



# VOLPATO GUIDO SANTIAGO

## CONTACT

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Ibaraki Prefecture - Sakaimachi

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## SKILLS

- Problem Solving
- Team working
- Time Management
- Effective Communication
- Critical Thinking
- Adaptability

## LANGUAGES

- Spanish (Native)
- English (Fluent)
- Japanese (Intermediate)

## EDUCATION

11/2023 - 03/2024

LINE YAHOO TECH ACADEMY

- Web Application Development Bootcamp

03/2004- 12/2009

INSTITUTO SAN JOAQUIN

- Bilingual High School Diploma

## CERTIFICATES

- JLPT N2 12/2024
- EFSET C2 Proficient 09/2024
- Certificate in Advanced English (CAE) 12/2009

## PROFILE

With over 8 years of experience in customer service, education, and operational management in multicultural environments, I've excelled as a senior English teacher in Japan, developing curriculums and teaching young learners (0-5 years) to build strong language foundations. In the hospitality sector, I've led housekeeping teams, managed staff, and ensured quality standards in renowned chains like Marriott and Global Agents, while delivering exceptional personalized service in luxury settings.

Recently, I completed an intensive Java Spring Boot bootcamp, gaining hands-on experience in building web applications using Java, Spring Boot, MySQL, HTML/CSS, and Docker. The program emphasized object-oriented programming, database design, Spring Data JPA for DB integration, and deploying applications in Linux-based environments.

With refined technical expertise and fluency in Japanese, I am eager to tackle new challenges and leverage my adaptability, focus on results, and teamwork capabilities to drive innovative projects.

## WORKING EXPERIENCE (JAPAN)

- 株式会社Grand Cross 10/2022 - 03/2024  
English Language Teacher
  - Designing and implementing an English curriculum for children aged 0-5.
  - Collaborating with staff to maintain a positive and effective learning environment.
  - Ensuring consistency of teaching methods with the educational goals and objectives of the school.
- 株式会社WITH 03/2022 - 09/2022  
English Language Teacher
  - Temporary English teacher in company schools in Kanto.
- 株式会社GLOBAL AGENTS & MARRIOT HOTEL 03/2020 - 02/2022  
SHINAGAWA  
Housekeeping Coordinator
  - Supervision of the Slash Hotel housekeeping team, managing daily room cleaning routine.
  - Conducting room inspections to ensure compliance with quality standards.

## WORKING EXPERIENCE (ARGENTINA)

- Urbanica Libertador Hotel 06/2019 - 02/2020  
Front desk staff
- Faena Hotel Buenos Aires 02/2015 - 03/2019  
Room service waiter & bellboy
- Next Latinoamerica SA 02/2012 - 04/2013  
Customer service agent