

Resources:

Videos and Podcasts:

[What is Design Thinking video](#)

[Mixed Methods Podcast](#)

[ETL Podcast](#)

[The Blue Yarn](#)

[Butterfly Effects](#)

[Transforming Healthcare via HCD](#)

[Bad Doors are Everywhere](#)

[Organizational User Experience Maturity Webinar](#)

Articles:

[Making the Case for Ambiguity in Government Innovation](#)

[How Citizen-Centered Design is Changing Government](#)

[Affordable Housing in Brownsville, TX](#)

[A Refresher on Discovery Driven Planning](#)

Books:

*Good Strategy Bad Strategy* by Richard Rumelt

*Outside In* by Harley Manning

*Wired to Care* by Dev Patnaik

*Thinking in Systems* by Donella Meadows

*Sprint* by Jake Knapp

*A More Beautiful Question* by Warren Berger

[\*The Field Guide to Human-Centered Design\* by IDEO](#)

*Designing Your Life* by Bill Burnett