

QA based dialogue is pretty mature

Mature because it draws on IR and web search

Successful examples

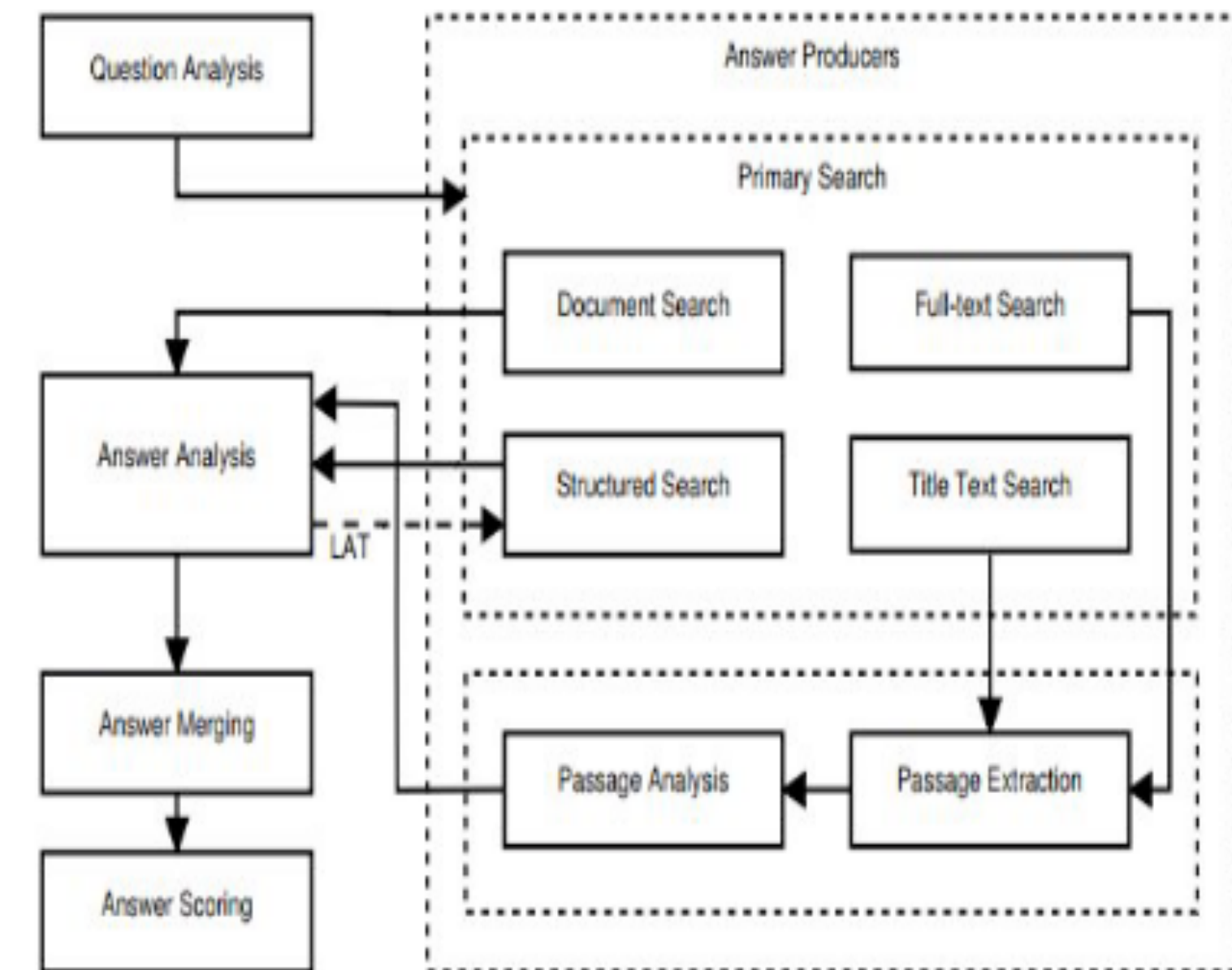
- * IBM Watson
- * Google Quick Answers

Forms

- * Structured knowledge (structured query)
- * Free text knowledge (NLU)
- * Hybrid

Typical pipeline:

- * Question analysis
- * Answer (passage) production
- * Passage analysis
- * Answer scoring & merging



Knowledge bases

Natural language questions are mapped to a query language via syntactic parsing

Most knowledge bases use relations between entities, store *triples*

Triple:

- * Subject, predicate, object
- * Subject, property (relation), object
- * Entity, relation, entity

Popular KBs:

- * Freebase (deprecated)
- * Wikidata (new freebase)
- * DBpedia
- * YAGO

