



# Hayssel Gio Santiago

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## PROFESSIONAL SUMMARY

Enthusiastic technologist with project management, software development, and cybersecurity experience accustomed to working in fast paced environments. Experienced working on front-end development teams building out user interfaces, Application Security Champion, and most recently in cybersecurity as part of a vulnerability management operations team.

## SKILLS

- Java
- Javascript
- Project Management
- Root Cause Analysis
- Critical Response Handling
- Open-Source Scanning Tools
- Agile & Waterfall Methodologies
- Data Security
- Advanced Excel (Pivot Tables, Data Graphing, Macros)
- Spanish (Fluent)

## EMPLOYMENT HISTORY

### CYBERSECURITY ANALYST

2019 to CURRENT

#### JPMorgan Chase & Co | Wilmington, DE

- Reduced critical and severe vulnerabilities impacting various lines of business by over 80%.
- Guide various lines of businesses through vulnerability management lifecycle for critical/severe findings – including detection, response, and remediation.
- Author senior level presentation decks which include risk trends, incident reports, breach highlights, and other remedial summaries.
- Utilize various scanning tools to streamline remediation process including Raven, SCCM, Tanium, Splunk.

### SOFTWARE ENGINEER & APPLICATION SECURITY CHAMPION

2018 to

2019

#### JPMorgan Chase & Co | Wilmington, DE

- Monitored Static Scan builds to identify and handle discrepancies within codebase.
- Oversaw lifecycle of all ITRC linked vulnerabilities on five applications.
- Developed visual components for user interfaces including Big Data Testing framework.

### CLIENT RELATIONSHIP MANAGER

2016 to 2018

#### Pennsylvania Higher Education Assistance Agency | Harrisburg, PA

- Managed overall performance of multi-million-dollar student loan portfolios – largest of which held \$3 Billion in assets.
- Worked with various banking institutions to create new student lending

products which generated revenue for Agency.

- Coordinated with members of various departments to negotiate new contracts with agency clients.

#### **GAMING OVERSIGHT COMMITTEE INTERN**

2015 to 2015

##### **Pennsylvania House of Representatives | Harrisburg, PA**

- Drafted and presented original legislation which legalized Peer to Peer lending within state of Pennsylvania.
- Wrote legislation summaries, handled constituent communications, and drafted press releases on behalf of Committee Chairman.

### **PROFESSIONAL PROJECTS, RECOGNITION, MEMBERSHIPS**

#### **PROFESSIONAL PROJECTS**

- Chase 360 Portal – BI Dashboard developed using Angular, HTML.
- User Registration App – Application that accepts a user entry for a name and creates an account with identifying information for new hires. Used Java.
- Bank Account Creation App – Backend project that reads CSV files to conduct standard banking transactions. Used Java.

#### **APPLICATION SECURITY CHAMPION - INTERNAL CERTIFICATION**

- Nominated for Application Security Champion certification after performing at a high level as a developer. The certification required training and testing on multiple cybersecurity and secure-code practices (Cross-Site Scripting, Threat Intelligence, Malware Analysis).

#### **ADELANTE MID-ATLANTIC LEADERSHIP TEAM - JPMC BUSINESS RESOURCE GROUP (2019-PRESENT)**

- Treasurer – Budgeted for BRG wide events for the fiscal year.

### **EDUCATION**

#### **Certificate of Completion - Java Zip Code Wilmington, Wilmington, DE**

2018

#### **B.S | Public Policy, Homeland Security Penn State University, Middletown, PA**

2015