Content Quality Assessment Prompts

## Quality Measure: Content follows RH brand and style guidelines

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content includes copyright and other Required/non-negotiable legal notices

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Official product names are used

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content follows conscious language guidelines

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Includes appropriate, legal-approved disclaimers for Technology Preview and Developer Preview features/content

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Modularization

Quality Level: nan

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Quality measure

Quality Level: Quality level

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content is modularized

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Modules use the appropriate templates: - Concept - Procedure - Reference

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: All Required/non-negotiable modular elements are present

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content does not include disallowed modular elements

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Assemblies are short (one use case)

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content is not deeply nested (recommended: no more than 3 levels)

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content is easy to read

Quality Level: nan

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Quality measure

Quality Level: Quality level

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content is scannable: - Short sentences (recommended: 22 words or fewer) - Short paragraphs (recommended: 2-3 sentences) - Bulleted lists - Graphics or diagrams depict complex procedures or workflows

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content is clearly written and understandable

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content uses simple words

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content meets minimum readability test score

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content does not include repetitive, redundant, or deprecated content

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content is user-focused

Quality Level: nan

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Quality measure

Quality Level: Quality level

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Information is conveyed using the correct content type

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content applies to the target persona

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: The introductory content summarizes how the content impacts the end user

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: The content clearly defines the main user goal aka job to be done

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content in technical product doc is supported, or clear disclaimers about support level appear before the content. No unsupported content

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Admonitions do not include titles.

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Pain points are identified and addressed

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Terms are defined before use

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content includes links to appropriate and useful content across Red Hat sites

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Admonitions (notes, disclaimers, etc) are used to only highlight Important/negotiable and noteworthy content. (Do not over use admonitions)

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Titles and short descriptions

Quality Level: nan

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Quality measure

Quality Level: Quality level

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Modules and assemblies start with a clear short description

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Short introductions give the what and why of the module

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Short introductions include key words

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content has a short, long, and descriptive title (requires DITA support)

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Titles are brief, complete, and descriptive

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Assembly introduction identifies target audience

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Procedures

Quality Level: nan

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Quality measure

Quality Level: Quality level

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Procedures are tested and verified by an SME or QE

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Procedures do not include more than 10 steps

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Procedures include command examples

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Optional and conditional steps use the correct formatting

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Procedures include a short description and context

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Procedures include clear prerequisites: - Use the prerequisite label - Use consistent formatting - Include examples

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Procedures include verification steps

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Procedures include Additional resources

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Links to non-Red Hat site are acked by Support, and contain appropriate disclaimers, if needed

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Editorial

Quality Level: nan

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Quality measure

Quality Level: Quality level

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content follows minimum style guide requirements

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content is grammatically correct

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content follows all style guidelines

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: No excessive use of screen images

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content uses the appropriate level of conversational tone

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Tables have captions and legends (where appropriate)

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Complex images are clearly explained immediately before or after the image appears

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: URLs and links

Quality Level: nan

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Quality measure

Quality Level: Quality level

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: No broken links

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Redirects (if needed) are in place and work correctly

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content includes links to relevant content in content journey

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Links and xref targets are useful and correct

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Page is interlinked and within three clicks of the domain’s home page

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Tools

Quality Level: nan

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Quality measure

Quality Level: Quality level

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Source files are in Red Hat prescribed format

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content is published through Pantheon

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Content is published to an official Red Hat site

Quality Level: Required/non-negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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## Quality Measure: Unsupported content is archived or removed from official Red Hat sites and relevant redirects are in place

Quality Level: Important/negotiable

Assessment Options: Meets criteria, Mostly meets criteria, Mostly does not meet criteria, Does not meet criteria

Assessment (to be filled by NotebookLM):

Score (optional):

Notes (optional):

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