|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  |  | Anshul Rai |  |  |
| Team Leader | | |  |
|  |  |

      +61 469 054 071            rai.anshul007@gmail.com            Melbourne, Victoria 3174

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| career objective     Results-oriented professional with experience in accelerated growth, business reengineering and financial restructuring. Frequently praised as hard-working by peers, I can be relied upon to help your company achieve its goals.     experience      |  |  |  | | --- | --- | --- | | Jan 2022 - Present |  | **Consultant**  Electroplaters, Dandenong   * Overseen production, quality and safety on assigned shift * Supervising employees, processing, materials, and setting. * Planned, lead and participated in training and ongoing activities * Participated as a member of the Continuous Improvement Team by contributing to department objectives and sharing coverage responsibilities * Addressed customer questions and recommended appropriate products and services to increase satisfaction. * Reported malfunctioning and damaged equipment to supervisors and scheduled routine maintenance. * Monitor and identify problems in any of ERP system everyday. * Conduct routine periodic activities in ERP system as directed by Director of ERP to provide supporting information for organization and management. * Providing ERP end-user training and technical support * Maintained store inventories and ordered new materials to increase item availability. * Developed marketing or outreach media to communicate sustainability issues, procedures or objectives. * Created or maintained database of customer accounts. * Considered cost effectiveness, technical feasibility and acceptance to assess or propose sustainability initiatives. * Used financial accounting or spreadsheet software to calculate revenue, sales and expenses. * Informed site management of supply chain-related issues requiring attention or improvement. * Analyzed supply chain data to make recommendations for process improvements. * Analyzed information about supplier performance and procurement program success. * Designed plant warehousing strategies for production materials or finished products. * Identified opportunities to reuse and recycle materials to minimize consumption of new materials, minimize waste and to convert wastes to by-products. |  |  |  |  | | --- | --- | --- | | Jun 2021 - Jan 2022 |  | **Data Remediation Analyst, WESTPAC GROUP**  Concentrix Pty. Ltd  Using your strong SQL skills you'll design and articulate complex data visualizations intuitive graphics to a non-technical audience and form/own a backlog for building data capability to ensure it reflects the business strategic and financial goals   * Deliver insights and capability through understanding what data is required to validate business problems, creating a collection plan and implementing it * Gather data using various data mining tools and techniques and translating them into data that is structured, reusable and provides insight capability to the wider team and business * Build, own and continuously improve data logic, structure and visualizations to drive the shaping and delivery of projects across multiple platforms * Share information and knowledge between internal and external networks and partnerships to boost performance and productivity * Utilized various business intelligence tools to identify and monitor current and potential customers. * Conducted or coordinated tests to confirm consistent intelligence. * Maintained library of model documents, templates and other reusable knowledge assets. * Devised better methods and models for enhanced data procurement. * Synchronized with information technology department to develop new data models and implement software upgrades. * Participated in ongoing training to enhance own job skills and knowledge. |  |  |  |  | | --- | --- | --- | | Jan 2018 - Jun 2021 |  | **Consultant**  SAP, Dandenong   * Manage order processing via logistic networks/IT systems(SAP) * Planning and monitoring of outbound transport function and activities in terms of operations; * Specifically planning and directing transport for delivery and pick-up from customers; * Monitor quality of finished products before dispatching; Skills, Experience and Traits * Aim to respond to problems and concerns with speed and professionalism * Active listening skills * Positive attitude towards complain resolution * Excellent customer building skills * Diligence with clear and honest communication. |  |  |  |  | | --- | --- | --- | | Jun 2019 - Jun 2019 |  | LAVA X MALASIYA |  |  |  |  | | --- | --- | --- | | Nov 2017 - Mar 2018 |  | **Account Manager**  Endeavour Consultancy Services   * Remotely evaluating information gathered from multiple sources, decomposing high-level information into details, abstracting up from low-level information to a more general understanding and distinguishing solution ideas from requirements * Have been involved in the business of end to end staffing and serve much multinational organization globally for their needs in India. |  |  |  |  | | --- | --- | --- | | May 2016 - Nov 2017 |  | **Junior Account Manager**  Mastech Digital   * Managed on-going clients requests for SLAs and regular feedback in consultation with first line supervisors and requirement gathering, analyzing the roles and responsibilities needed, sourcing an appropriate candidate for the role provided using Bullhorn CRM * Have been involved in the business of end to end staffing and serve much multinational organization globally for their needs in US * Strategies Implementation (To improve revenue stats and profitability) * Identifying requirements through job analysis, performance, and supervision * My work involves a lot of interaction and networking with Client and Candidates * Working with Recruiters to drive revenue and exceed targets within existing business. |  |  |  |  | | --- | --- | --- | | Jul 2015 - Aug 2015 |  | RAID Technology from LIC   * Provided redundancy in storing the same data in different places on multiple hard disks. |  |  |  |  | | --- | --- | --- | | Jun 2015 - Jul 2015 |  | **Network Administration**  Chandra InfoTech Pvt. Ltd   * Diagnosing and fixing problems or potential problems with the network and its hardware, software and systems * Maintaining, repairing and upgrading network and computer systems * Monitoring network and systems to improve performance. | |  |  | education     **Jan 2019**  **Masters in Business Administration In (International Business, E-Business and Supply Chain Management and Logistics**  Deakin University,  Melbourne, Victoria  **Jan 2004**  **Bachelor of Engineering & Technology In Computer Science**  Amity University,  Jaipur |

   skills   

|  |  |
| --- | --- |
| * Technique Optimization | * Team Monitoring |
| * Job Assignments | * Team-Building Exercises |
| * Industrial Manufacturing | * Business Drivers |
| * POS Transactions | * Sequence Diagrams |
| * Shipment Processing | * Prevention Strategies |
| * Hazardous Chemicals | * Storage Virtualization |
| * Overseeing Daily Activities |  |