback!" button, and a "We want to hear from you." message.

GSA Advantage!

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

Search Products ▾ Enter search keyword(s) Advanced Search

**BEST in Class**

BMO BIC solution

NEWS

GSA's Market Research as a Service (M-RAS) is Just a Click Away.

NEWS

2GIT is here!

2ND GENERATION INFORMATION TECHNOLOGY

Strategic Sourcing

Leveraging Government buying power to get you the best value and price.

Products

Services

**View All Offerings »**

?

How are we doing?

We want to hear from you.

In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think.

Send us your feedback!

# Home Page/Search Results—Standard

GSA Advantage!®

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

Search Products pen holder Advanced Search

Cart 0

**IMPORTANT**



**SAM.GOV®**

DUNS to Unique Entity ID (SAM) Transition

**Learn More**

**IMPORTANT**



Protect Yourself. Protect Your Information. Don't Get Hooked By Phishing

**Learn More**

pen holder  
pen holder case  
pen holder case kit  
pen holder,pk5  
pen holder,pk5 (1  
pen holder,pk5 (1 unit  
pen holder black  
pen holder black 1in  
pen holder slide-on  
pen holder slide-on pk10

Supply NEW PRODUCT 2023 Calendar Refills

2023 Calendar Refills Now Available

**Learn More**

Strategic Sourcing

Leveraging Government buying power to get you the best value and price.

Products

Services

**View All Offerings »**

# Home Page/Search Results—Filter by Categories Page

GSA Advantage!

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

Search Products pen holder Advanced Search

See Services Results » Go to Expanded View »

AVAILABLE CATEGORIES

- Office Supplies **+** [blue arrow pointing here]
- Tools, Paint & Recreational **+**
- Law Enforcement, Fire & Securi... **+**
- Scientific & Medical **+**
- Building & Industrial **+**
- 2GIT **+**
- Electronics & Technology **+**

REFINE BY

- Business/Socio-economic Types **+**
- Green/Special Programs **+**
- Sources **+**
- Photos **+**

Search Results - Products

criteria: pen holder

Search within results all the words Update results

Limit Price Sort Most relevant View as Grid

KX-BP03B  
**ELECTRONIC PEN HOLDER**

Mfr: Panasonic from \$119.26 From 3 sources DISAST COOP PUNCH Includes: s d dv ew h w wo

7520-01-463-1990  
**SECURITY BALLPOINT PEN**

GLOBAL SUPPLY Mfr: NIB from \$7.84 EA From 142 sources DISAST ABETIC KR BPA FSSI Includes: s w d wo dv ew h y Ba o

Description: Electronic Pen Holder works with special dry-erase markers on Panasonic UB Series Panaboard to complete your interactive experience. Combined with these dry-erase markers, Electro...

Description: For use with refill NSN 7510-00-543-6792, 7510-00-543-6793, 7510-00-754-2688, 7510-00-754-2689 and 7510-00-754-2691. Rubberized barrel chain pen has a grip for writing comfort. Inc...

Contractor: GSA Global Supply

# Home Page/Search Results—Filter by Categories Page

GSA Advantage!

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

Search Products pen holder Advanced Search

Available Categories

- Office Supplies
- Pen or pencil holders **←**
- Clipboards
- Paper or pad holder or dispnsr
- Packaging tape
- Ball point pens
- Calculator or register paper
- Identification tags
- Rollerball pens
- Copy holders
- Pen or pencil sets
- Desktop trays or organizers
- Label holders
- Badges or badge holders
- Dry erase boards
- [View all items in:](#)

**Office Supplies**

Search Results - Products

criteria: pen holder

Search within: Search within results all the words Update results

Limit Price Sort Most relevant View as Grid

KX-BP038 ELECTRONIC PEN HOLDER

Mfr: Panasonic from \$119.26 From 3 sources Includes: S d dv ew h w wo

7520-01-463-1990 SECURITY BALLPOINT PEN

Mfr: NIB from \$7.84 EA From 142 sources Includes: DOD DODGE KRA BPA FSSI

Description

Electronic Pen Holder works with special dry-erase markers on Panasonic UB Series Panabards to complete your interactive experience. Combined with these dry-erase markers, Electro...

Description

For use with refill NSN 7510-00-543-6792, 7510-00-543-6793, 7510-00 754-2688, 7510-00-754-2689 and 7510-00-754-2691. Rubberized barrel chain pen has a grip for writing comfort. Inc...

Contractor: GSA Global Supply

# Home Page/Search Results—Filter by Categories Page

GSA Advantage!

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

Search Office Supplies pen holder Advanced Search

Available Categories

Displaying results for: OFFICE SUPPLIES

Pen or pencil holders

REFINE BY

Business/Socio-economic Types

Green/Special Programs

Sources

Photos

Top 5 Manufacturers 

PELICAN PRODUCTS

CEP

PELICAN

POLY PRODUCTS

ACCO BRANDS

Manufacturer Directory

Contractor Directory

Search Results - Products

criteria: pen holder and Pen or pencil holders

Search within results all the words

Update results

Limit Price

Sort Most relevant

View as List

 PENPAL1 TOPS BULK PACK PEN PAL PEN HOLDERS

Mfr: Tops Products from \$1.39 From 1 source Includes: d dv h s

 0069-B PEN/PENCIL HOLDER, BLACK

Mfr: Raine Inc. from \$10.16 From 1 source Includes: direct coop purch

 DACA6012 ROSEWOOD & LEATHER PEN STAND/CELL PHONE HOLDER

Mfr: Dacasso Limited, Inc from \$77.39 From 2 sources Includes: direct purch

 ROLE23542 DISTINCTIONS JUMBO BASE PENCIL HOLDER

Mfr: Sanford, L.P. from \$13.00 From 8 sources GSA Eprocurement FSS Includes: s w d ew v wo sa h

# Home Page/Advanced Search Box Page

The screenshot shows the GSA Advantage! website interface. At the top, there is a navigation bar with links for MY ACCOUNT, NSN ORDERING, eTOOLS, HELP, REGISTER, and LOGIN. Below the navigation bar is a search bar with the placeholder "Enter search keyword(s)" and a magnifying glass icon. To the right of the search bar is a blue arrow pointing down to the "Advanced Search" button. The main content area is titled "Advanced Search:Products" and includes a "Search for services" link. There are tabs for "More Terms" and "Search". Below these are search filters for "Find:" (with dropdowns for "any of the words" and "in any product field"), "Display options:" (with dropdowns for "Category: All categories", "Sort: Most relevant", "Display: 25 records", and "Min Order: -- show all --"), and price filters for "Price: price more than" and "price less than". There are also checkboxes for "Show only items with photos" and "Show only items that include shipping cost (destination pricing)". At the bottom, there is a section titled "Limit Results to:" with a "GREEN/OTHER" category. Under this category, there are checkboxes for "BioPreferred items" (with a globe icon), "EPEAT registered" (with a checkmark icon), "CPG Compliant Items" (with a green leaf icon), "Energy Star compliant" (with a blue square icon), "EPA Primary Metals Free" (with a green square icon), and "FEMP Energy Efficient" (with a blue square icon).

# Home Page/Advanced Search Box Page

Advanced Search:Products Search for services

More Terms Search

**Find:** pen holder all the words all the words the exact phrase any of the words

**Display options:**

**Category:** All categories

**Price:** price more than Contractor name items that in

Show only items with photos

**Sort:** Most relevant

- Most relevant
- NSN/mfr part number
- Product name
- Manufacturer name
- Contractor name**
- Contract number
- Price (ascending)
- Price (descending)

# Pen Holder

GSA Advantage!®

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

Search Products ▾ Enter search keyword(s)  Advanced Search 



Click image for expanded view



**DISTINCTIONS JUMBO BASE PENCIL HOLDER**

**Contractor Product Name:** HOLDER,PENCIL,JMBO,MT/BK  
**Mfr Part No.:** ROLE23542  
**Contractor Part No.:** ROLE23542  
**Manufacturer:** ELDON OFFICE PRODUCTS  
**Contract No.:** 47QSEA20D006H  
**MAS Schedule/SIN:** MAS/3399400S4  
**Warranty:** Manufacturer Standard  
**Country of Origin:** TAIWAN  
**Weight:** 1.000 LB

 Federal Strategic Sourcing Initiative (FSSI)  
 Disaster Purchasing items

[Report incorrect product information](#)

Price  
**\$15.28 EA**

Qty:  Add to cart

sold and shipped by  
**GORILLA STATIONERS LLC**  
Contract minimum order: \$100.00

**VOLUME DISCOUNTS**  
\$3000 - \$9999999 1.0%

**ORDER DISCOUNTS**  
\$3,000 -\$4,999.99 1.00 %  
\$5,000 -\$9,999.99 1.00 %  
\$10,000+ 1.00 %

# Product Details/Sources

## Product Details

Description	-
<b>Product Description</b>	
Extra-large capacity pencil holder accommodates a large number of writing utensils, scissors and rulers. Jumbo pencil holder offers more than twice the capacity of the common pencil holder. Design features a wood base and sturdy steel construction. Nonskid feet protect desktop.	
<b>Description Provided by GORILLA STATIONERS LLC</b>	
HOLDER,PENCIL,JMBO,MT/BK	
+	

## Compare Available Sources

**Instructions:** Select price below, enter qty at left, then Add to Cart. To view another contractor description, simply select the Contractor in the list below.

❖ Indicates when volume discounts are offered.

	Price/Unit♦	Features	Contractor♦	Socio	Photo	Deliv Days♦	Min Order♦	FOB/Shipping♦	
Select	\$13.00	EA	<a href="#">LIBERTY OFFICE SUPS &amp; EQP INC</a>	s		10 days delivered ARO	\$100.00	D-CONUS ND-AK,PR,HI	
Select	\$13.06	EA	<a href="#">TONERQUEST</a>	s w h		2 days delivered ARO	\$100.00	D-CONUS ND-AK,PR,HI	
Select	\$13.21	EA	<a href="#">NE WORLDWIDE TECHNOLOGIES , INC</a>	s d w wo ew		4 days delivered ARO	\$100.00	D-CONUS ND-AK,PR,HI	
Select	\$13.45	EA	<a href="#">HD GLOBAL TECHNOLOGIES INC</a>	s d v		4 days delivered ARO	\$100.00	D-CONUS/O-AK,PR,HI	
Selected	\$15.28	EA	FSSI  	GORILLA STATIONERS LLC	s w		4 days	\$100.00	D-CONUS/O-AK,PR,HI

# Checkout Process

- Shopping Cart
- Parking Cart
- Forward Cart
- Review Order/Checkout
- Manage Payment/Address
- Access Order History

# Home Page/Shopping Cart

The screenshot displays the GSA Advantage! website homepage. At the top, there is a navigation bar with links for MY ACCOUNT, NSN ORDERING, eTOOLS, HELP, REGISTER, and LOGIN. A shopping cart icon in the top right corner has a blue arrow pointing towards it.

The main content area features several news items:

- PIV/CAC Login is Here** (NEWS)
- 2021 Calendar Refills Now Available** (NEWS)
- Section 889 Part B Compliance** (NEWS)

Below these news items is a feedback section titled "How are we doing?" with a question mark icon. It includes a message: "We want to hear from you. In an ongoing effort to refine and improve Advantage, please provide some quick feedback and let us know what you think." A "Send us your feedback!" button is located on the right.

The page also highlights "Special Product Categories" with two images:

- ENVIRONMENTAL** (Image: A forest scene)
- DISASTER RELIEF & PANDEMIC PRODUCTS** (Image: Two people working on a vehicle under a tent)

A large red banner on the right side of the page features the text "AbilityOne" in white.

# Home Page/Shopping Cart Page

The screenshot shows the GSA Advantage! website interface. At the top left is the "GSA Advantage!" logo. Along the top right are links for "MY ACCOUNT", "NSN ORDERING", "eTOOLS", "HELP", "REGISTER", and "LOGIN". Below the header is a search bar with "Search Products" dropdown, a search input field "Enter search keyword(s)", a magnifying glass icon, and an "Advanced Search" button. To the right of the search bar is a shopping cart icon showing a count of 0. The main content area is titled "Cart Items" and displays the message "Your Shopping Cart is empty." with a "Continue shopping" button.

GSA Advantage!

MY ACCOUNT NSN ORDERING eTOOLS HELP REGISTER LOGIN

Search Products

Enter search keyword(s)

Advanced Search

Cart Items

Your Shopping Cart is empty.

Continue shopping

---

Need Help?  
For further assistance, please contact:

GSA eTools  
GSA eBuy

Reports  
Advantage Spend Analysis Program (ASAP)

# Home Page/Shopping Cart Page

GSA Advantage!

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

Search Products   Advanced Search

SHOPPING CART    Cart total: \$15.28

**NOTES:**

The items from GORILLA STATIONERS LLC "47QSEA20D006H" fall below the Minimum Order of \$100.00. A convenience fee of \$10.00 will be added to your order during Checkout unless the minimum has been reached. To avoid this fee, you can increase the quantity, or shop for additional items on this contract.

**GORILLA STATIONERS LLC 47QSEA20D006H** offers order discounts for FSSI Office Supplies. To meet the order discount levels you can increase the quantity of the listed items, or shop for additional items from this contract. To view the order discount levels, click on the contractor name above.

**Cart Items**

**GORILLA STATIONERS LLC (47QSEA20D006H)**

 Mfr: ELDON OFFICE PRODUCTS  
**HOLDER,PENCIL,JMBO,MT/BK  
ROLE23542**

Direct Delivery  
4 days Qty   \$15.28 EA **\$15.28**

**Sub Total: \$15.28**

# Home Page/Shopping Cart Page

GSA Advantage!®

MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP REGISTER LOGIN

SHOPPING CART [Continue Shopping](#) [Update Cart](#) [Park Cart](#) Cart total: **\$106.96** [Checkout](#)

**NOTES:**

**Note OS-1** GORILLA STATIONERS LLC 47QSEA20D006H offers order discounts for FSSI Office Supplies. To meet the order discount levels you can increase the quantity of the listed items, or shop for additional items from this contract. To view the order discount levels, click on the contractor name above.

**Cart Items**

GORILLA STATIONERS LLC (47QSEA20D006H) [View more items under this BPA](#)

**Note OS-1**  Mfr: ELDON OFFICE PRODUCTS  
**HOLDER,PENCIL,JMBO,MT/BK**  
**ROLE23542** Get quote on eBuy

Direct Delivery 4 days Qty

\$15.28 EA **\$106.96** [reduce price](#)

**Sub Total: \$106.96**

# Shopping Cart/Park Cart

## Park a Cart

**Instructions:** You must assign a name to your cart. You also have the option of assigning a password. If the name you assign matches the exact name of a cart in "Your current parked carts" list, then the contents of the parked cart will be overwritten by the contents of the new cart.

**Please Note:** Prices are subject to change and may be different when the cart is retrieved.

### Cart Information

Cart Name: Pen Holder

Cart Password: (optional)

clear my Shopping Cart after parking (optional)

## Parked Carts



### Instructions:

Click the Cart Name to view the cart's contents, update the cart name, or forward the cart to someone.

Cart #	Cart Name	Last Updated	Password	Remove
7146630	Pen Holder Large ←	03/01/2023	No	✖
7080272	Saved Shopping Cart 01/24/2023 05:16 PM	01/24/2023	No	✖
7079945	Pen Holder	01/24/2023	No	✖

# Park Carts Page, Cont.

GSA Advantage!

Welcome KIM

Search Products Enter search keyword(s) Advanced Search

## Parked Carts

**Instructions:**  
Click the Cart Name to view the cart's contents, update the cart name, or forward the cart to someone.

Cart #	Cart Name	Last Updated
7146630	Pen Holder Large	03/01/2023
7080272	Saved Shopping Cart 01/24/2023 05:16 PM	01/24/2023
7079945	Pen Holder	01/24/2023

### Parked Cart

**Forward Cart** **Add to Cart** **Remove Cart**

#### Parked Cart Information

**Cart Name:** Pen Holder Large

**Cart Password:**

**Reenter New Password:**

**Update Parked Cart**

Product	NSN/Mfr Part #	view
HOLDER,PENCIL,JMBO,MT/BK	ROLE23542	<input type="button" value="view"/>
HOLDER,PENCIL,JMBO,MT/BK	ROLE23542	<input type="button" value="view"/>

# Forward a Cart Page

The screenshot shows the GSA Advantage! website interface. At the top, there's a navigation bar with 'GSA Advantage!' on the left and a user profile 'Welcome KIM' on the right. Below the navigation is a search bar with 'Search Products' and a placeholder 'Enter search keyword(s)'. A magnifying glass icon is inside the search bar. To the right of the search bar are 'Advanced Search' and 'Cancel' buttons.

The main content area has a title 'Park a Cart'. It contains two informational boxes:

- Instructions:** You must assign a name to your cart. You also have the option of assigning a password. If the name you assign matches the exact name of a cart in "parked cart will be overwritten by the contents of the new cart."
- Please Note:** Prices are subject to change and may be different when the cart is retrieved.

Below these boxes is a section titled 'Cart Information' with fields for 'Cart Name:' and 'Cart Password: (optional)'. A 'Park Cart' button is located to the right of the password field.

At the bottom, there's a table titled 'Your Current Parked Carts' showing the following data:

Cart #	Cart Name
7146630	Pen Holder Large
7080272	Saved Shopping Cart 01/24/2023 05:16 PM
7079945	Pen Holder

A modal dialog box titled 'Parked Cart' is open. It has 'Forward Cart' and 'Cancel' buttons at the top. The main area is titled 'Forward a Cart' and contains an 'Instructions' section with a help icon. The instructions say: 'Enter recipient email address(es) and message in the fields below. Multiple addresses must be separated by commas. (Ex. person1@gsa.gov, person2@gsa.gov)'.

Below the instructions, there are several input fields with pre-filled values:

- Cart Number:** 7146630
- Cart Name:** Pen Holder Large
- Cart Password:** (empty)
- From:** KIM KITRELL
- Subject:** Shopping Cart from GSA Advantage
- Recipient's Email:** tausha.freeman@gsa.gov

There is also a 'Message:' field containing the text: 'Please review for purchase.'



SUCCESS

- Parked Cart 7146630 was forwarded to [tausha.freeman@gsa.gov](mailto:tausha.freeman@gsa.gov) on Mar 1, 2023 12:27 (EST).

# Review Order/Checkout Page



Welcome KIM MY ACCOUNT NSN ORDERING eTOOLS HELP LOGOUT

CHECKOUT REVIEW

Back to Cart Park Cart Process Order

## Instructions:

1. Review the details of your order.
2. Make any necessary changes using the links provided below.
3. Click "Process Order" only once to submit your order.

If you wish to use an alternate address, click on Change Address to choose an existing destination or to create a new one.

## Order Summary

Purchase Order 1: \$106.96

Order Total: \$106.96

## PAYMENT INFORMATION

Card #: XXXX-XXXX-XXXX-0000  
Exp. Date: Dec 2023

[Change Payment Information](#)

## CUSTOMER INFORMATION

KIM KITRELL  
General Services Administration

Phone: 8168231288  
kim.kittrell@gsa.gov

[Change Customer Information](#)

## Shipping Address:

[Change Address](#)

### ADDRESS:

General Services Administration  
1800 F ST NW  
Washington, DC 20006

### INDIVIDUAL RECEIVING SHIPMENT

Tasha Freeman  
8160000000  
tausha.freeman@GSA.GOV

Mfr. Part No.	FOB	Qty	Unit Price	Total Price
ROLE23542 HOLDER,PENCIL,JMBO,MT/BK	Destination - Includes Shipping	7	\$15.28	\$106.96

PO Total: \$106.96

# Checkout/Manage Payment

The screenshot shows a web-based application for managing payments. At the top, there is a navigation bar with a menu icon, search fields for "Search Products" and "Enter search keyword(s)" with a magnifying glass icon, an "Advanced Search" button, and a shopping cart icon showing "2". Below the navigation bar, the main content area has a title "CHECKOUT - SELECT METHOD OF PAYMENT" with a "Back" link and a "Continue" button. There are two blue buttons for "New Purchase Card" and "New AAC/DoDAAC". The "Purchase Cards" section contains fields for "Card Number" (XXXX-XXXX-XXXX-0000), "Card Holder" (John B), "Expiration Date" (Jan 2024), and "Billing Option" (Consolidated Billing). Below these fields are two green buttons: "Selected" and "Default". The "Selected" button has a red trash can icon to its right. The "AAC/DoDAACs" section at the bottom has two buttons: "Apply for an AAC" and "Apply for a Password".

CHECKOUT - SELECT METHOD OF PAYMENT

Back Continue

+ New Purchase Card + New AAC/DoDAAC

Purchase Cards

Card Number: XXXX-XXXX-XXXX-0000

Card Holder: John B

Expiration Date: Jan 2024

Billing Option: Consolidated Billing

Selected Default

AAC/DoDAACs

Apply for an AAC Apply for a Password

# Checkout/Manage Address

The screenshot shows the GSA Advantage! website interface. At the top, there's a blue header bar with the "GSA Advantage!" logo on the left and a navigation menu on the right. Below the header is a dark grey search bar with fields for "Search", "Products", "Enter search keyword(s)", and a magnifying glass icon. Underneath the search bar are four buttons: "Member Information", "Address Book" (which is highlighted in blue), "Manage Payments", and "Register PIV/CAC card".

In the main content area, there's a message: "The following address is associated with your account". To the right of this message is a button labeled "+ Add New Address".

The address details are displayed in a green-bordered box:

Individual Receiving Shipment	
<input checked="" type="checkbox"/> NAME	Tasha Freeman
<input type="checkbox"/> PHONE	8160000000
<input type="checkbox"/> EMAIL	tausha.freeman@GSA.GOV

Below the address details is an "Update" button.

At the bottom of the page, there's another "+ Add New Address" button.

# Order Confirmation Page

GSA Advantage!

Welcome KIM NEW MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP LOGOUT

Search Products  Search Advanced Search

≡ ORDER CONFIRMATION Print Receipt Continue Shopping Logout

**Thank you for shopping GSA Advantage!.**  
This is your receipt, please print and save. An e-mail receipt was sent to [kim.kittrell@gsa.gov](mailto:kim.kittrell@gsa.gov) on Mar 1, 2023. You may also print a copy of your Purchase Order(s) by clicking the "View/Print PO" button (if you have POs listed below).  
To report this order(s) into FPDS, click the following link <https://www.fpdss.gov>

**We want to hear from you.**  
In an ongoing effort to refine and improve GSA Advantage!, please provide some quick feedback and let us know what you think. Send us your feedback!

Session No.: **13606815** Date: **Mar 1, 2023**  
Ordering Officer: **KIM KITTRELL** Order Total: **\$106.96**

**Purchase Order #: 47QDCC23M62JM** View/Print PO

Vendor: GORILLA STATIONERS LLC S W  
Phone #: 888-331-7192

Mr. Part No.	Delivery	Qty	Unit Price	Total	Ship To
ROLE23542 HOLDER,PENCIL,JMBO,MT/BK	4 days	7	\$15.28 EA	\$106.96	1

**DISAST PUNCH**

**PO Total:** **\$106.96**

# Order Status & History

The screenshot shows the GSA Advantage! homepage. At the top left is the logo "GSA Advantage!". The top navigation bar includes "Welcome KIM", a "NEW" badge, "MY ACCOUNT", "NSN ORDERING", "eTOOLS", "HELP", and "LOGOUT". A blue arrow points from the "ORDER STATUS & HISTORY" link in the main menu to the "Using Your Account" section in the "FEATURED TOPICS" sidebar. Another blue arrow points from the "MY ACCOUNT" link in the top navigation bar to the same sidebar section.

GSA Advantage!

Welcome KIM NEW MY ACCOUNT NSN ORDERING eTOOLS HELP LOGOUT

MY ACCOUNT

ORDER STATUS & HISTORY ←

PARKED CARTS

MEMBER INFORMATION

ADDRESS BOOK

MANAGE PAYMENTS

FEATURED TOPICS

Using Your Account  
Learn how to use your account with these Help articles

Reporting A Problem With Your Order  
Learn how to address problems with your order

Checking Order Status  
Learn how to check order status

# Message Center

The screenshot shows the GSA Advantage! website interface. At the top left is the GSA Advantage! logo. A blue arrow points from the 'We' icon in the top right towards the 'Message Center' link. The main navigation bar includes 'Search', 'Products', a search bar with placeholder 'Enter search keyword(s)', and 'Advanced Search'. Below this is the 'ORDER CONFIRMATION' section. It features a green box containing a checkmark icon and the text 'Thank you for shopping GSA Advantage!. This is your receipt, please print and save. An e-mail receipt was sent to [kim.kittrell@gsa.gov](mailto:kim.kittrell@gsa.gov) on Mar 1, 2023. You may also print a copy of your Purchase Order(s) by clicking below.' It also includes a link to report the order into FPDS. A green box below it says 'We want to hear from you.' In the bottom left, session details are listed: Session No.: 13606815 and Ordering Officer: KIM KITRELL. The 'Purchase Order #' is 47QDCC23M62JM. Vendor information includes GORILLA STATIONERS LLC and phone number 888-331-7192. The order details table shows one item: Mfr. Part No. ROLE23542, Delivery 4 days, Qty 7, Unit Price \$15.28 EA. The total is listed as PO Total: \$106.96. The message center sidebar on the right lists two recent orders: one placed on 03/01/2023 totaling \$106.96 and another on 03/01/2023 totaling \$117.00.

GSA Advantage!

Message Center

Search Products Enter search keyword(s) Advanced Search

ORDER CONFIRMATION

Thank you for shopping GSA Advantage!. This is your receipt, please print and save. An e-mail receipt was sent to [kim.kittrell@gsa.gov](mailto:kim.kittrell@gsa.gov) on Mar 1, 2023. You may also print a copy of your Purchase Order(s) by clicking below.

To report this order(s) into FPDS, click the following link <https://www.fpds.gov>

We want to hear from you.

In an ongoing effort to refine and improve GSA Advantage!, please provide some quick feedback and let us know what you think.

Session No.: 13606815  
Ordering Officer: KIM KITRELL

**Purchase Order #: 47QDCC23M62JM**

Vendor: GORILLA STATIONERS LLC [S](#) [W](#)  
Phone #: 888-331-7192

Mfr. Part No.	Delivery	Qty	Unit Price
ROLE23542 HOLDER,PENCIL,JMBO,MT/BK	4 days	7	\$15.28 EA

PO Total: \$106.96

New Order placed: Session 13606815 totaling \$106.96 03/01/2023

New Order placed: Session 13606676 totaling \$117.00 03/01/2023

# Order History Page

GSA Advantage!®

Welcome KIM NEW MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP LOGOUT

Search Products ▾ Enter search keyword(s) Search Advanced Search 0

Order History Search Reconcile Purchase Card

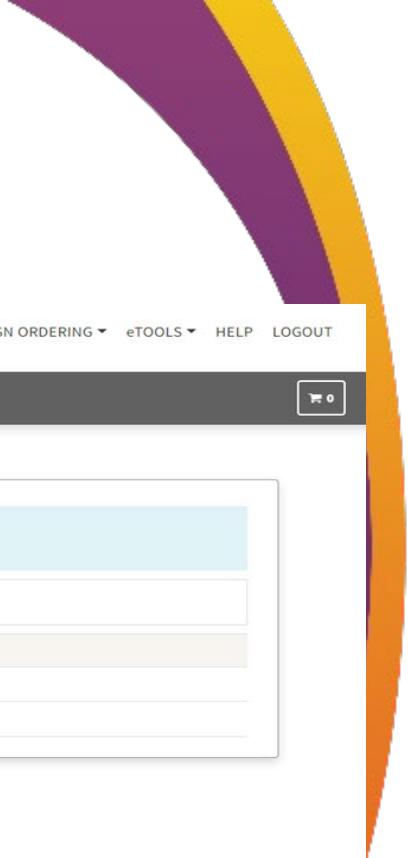
View All orders ←

**VIEW ORDERS BY DATE RANGE**  
from  to   
Search Orders

**VIEW A SPECIFIC ORDER**  
Search for   
Which field should we search in?  
 Session No.  
 PO No.  
 Requisition No.  
 CPDN  
Search Orders

**FIND ITEMS ORDERED**  
Search for  pen holder ←  
Which field should we search in?  
 NSN/Mfr Part No.  
 Item Name  
 Contractor  
Enter order date range (optional)  
from  to   
Search Orders

# Order Result Page



GSA Advantage!®

Welcome KIM NEW MY ACCOUNT ▾ NSN ORDERING ▾ eTOOLS ▾ HELP LOGOUT

Search Products ▾ Enter search keyword(s) Advanced Search

Order History Search Reconcile Purchase Card Search Results

**i Instructions:**  
Click the "Order Date" to view order information, to reorder, or to submit a cancellation request.

Search Criteria:  
All Orders

Session No. ♦	Order Date ♦	Order Total ♦
13606815	03/01/23	\$106.96
13606676	03/01/23	\$117.00

# Order Details Page

GSA Advantage!

Welcome KIM NEW MY ACCOUNT NSN ORDERING eTOOLS HELP LOGOUT

Search Products Enter search keyword(s) Advanced Search

Order Details

**Info** Click item **Status** for detailed status information.  
To **Reorder**, enter the reorder quantity in the box provided and "Submit".  
To report a GSA Requisition problem, click the **Requisition #**.  
To send a **Cancellation Request**, check the "Cancel Request" box and "Submit" [Important information about cancellations.](#)  
To report this order(s) into FPDS, click the following link <https://www.fpds.gov>

Session No.: **13606815** Order Date: **03/01/2023**  
Payment: **xxxx-xxxx-xxxx-0000** Session Total: **\$106.96**

PURCHASE ORDER  
PO #: **47QDCC23M62JM** View/Print PO  
Vendor: **GORILLA STATIONERS LLC**  
Phone:

Reorder	Item #	Qty	Price	Total	Deliv Days	Ship To	Status	Status Qty	Est. Ship Date	Mode of Shipment	Tracking #	Cancel Request
<input type="text"/>	<b>ROLE23542</b>	7 EA	\$15.28	\$106.96	4 days	1	<b>Posted</b>		03/01/2023		<input type="checkbox"/>	
<b>HOLDER,PENCIL,JMBO,MT/BK</b>												
<b>PO Total: \$106.96</b>												

**SHIPPING ADDRESS(ES):**

Address 1 **Individual Receiving Shipment**  
General Services Administration  
Tausha Freeman  
1800 F ST NW  
8160000000  
Washington, DC 20006  
tausha.freeman@GSA.GOV  
United States

**SYMBOLS:**

# Summary

- Home Page Functionality
- Registration/Login
- Search/Filter Capabilities
- Order/Checkout Process
- Tracking Order Status/History



[Log In Security Update Link](#)

Welcome to

## AskGSA

The AskGSA application supports GSA customers by providing the customer online access to research and track their Global Supply orders, report a problem or request information regarding GSA products and services.



AskGSA is a community that supports our Global Supply customers with order search functionality, order tracking, order billing, and DodAAC/AAC based order reports with additional functionality to submit a case with the National Customer Service Center to report a problem.

# AskGSA

Below are your service options.

1

## My Account

Setup/update your AskGSA account information including updating AACs you are responsible for.

2

## My Orders

Lookup your existing orders and report problems.

3

## My Cases

Report new problems (cases) or check the status of existing ones.

[Sign In / Register](#)

# AskGSA

## Contact Us

We're available

Sun 9:00pm EST - Friday 9:30pm EST



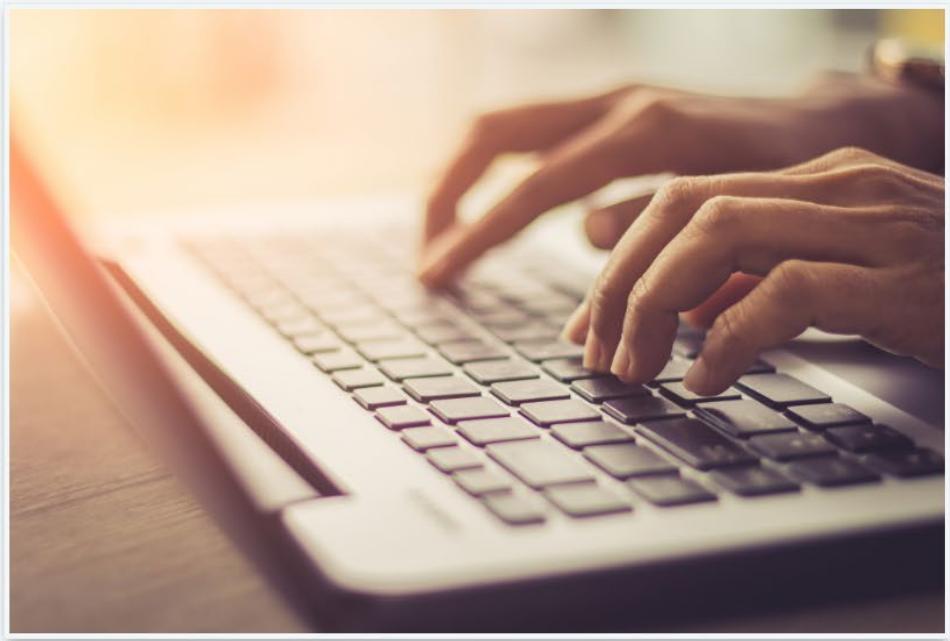
Call us: (800) 488 3111



Chat Live: [Chat now](#)



Email: [ncscustomer.service@gsa.gov](mailto:ncscustomer.service@gsa.gov)



# Find your agency point of contact

Our contacts can provide information and assistance on the complete range of acquisition vehicles and solutions that our [Federal Acquisition Service](#) offers, including:

- Resolution to problems and questions.
- Seminars on a variety of useful topics and training on our solutions.
- Valuable information on all of our programs.

GSA contact	Agency they can assist with	
<a href="mailto:odis.kenton@gsa.gov">✉ odis.kenton@gsa.gov</a> <a href="#">703-244-0309</a>	The Office of the Secretary of Defense, U.S. Marines, U.S. Navy	<a href="mailto:frank.mayer@gsa.gov">✉ frank.mayer@gsa.gov</a> <a href="#">212-264-1179</a>  Department of Homeland Security Department of Justice Department of State Department of the Treasury State and local U.S. Agency for International Development
<a href="mailto:kelly.zimmerman@gsa.gov">✉ kelly.zimmerman@gsa.gov</a> <a href="#">334-380-8805</a>	U.S. Air Force, U.S. Space Force	<a href="mailto:debbie.nicoletti@gsa.gov">✉ debbie.nicoletti@gsa.gov</a> <a href="#">478-319-8835</a>  Department of Education Department of Energy Department of Health and Human Services Department of Housing and Urban Development Department of Veterans Affairs Environmental Protection Agency National Aeronautics and Space Administration Social Security Administration
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