

**GSA SmartPay® 3 Master Contracts: GS-36F-GA001 (US Bank) & GS-36F-GA002 (Citibank)
Modification Log thru Mod PO0024**

Mod # & Date	Bank	Section	Description of Change
PS0001 Dec 2017	Citibank	B.4	Corrected pricing table ¹
PS0001 Sep 2017	U.S. Bank	B.4	Corrected pricing table ¹
PS0002 May 2018	Both Banks	B.4	Added bank -specific Tier 2 Value-Added CLINs ¹
		C.2.1.3	Updated Paragraph 3 to remove "(IBA)" from the section
		C.3.3.6.1.1	Added note to Table 8 "0 – IBA/CBA, Tax Advantage" in the Sixth Digit column: "(Tax exemption is not applicable to taxes charged on airfare/City Pair rates)"
PS0003 Sep 2018	Both Banks	C.2.2	Revised last sentence in the Card Delivery paragraph to remove the requirement for new account numbers
		C.3.3.6.1.1	Revised Table 8, GSA City Pair Program Account Numbering Sequences for GSA SmartPay Travel Accounts
		H.20	Added H.20, Use of GSA SmartPay 2 Account Numbers under GSA SmartPay 3
PO0004 Nov 2018	Both Banks	G.1.1	Establishes the General Services Administration (GSA) Contract Access Fee (CAF) rate for the Government Fiscal Year (FY) 2019 as follows: <ul style="list-style-type: none"> - 5.8 basis points for all Contract Line Items except ePayables, and - 2 basis points or 6 cents per transaction for ePayables (Tier 1 and Tier 2) when ordered at the task order level.
PS0005 Apr 2019	Citibank	H.8	Adds new name for Contractor Responsibility and Authority for Contract Administration
PS0005 Apr 2019	Both Banks	C.3.3.6.1.1	Renames and further clarifies Table 8 for GSA SmartPay Travel Account Numbering and GSA City Pair Program (CPP) identifiers (5th and 6th digit of account number). Adds a note with references to be used to identify eligibility to use GSA sources of supply and service (i.e, GSA CPP).
		C.4.1.1 and C.4.1.1.4	Changes requirement from "United States citizens" to "United States residents"
		C.6.1.2.3	Changes frequency of Customer Service Metrics reporting to GSA
		C.7.3.3	Formalizes the customer service quality metrics established between GSA and Contractor Banks and reported under Section C.6.1.2.3.
		C.7.4.2.2	Adds a last sentence that requires Contractors compliance with audit requirements as described in the GSA SmartPay Purchase Card Program System of Records Notice (SORN).
		C.8	Added a new fifth paragraph to address OMB and NIST 800-171 requirements for protecting Controlled Unclassified Information (CUI) at the Moderate Confidentiality Impact Level.
		C.8.5	Changes requirement from "United States citizen" to "United States resident"
		C.8.5	Deletes third bullet in its entirety that stated contractor personnel who have access to government or account holder data must sign a non-disclosure agreement prior to having access to agency / organization systems.
		F.1	Adds guidance related to adjustment of the Transactional Period – Base Period start and end dates required for GSA SmartPay 3 task orders when the agency/organization received approval to extend their GSA SmartPay 2 task order.

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		J.16	Changes the note directly following the Fleet Transaction Data Table specific to Agency/Bureau 4732.
PO0006 Oct 2019	Both Banks	N/A	Pursuant to G.1.1, the CAF rate for FY2020 (1 Oct 2019 – 30 Sep 2020) was changed from 5.8 basis points to 5.7 basis points.
PS0007 Oct 2019	Both Banks	C.3.3.6.1.1	Adds clarification to the note under Table 8 that agencies listed in the order cited are not automatically authorized entities for the purposes of the GSA City Pair Program (CPP). Directs Contractors to confirm GSA CPP status with each entity.
		C.3.3.11.1	Clarifies that for the purposes of IBAs under this section, the billing date is the date of the account holder statement.
		C.6.1.2.3	Corrects “identity” to “identify” in the first paragraph, first sentence.
		C.6.1.2.3	Corrects “Contract” to “Contractor” in the second paragraph, first sentence. Also adds a requirement that raw data be provided for periods with failing scores to the second to last sentence.
		C.7.3.2	Corrects “request” to “requested” in the first sentence. Also adds a new last sentence to clarify directions for report submission to GSA.
		C.7.3.3	Changes the first bullet, third sub-bullet to eliminate calls less than 10 seconds in length from the calculation of the Call Abandonment Rate metric to align with industry standards.
		C.7.4.3	Clarifies items 19 and 20 to confirm GSA requires Government-wide access, views, and fraud reports.
		J.22	Updates several deliverables due dates to conform with Section C.
PS0008 Oct 2019	Both Banks	I.10 (new)	Adds new clause I.10, FAR 52.204-25, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment (Aug 2019) in accordance with FAR and GSAR Class Deviation CD-2019-11, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment
		I.11 (new)	Adds new term I.11, GSAR 552.204-70, Representation Regarding Certain Telecommunications and Video Surveillance Services or Equipment, in accordance with FAR and GSAR Class Deviation CD-2019-11, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment
		J.22	Adds new deliverable under I.11 GSAR 552.204-70, Representation Regarding Certain Telecommunications and Video Surveillance Services or Equipment, due annually on 31 August (anniversary date of contract award)
PS0009 Apr 2020	Both Banks	C.7.3.2 m) (new)	Adds a requirement for Contractors to provide GSA with program-wide reporting in response to national emergencies and contingency missions
PS0010 May 2020	Both Banks	B.3.3	Adds a paragraph following the refund calculation table to provide flexibility in the time frame used by agencies/organizations in the calculation of net charge volume for the purposes of calculating refunds (i.e., billing cycle dates versus FY quarters by date).

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		B.3.4	Adds a statement at the end of the section clarifying that this section also applies to the Individually Billed (IB) portion of the agency/organization Travel Program when using the GSA SmartPay Tax Advantage Travel Card Account product.
		C.2.1.3.1.1	Adds the United States Holocaust Memorial Museum to the list of mandatory users of the GSA City Pair Program.
		C.3.1.3.2	Adds the GSA COR as a required party for Contractor notification.
		C.6.1.1.1	Cross references to new subsection C.8.1.1 to clarify due dates and frequency.
		C.6.1.1.2	Cross references to new subsection C.8.1.1 to clarify due dates and frequency.
		C.6.1.1.3	Cross references to new subsection C.8.1.1 to clarify due dates and frequency.
		C.6.1.2.3	Adds two months to the reporting requirement to account for extended transition of agencies to SP3
		C.6.1.2	Adds the month for administration of the survey each year and stipulates the survey be distributed to A/OPCs at hierarchy levels 1 through 4
		C.6.2.2	Cross references to new subsection C.8.1.1 to clarify due dates and frequency.
		C.7.3.2	The custom data file report to GSA is deleted from subparagraph e). Adds the GSA COR to the distribution list in subparagraph l).
		C.7.3.2.3	Revises Table 22 to add a new column called "Field Type" and revises field types, lengths, and descriptions for several fields and adds a note to the bottom of the table
		C.7.3.2.4.4	Revises the max field length for "% of Spend Monthly" and "% of Spend YTD"
		C.7.3.3	Corrects due dates for Customer Service Log, Satisfaction Survey Reports, and Training Survey Report, and adds cross references to new subsection C.8.1.1 to clarify due dates and frequency of security reporting.
		C.7.4.3	Adds a reference to new J.27, Attachment 27: Government-wide Fraud Report Template in item 19.
		C.8	Changes all references from "Controlled Unclassified Information (CUI)" to "Sensitive but Unclassified (SBU) Information" and from "CUI" to "SBU information" consistent with the revised J.13 Attachment 13: GSA CIO-IT-09-48 Excerpts Revision 4 Updated 1/25/2018. Also updates all references to Attestation of Compliance and Report of Compliance to match Section C.8.1.
		C.8.1	Cross references to new subsection C.8.1.1 to clarify due dates and frequency.
		C.8.1.1 (new)	Adds new subsection C.8.1.1 Submission of Security Deliverables
		C.8.2	Modifies the section to specify the Contractor must comply with Payment Card Industry (PCI) masking requirements unless otherwise specified by the agency/organization at the task order level.
		C.8.11	Cross references to new subsection C.8.1.1 to clarify due dates and frequency
		H.12.14	Removes conflicting information and adds a cross reference to C.7.3.2 item l)

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		J.13	Modifies the title of Attachment 13 and replaces it in its entirety
		J.22	Replaces Attachment 22 in its entirety
		J.25	Modifies the title of Attachment 25 and replaces it in its entirety
		J.26	Modifies three existing acronyms and adds four new acronyms
		J.27 (new)	Adds Attachment 27: Government-wide Fraud Report Template
PS0011 Aug 2020	Both Banks	C.7.3.2.4.1	Correctly labels the first table as the "Travel Debit File Layout" and makes changes to both the Travel Debit File Layout and second table, Travel Credit File Layout.
PS0012 Sep 2020	Both Banks	I.10	Deletes the AUG 2019 version of clause FAR 52.204-25 Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment and replaces it with the updated AUG 2020 version of the clause.
		I.11	Deletes I.11 GSAR 552.204-70, Representation Regarding Certain Telecommunications and Video Surveillance Service or Equipment (AUG 2019) in its entirety per GSA Acquisition Letter MV-20-10 dated Aug 13, 2020. <i>NOTE: While this clause has been removed from the GSA SmartPay 3 Master Contract requiring the contractor to provide representations regarding certain telecommunications and video surveillance services or equipment, the representation will now be found in the System for Award Management. The System for Award Management will allow the contractor to represent annually after conducting a reasonable inquiry whether they use covered telecommunications equipment or services, or use any equipment, system, or service that uses covered telecommunications equipment or services as part of their annual representations and certifications.</i>
		J.22	Removes the annual deliverable associated with the deleted I.11 provision.
PS0013 Apr 2021	U.S. Bank	H.15	Adds new key personnel. Please contact your US Bank point of contact directly about key personnel changes.
PS0013 Apr 2021	Citibank	B.4	Deletes in full Fleet Business Line, Tier 2 CLINs X177aa – X177ai. Modifies pricing for Fleet Business Line, Tier 2 CLINs X177aj – X177am. For updated pricing, please contact your Citibank point of contact. IMPORTANT NOTE: Agency who ordered these CLINS at time of award or via subsequent modification must modify their task orders to include these changes.
PS0014 Apr 2021	Both Banks	C.7.3	Modifies the last paragraph to provide a cross-reference to C.3.3.16.2 Foreign Currency Conversion.
		C.7.3.2.3	Modifies Table 22, FedRooms Hotel Report, Field #5 Transaction Amount description.
		C.7.3.2.4.1	Modifies the field size for Travel Debit File Layout Items 6, 7, and 8 and Travel Credit File Layout Items 7 and 8.
PS0015 Jul 2021	Both Banks	C.7.3.2.4.1	Modifies the field size for Travel Debit File Layout Items 6, 7, and 8 and Travel Credit File Layout Items 7 and 8, changes the field class to "alphanumeric", and adds notes for field alignment.
		C.7.3.2	Deletes item g) Monthly EMV Report.
		J.22	Deletes C.7.3.2 g) Monthly EMV Report.
PS0016 Nov 2021	Both Banks	I.11 (new)	Add FAR Clause 52.223-99 Ensuring Adequate COVID-19 Safety Protocols for Federal Contractors (OCT 2021) (DEVIATION)

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PS0017 Apr 2022	Both Banks	C.7.1	Modifies requirement #5 in the table to address obsolete operating systems, remove references to specific legacy versions of required supported browsers, and add Microsoft Edge as a supported browser.
		C.7.4.3	Modifies Item 11 to address obsolete operating systems, remove references to specific legacy versions of required supported browsers, and identify supported browsers
		C.7.4.4	Modifies Item 4 to address obsolete operating systems, remove references to specific legacy versions of required supported browsers, and identify supported browsers
		C.8.1.2	Modifies to add a new subsection C.8.1.2 GSA Notification of Security Updates to outline the process by which GSA will notify the contractor of security updates and the process that will be used to establish compliance dates.
		C.8.13	Modifies the section to add a paragraph for background reinvestigation requirements
		C.8.13.1	Modifies the second, third, and fourth paragraphs to clarify payment of reinvestigations are also at the contractor's expense
		J.22	Replaces Attachment J.22 in its entirety. The revised attachment edits Rows 42, 44, 46, 54, 114, 115, 119-125, 129, 132 -160 to add references to new subsection C.8.1.2 GSA Notification of Security Updates
PO0018 Aug 2022	Both Banks	N/A	Exercise Option Period 1 (30 Nov 2022 - 29 Nov 2025)
PS0019 Jul 2023	Both Banks	C.8.13.1	Modifies the first paragraph to provide timelines and guidance for submission of Contractor Information Worksheets (CIWs).
		H.8	Modified to reflect bank personnel identified for contractor responsibility and authority for contract administration.
		H.9	Modified to add new Primary GSA Contracting Officer.
		H.15	Modified to reflect bank personnel identified as Key Personnel
		I.11	Deletes FAR 52.223-99 Ensuring Adequate COVID-19 Safety Protocols for Federal Contractors (OCT 2021) (DEVIATION) in its entirety as a result of the end of COVID-19 national emergency and public health declaration.
		I.12 (new)	Adds GSAM Clause 552.232-39, Unenforceability of Unauthorized Obligations (FEB 2018) (DEVIATION FAR 52.232-39) and Footnote 9.
		I.13 (new)	Adds GSAM 552.232-78 Commercial Supplier Agreements--Unenforceable Clauses (Feb 2018) and Footnote 9.
		I.14 (new)	Adds FAR 52.204-27 Prohibition on a ByteDance Covered Application (Jun 2023). <i>Note: This clause applies to any future order issued under this contract.</i>
PS0019 Jul 2023	Citibank	H.13	Modified to reflect bank personnel identified for Card Action Teams (CATS)
PS0020 May 2024	Both Banks	B.3.2	Modified to clarify CAF applied against <i>refund eligible</i> net charge volume.
		G.1.1	
		B.3.3	Modified to provide clarification and updated example calculations.
		B.3.4	
		C.1	Deleted various redundant definitions, revised various definitions for consistency and clarity
		C.3.2	Modified to to recognize cards as printed and/or embossed due to obsolete practice of

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		C.3.2.5	embossing cards
		C.5.3.1	
		C.3.3.11	Modified to incorporate procedures for suspension exceptions
		C.6.1.2	Modified to to change the required completion date of annual satisfaction surveys.
		H.9	Modified to add Contracting Officer's Representatives (CORs).
PS0020 May 2024	U.S. Bank	J.20	Modified to incorporate CY23 & CY24 Small Business Subcontracting Plan
PO0021 Jun 2024	Both Banks	I.15	Adds new FAR Clause 52.204-30 Alt I - Federal Acquisition Supply Chain Security Act Orders—Prohibition, which requires FASCSA orders to be incorporated at the master contract level and applies to all current task orders if extended and to all future task orders.
PO0022 Jan 2025	Both Banks	B.3.4	Refund Offsets on Travel IBA Refunds: changed verbiage in Offsets on Travel IBA Refunds Example, Step 3, NOTE for clarity and consistency with terminology - changed "losses" to "loss refund offset".
		C.1	Definitions: Ghost Card definition corrected to change "entirety" to reflect "entity" and provide clarification that a ghost card is not a traditional plastic card:
		C.3.3.7	Invoices: paragraph 3, updated to remove reference to Prompt Payment Act interest charges as contractor banks do not calculate this amount and further clarify/correct the definition:
		C.6.1.2.3	Satisfaction Service Metrics, paragraph 2, revise due date for Customer Service Metrics cumulative annual report:
		C.7.3.1	Agency/Organization Reporting Requirements, sub-paragraph b) 1099 Report Information deleted and marked as Reserved. This reporting is completed by acquiring banks, not contractor (issuing) banks.
		C.7.3.2	Government-Wide Aging Analysis Report, sub-paragraph c) Report Format Instructions: updated to clarifying time frame required.
		C.7.3.2	Updated Table 17: Government-Wide Aging Analysis Data File Format and Structure
		C.7.3.3	Non-Data Reports for GSA, Satisfaction Surveys Report – changed first sentence to reflect a revised due date of the annual report.
		G.1.2	GSA CAF Remittance – changed "rebate" to reflect "refund" in 4th paragraph to reflect correct terminology.
		H.9	Government Points of Contact: Added Information Systems Security Officer (ISSO) and corresponding contact information for appointee.
		Section I.1	FAR 52.212-4 Contract Terms and Conditions—Commercial Items (May 2015) – administrative correction to sub-paragraph numbering for paragraph (i) Payments from "(6) – (10)" to "(1) – (5)" consistent with the clause numbering as it appears in the Federal Acquisition
		I.14	FAR 52.204-27 Prohibition on a ByteDance Covered Application (Jun 2023) - Edited the note above the clause to reflect: This clause applies to any future orders or any current order in which the period of performance is extended, or option exercised under this contract.
	U.S. Bank only	H.8	Modified to reflect bank personnel identified for contractor responsibility and authority for contract administration.

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	Citibank only	SF1449 Continued Page 1A & B.4.3	Continued Page 1A, Item 2. Awarded Pricing and Section B.4.3 Proposal Option 3: All Business Lines (Base and Option Periods) to add updated B.4 Pricing Schedules, dated November 7, 2024 (PS-0022) to reflect revision to Tier 2 Value-Add Fleet Products/Services CLINs 1170ad, 2170ad, and 3170ad for Electric Vehicle En-Route Charging as proposed by Citibank under H.16 Service Improvements
PS0023 Jul 2025	Both Banks	H.9	Replaced GSA SmartPay Program Management Office Center for Charge Card Mangement Point of Contact from David Shea to Erin VanDagna
		I.2	Replaced FAR Clause 52.212-5 Contract Terms and Conditions Required to Implement Statutes or Executive Orders - Commercial Products and Commercial Services (Mar 2016) with FAR Clause 52.212-5 (same title) (Jan 2025) (Deviation Feb 2025) as a result of Executive Order 11246, Equal Opportunity Employment.
	Citibank only	H.15	Modified to reflect bank personnel identified as Key Personnel.
	U.S. Bank only	J.20	Modified to incorporate CY25 Commercial Small Business Subcontracting Plan.
PO0024 Aug 2025	Both Banks	N/A	Exercise Option Period 2 (30 Nov 2025 - 29 Nov 2028)

¹ Contractor pricing info is not posted on the smartpay.gsa.gov website due to the proprietary nature of the information. Contact your SP3 Contractor Bank Customer Relationship Manager (CRM) to obtain updated contractor pricing.