Interview

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- Depending on the variety of people's characters, they can react in a situation differently
 - o Some people might have a shock and freeze.
 - Others might jump in and act more heroically, helping others. Take immediate action.
- In most cases people panic. If one person panics and starts screaming etc., he/she makes the rest of the passengers panic and react similarly.
 - Bystander Effect: "occurs when the presence of others hinders an individual from intervening in an emergency situation ... diffusion of responsibility (onlookers are more likely to intervene if there are few or no other witnesses) and social influence (individuals in a group monitor the behaviour of those around them to determine how to act)." http://www.psychologytoday.com/basics/bystander-effect
 - If no one reacts in a situation, like when a fire alarm rings, then no one else will react. Following the group like sheep.

(If there is guidance, people will react and get out from a dangerous situation.)

- People are usually selfish. Help only themselves and/or family only. It's very rare for someone to help out a stranger.
 - o Parents will not stop until their children are out with them.
 - o Relatives will stick together to help each other
 - ⇒ Carelessly blocking everyone and pushing people to get to their loved ones.

(Instinct)

• When people are calm, safety procedures are more efficient.

Depending in how much danger people are in and the environment and the people themselves things can be different. You can't predict someone's actions. Therefore you can't generalize events like these.

- Ioannis Cleary