Eric Guess *Product Designer & Design System Engineer*

Skill Set

Figma, HTML, CSS, Design Systems, Accessibility, Product Design, UX Design, User Research, Usability Testing, Information Architecture, Google-ing, and other design-related keywords…

Contact

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Experience

Conduent - *Sr. UX/UI Product Designer* | 2020 - 2024

- Created and maintained design systems for new enterprise platforms including design, documentation, and front-end code
- Led comprehensive design efforts to create efficient user interfaces and workflows for new product platforms
- Performed accessibility audit to ensure WCAG standards within Figma and Storybook components
- Collaborated across design, development, and product to ensure open communication and efficient processes
- Ran usability testing sessions on product designs through functional prototypes and rapid iteration

FM:Systems - *Sr. User Experience Designer* | 2018-2020

- Improved enterprise facility management through user experience design for monitoring and insights
- Developed product experience strategy to unify acquired offerings into a cohesive SaaS solution
- Led cross-functional effort to establish a comprehensive design system encompassing design, code, and documentation

UltraLinq Healthcare Solutions, Inc - *Lead Product Designer* | 2017-2018

- Optimized medical imaging workflows for physicians and technicians using data-driven methods
- Initiated a design system to enhance efficiency and collaboration within the expanding design and development team

iCiDIGITAL - *UX Architect & Visual Designer* | 2015 - 2016

- Tamed the chaos of 40+ disparate websites for a global organization through a user-centered design process, delivering a global navigation structure, responsive pattern library & UI designs

Cardinal Solutions - *Sr. UX Consultant* | 2014 - 2015
- User research, documentation, visual design & front-end development for an internal responsive web application for the North Carolina Department of Transportation

Red Hat - *UX Designer* | 2013 - 2014
- Redesigned the navigation structure of Red Hat's Customer Portal
- Improved product page to boost product downloads
- Conducted global usability testing to enhance user experience

Smashing Boxes - *Creative Director* | 2012
- Led design and frontend implementation for NCSU's School of Design website
- Created the MVP iOS and Android app Stealz

ReverbNation - *Web Designer & Front End Dev* | 2012
AtlanticBT - *Web Designer & Front End Dev* | 2006 - 2011