

10.17.2018

Memo

The following is a follow-up review of the iOS Cervella App.

The app Test Flight version is 1.0.0 (4).

Items in **GREEN** are resolved.

Items in **YELLOW** are partially resolved.

Items in **RED** are not resolved.

NOTE: for clarity purposes, I removed all resolved items (GREEN) from versions prior to 1.0.0 (3).

1. The "Forgot Password" function now works on iOS but there are some issues (see below). It works on Android also but there are issues (see Page 7 of this document):

1a. The e-mail comes from the support_cervella@yeah.net so we need to try to move it to the new e-mail I provided. NOTE: I SET-UP NEW E-MAIL SERVER (NOT G-MAIL).

INFORMATION PROVIDED SEPARATE DOCUMENT. IT CAN WORK AS IMAP OR EXCHANGE OR POP.

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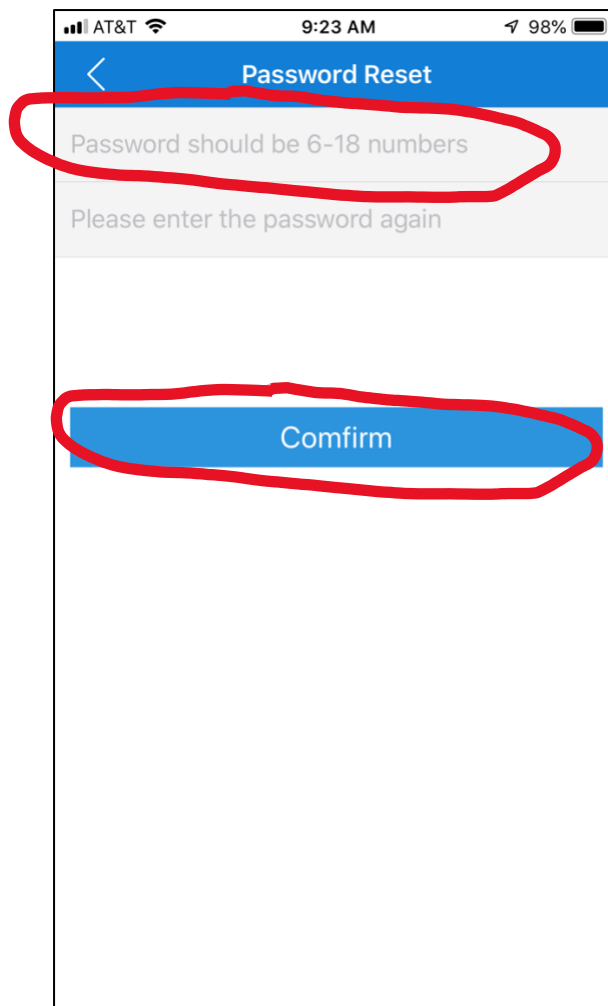
13295 Illinois St, Suite 312
Carmel, IN 46032

www.cervella.us
info@cervella.us

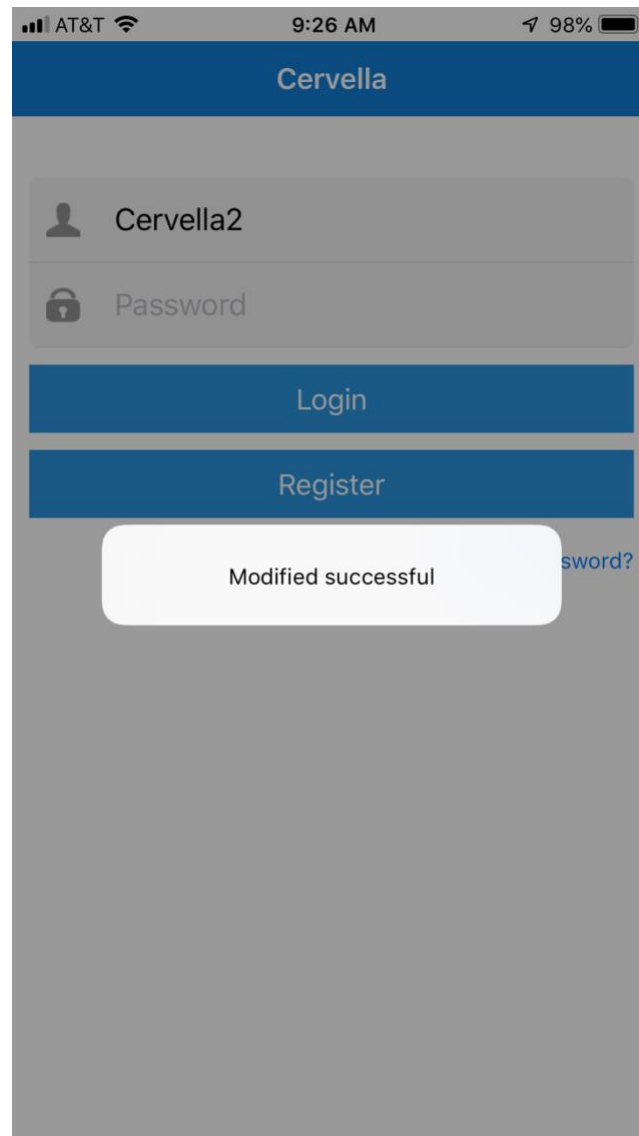
cervella™

1b. When the user is prompted to change the password, the instructions shown are, "Password should be 6-18 numbers". Please change to "Password should be 6-18 characters" since we are allowing the user to use characters not just numbers. See below...

1c. Also, the word "Confirm" is spelled incorrectly. There should be "n" not "m". See below...

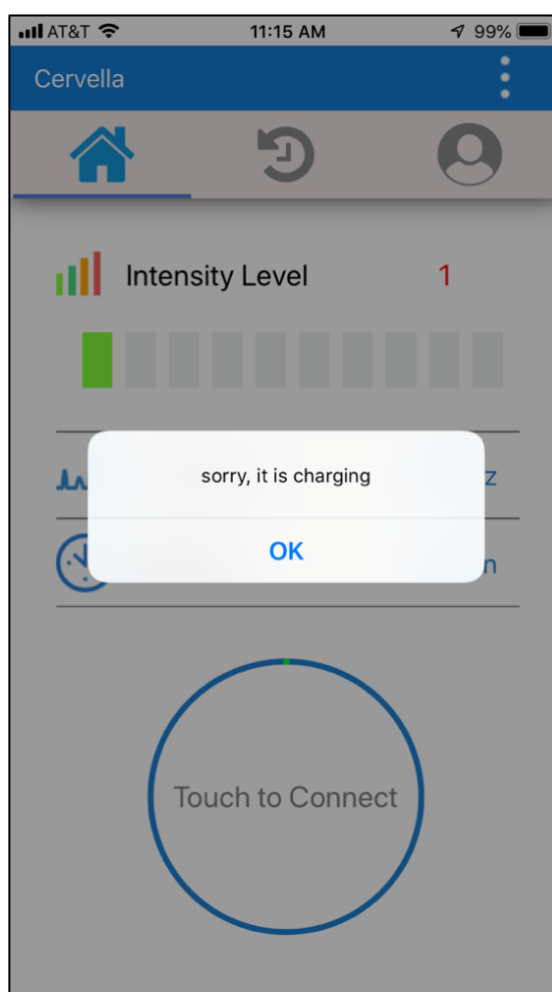


1c. When the password is changed, the message, "Modified successful" appears. Please change this to, "Password changed!"



1. From the SRS document that we signed:

SR 9.2.1 *The firmware shall stop treatment once the user starts charging the device and display a prompt to the user, "Treatment is stopped during charging."*

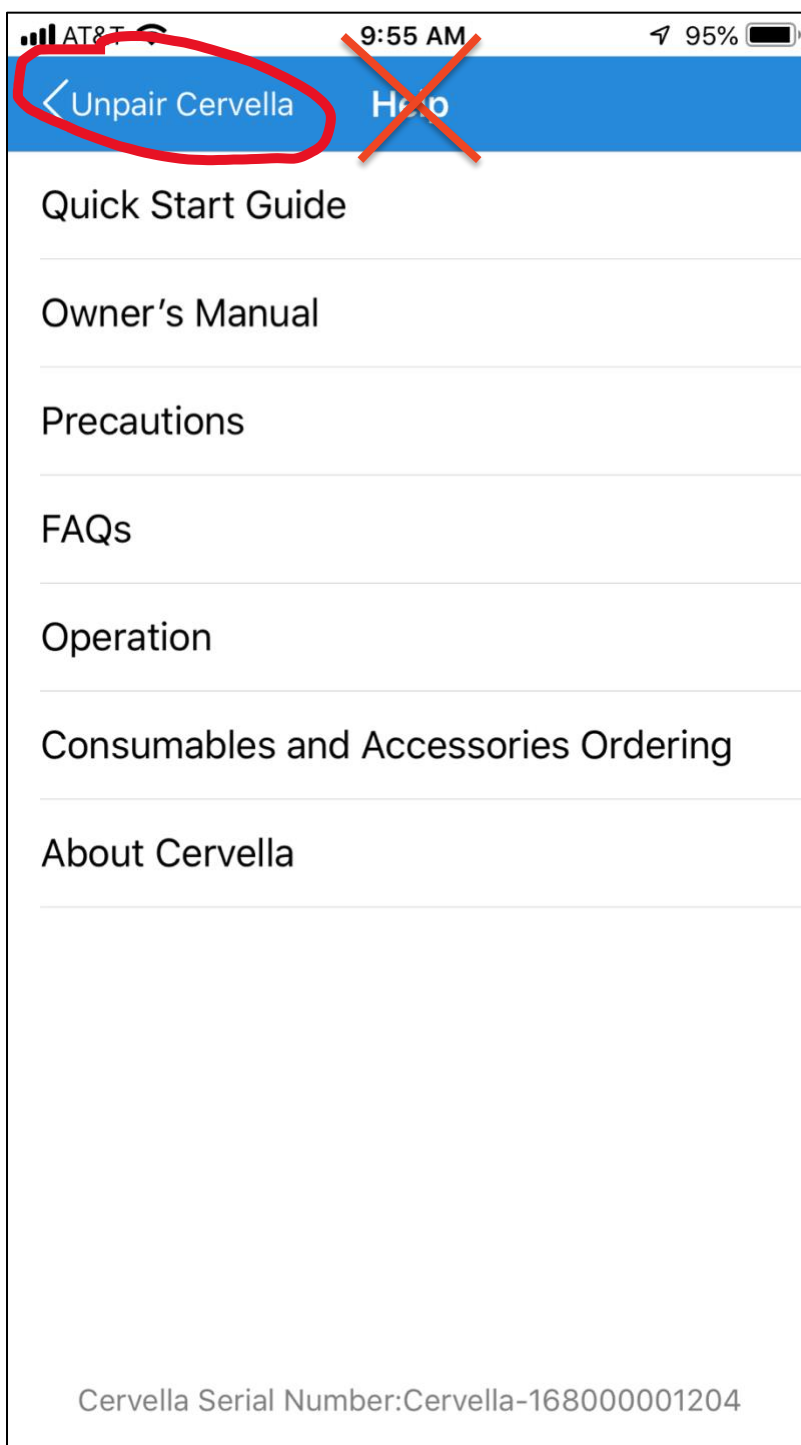


NOT RESOLVED: Please change the message to, "Treatment is stopped during charging."

In addition, there seems to be a lag of about 10 seconds from the time the charger is connected to Cervella and the time this message appears. Also, if the user disconnects the charger during treatment, the user needs to wait about 10 seconds before the treatment can resume again or otherwise the message appears even though charger is unplugged. Is there a way to shorten this lag time so if someone connects the charger during treatment, this message appears immediately and also if the charger is disconnected during treatment, the message disappears immediately, and the treatment can continue?

2. In the Help menu, change the words (circled in RED) "Unpair Cervella" to "Help" since "Unpair Cervella" is incorrect – this is a Help screen.

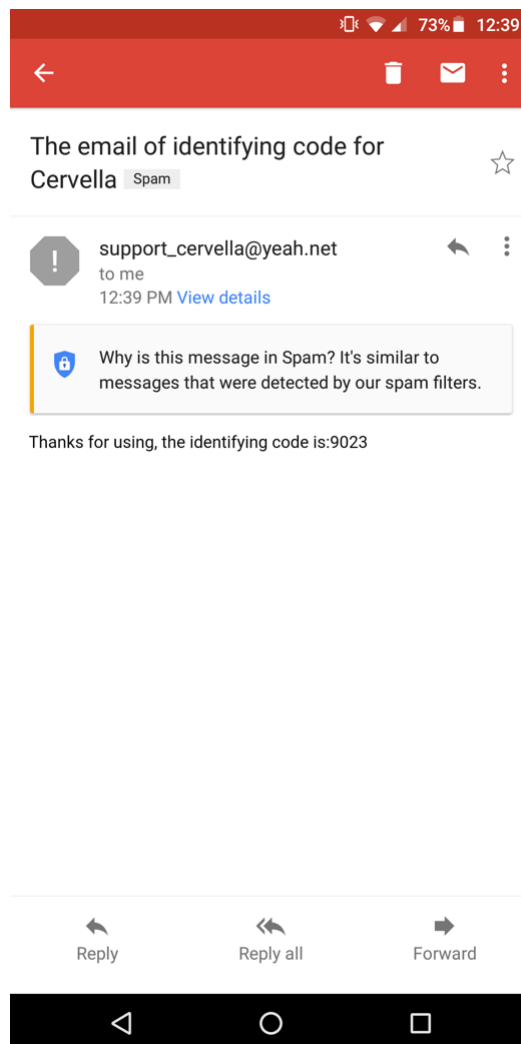
Not resolved. Now they added the word "Help" on the top center of the HELP page and STILL keep the "Unpair Cervella" which is incorrect since we are on HELP page not Unpair Cervella screen. Please do EXACTLY like my instructions above!



3. Android password issues:

Known Issues Regarding "Forgot Password" on Cervella App on Android

- 1) When the wrong/nonexistent username is entered in the username field and you press "Forgot Password?" the app will crash.
- 2) Email gets sent properly, however it shows up in the Spam folder.



3) On the password reset screen, you are unable to use capital letters and non-numerical characters (!, @, #, \$, %, etc) for your password. The only characters you can type are lowercase letters, numbers, and underscore (_).

Android Phone Used:

