Trouble coming up with marketing campaign ideas? Hey, we hear you.

Growing your business and keeping revenue rolling in means consistently crafting posts and promotions. But motivation can be hard to come by. This is especially true if your recent marketing push fell flat or your engagement rate is low.

The Reality? Too many businesses are caught in a trap of ad-hoc marketing. Those are, random promotions with no end goal, strategy, or definition of "success."

If you're stuck or have no idea what to promote and publish next, we can help.

What is a marketing campaign, exactly?

A marketing campaign is a promotional push or initiative carried out by a brand, typically tied to a bigpicture business goal. Campaigns involve promoting content and creatives (think: ads, videos, photos, blog posts, copywriting) across various marketing channels (think: social media, email).

Here's a quick rundown of some of the most common goals that drive companies to come up with campaigns:

- Boost brand awareness
- Launch a new product or service
- Improve customer engagement and satisfaction
- Drive sales and revenue
- Increase customer lifetime value (CLTV)
- Reduce customer churn

When we think of classic marketing campaign examples (like "Got Milk?" or Nike's "Just Do It"), we typically imagine TV spots, billboards and old-school print ads in magazines.

Now, fast forward to the present day. Campaigns are no longer reserved for corporate giants and ad departments. Given the wealth of digital tools and low-cost marketing channels like social media and email, businesses of all shapes and sizes can bring their marketing campaign ideas to life.

Note that a campaign is the sum of its parts. For example, **a discount or sale is not a campaign**, but **a sale can be part of a revenue campaign**. Similarly, **posts and hashtags are not campaigns** alone but can be **part of a social media campaign**. See how that works?

The common threads of "successful" marketing campaigns

Businesses today have a ton of creative freedom when it comes to promotions.

That said, there are three boxes to tick regardless of your business or ideas. Ideally, your marketing campaigns should be:

• Time-sensitive. Campaigns don't last forever! Conventional wisdom says it can take between two to three months to plan a serious campaign. The duration of your campaigns depends on

the type of promotions you're running. For example, a Black Friday campaign is short-term while a hashtag campaign is longer-term).

- **Measurable.** Measuring your campaign performance data clues you in on whether or not your campaign was a hit based on your goals. If you don't analyze your campaign based on relevant metrics, you're winging it.
- Unique. This is the big one. Marketing campaign ideas should be original and based on what
 your target audience wants. You obviously shouldn't rehash campaigns you've run in the past or
 copycat other businesses.

Establish relevant business goals

Simply put, what do you hope to achieve and how?

It's no secret that **goal-setting** matters. Setting goals and tying them to specific objectives means you understand the smaller tasks that contribute to the big picture.

Example: We will raise brand awareness on Instagram by increasing our engagement rate by [x]% by [y] end date by running an Instagram influencer campaign.

Chances are you've heard of the SMART framework for goal-setting. If not, here's a quick breakdown:

- Specific: Your goals should be clear, simple and defined.
- Measurable: This is where analytics come in. You want a goal that has one or more metrics.
- Achievable: Is it achievable or is it not possible within your resources?
 - Realistic: With your current resources of time and money, is it possible to achieve your goals?
- Time-sensitive: Every goal needs a time frame, whether it's one year or several months. If you can define and answer the questions above, you're on the right track.

Choose your priority marketing channels

There is no "right" answer in terms of where you promote your marketing campaigns.

Multi-channel marketing is both popular and proven for the sake of maximizing engagement. For <u>example</u>, <u>publishing promotions</u> to both social followers and email subscribers simultaneously makes your campaigns harder to miss.

That said, spreading your ideas across multiple channels requires a greater commitment of time and resources. Not to mention the rising cost of paid social media advertising.

If this is your first planned campaign, start with these two questions.

- 1. Where do you have an existing marketing presence and customer engagement?
- 2. Where can you realistically advertise based on your budget?

Note that some marketing channels lend themselves to easy cross-promotion (think: Facebook, Instagram and Twitter). This might make your choice easier, but when in doubt think "less is more."

Pick the metrics and KPIs to measure your campaign

Again, successful marketing campaigns are driven by data.

Some of the most common metrics used to measure performance include:

- Traffic
- Sales and revenue figures
- Event attendance
- Engagement
- "Likes" and clicks
- Impressions
- Reach
- Referrals

There are a variety of social media metrics that are relevant to some campaigns but not others. For example, an ad campaign that netted you 10,000 new Facebook followers but R320 in sales isn't much to be thrilled about.

Our team further focuses on the impressions, engagements and message link clicks over time. Based on this, you can better understand which pieces of your social campaign moved the needle, from there we assemble your campaign collaborators (such as: Email, social media and SEO experts; Graphic designers; Copywriters; Web designers) and set deadlines and milestone for you and you company.

8 marketing campaign ideas you can roll out yourself with our assistance.

Alright, enough planning: let's talk ideas!

Despite popular belief, you don't have to be an advertising wizard to come up with marketing campaigns. There are more campaign ideas than we could possibly cover in this post.

Although this is good news, it might also serve as analysis paralysis if you're not sure where to start. That's why we've decided to keep it simple. Below are eight engaging campaign ideas that we offer and encourage your business to adapt with a bit of creativity.

1. Keep customers informed with an educational campaign

Educational campaigns are a solid starting point to help drive sales and raise awareness with new and existing customers alike.

Creating resources such as instructional videos, blog posts and product demos allows you to educate and sell to your audience at the same time. These same resources are fair game across social posts, email, your website and even channels like YouTube.

For example, Ruroc recently paired a how-to video campaign with the launch of their Atlas 3.0. With a series of how-to videos and social posts, customers could see the product in action and likewise understand its key features and benefits.

2. Build a referral program from scratch

A long-term marketing campaign that's ideal for ecommerce brands is creating a referral program. It's a brilliant way to promote ongoing sales through your satisfied customers.

Offering discounts, trials and free bonuses to existing customers provides a much-needed incentive for them to refer new customers to you.

For bigger merchants, you can take this a step further with a full-blown brand advocacy program which we provide that encourages ongoing promotions of your products from dedicated customers.

3. Connect with influencers to raise brand awareness

Although **influencer marketing** is all the rage right now, some brands are still hesitant to get on board. But with the rise of microinfluencers and influencer discovery platforms, getting connected to someone that's in your budget *and* relevant to your audience is easier than ever.

From one-off campaigns to working with influencers at scale, these relationships are ideal for introducing your brand to new audiences.

4. Create buzz with a contest or giveaway

Giveaways and contests are among the most popular marketing campaign ideas on social media. The upside of running contests or giveaways is that they have a built-in deadline or schedule. When brands push contests, that's usually what they're laser-focused on until the end date. However, simply giving away a product on its own isn't particularly engaging.

Well-crafted contests explicitly ask for engagements, including:

- Follows
- @mentions and @tags
- Promoting a #hashtag
- Creating content

Ideal for sign-ups and brand awareness versus sales, they can give you high returns when you consider what they cost. Just make sure you follow the legalese when it comes to entries and prizes.

5. Engage customers with a user-generated content campaign

User-generated content (UGC) campaigns are a brilliant way to encourage customers to promote you organically.

Whether through a time-sensitive or ongoing customer #hashtag, you'd be surprised how many people are willing to share their photos and purchases *if you just ask*.

6. Entice shoppers with holiday campaigns

Reality check: not all marketing ideas need to reinvent the wheel.

Take holiday campaigns, for example. Time-sensitive, color-coordinated campaigns centered around Thanksgiving, Black Friday or Christmas have been around *forever*. They're even more popular in the era of ecommerce via email and social media.

7. Hype up your next product launch

If you're <u>dropping a new product or service</u>, building anticipation with a marketing campaign is a must-do.

Some low-hanging ideas to support your push and drive sales include:

- Producing a high-quality launch video (see below)
- Promoting pre-orders via email and social media
- Putting a countdown timer on your website to build hype

8. Customer success campaign

Don't overlook the value of your satisfied customers when it comes to your campaigns.

Customer success campaigns encourage you to reach out to buyers and leverage your relationships to create marketing materials for the future. Tasks involved in a successful campaign include:

- Asking for and curating customer reviews
- Promoting positive customer feedback through social media or email
- Gathering case studies and testimonials from existing customers to win over new ones
- Company Themed Events, exclusive or not.

2 bonus marketing campaign examples to get inspired

Feeling motivated now?

We actually have a whole list of social media ideas to help you keep the momentum going.

But to wrap things up here, let's look at some recent examples of effective marketing campaign ideas put into action.

Apple's #ShotOniPhone

Despite launching in 2015, Apple's "Shot on iPhone" campaign continues to delight users by showing off the quality of photos taken with the iPhone camera. The campaign has taken off on platforms like Instagram where people are asked to submit their best pictures using #ShotOniPhone, with select images appearing on billboards around the world. In addition to generating buzz around the latest iPhone release, the campaign also helped Apple build a community of loyal customers.

What this means for 2023: By leveraging user-generated content for social campaigns, brands can build trust and credibility with their target audience while demonstrating the capabilities of a new product. It also gives prospective customers an opportunity to see a product or service in action. Seventy-one percent of consumers say social posts by friends or people they know influence their purchasing decisions. By building campaigns around UGC, brands give audiences the authentic testimony they need to commit to a purchase. The hashtag along rounded up to 27.9millon posts today.

#SpotifyWrapped (UGC/hashtag campaign)

Spotify's #SpotifyWrapped has taken social media by storm over the past few years, representing one of the **best marketing campaigns** in recent memory.

A hybrid UGC and hashtag campaign, Spotify encourages users to share their most-listened-to artists

tracks every December. This personalized data packaged in a stylish, share-friendly format has resulted in millions of social shares and engagements.

This again highlights the fact that people are eager to share content when prompted. Whenever you

can

and

let your customers do the legwork of marketing for you, go for it.

McDonald's Saweetie Meal

Following their wildly popular collaboration with South Korean pop band BTS, McDonald's partnered with rapper Saweetie to launch the **Saweetie Meal and accompanying merchandise line**. The latest collaboration builds on both Saweetie's growing popularity as well as her die-hard fanbase, who have generated hundreds of thousands of Likes and Shares for McDonald's social posts. Partnering

with

young artists and creators not only drives awareness but real business results for fast-food chains. Thanks to their collaboration with BTS, McDonald's saw restaurant visits grow 12% over the previous week during the first seven days of promotion.

What this means for 2023: Given the buying power of fanbases, don't be surprised if you see more brands embrace influencer and celebrity collaborations for future product launches. Activating a celebrity's followers gives brands access to hundreds (if not thousands) of consumers who are ready to engage and spend with that brand. By partnering with BIPOC (Black, Indigenous, People of Color) celebrities specifically, brands are able to reach diverse communities they otherwise might struggle to connect with.

Eskort #ILoveEatingRussians viral campaign

In late 2021, there was supposedly a big story about a Russian vlogger being outraged by the fact that South African's are eating Russians.

At the time, there was no branding tied to it, so many people were wondering if it could be true, and it sparked widespread conversations on and offline.

The campaign won gold in the Performance Marketing category at the inaugural 2022 Effie Awards

for

South African adverts.

What did we learn from this: By starting this viral campaign as almost a rumour and using realistic footage of the so-called vlogger, many people bought into it and immediately started talking about it. Also, by not immediately tying the brand to it, Eskort did a good job of launching a viral campaign that generated its own momentum because no-one knew it was an advert.

Gymshark (Black Friday and product launch campaign)

Infamous for rarely running sales, <u>Gymshark's 2018 Black Friday campaign</u> reached a staggering 16+ million people on Instagram and boasted a 6.6:1 return rate on their ad spend. Wild, right?

The brand leveraged the buzz by building anticipation for the event and dropping a fresh fit alongside it. This signals the importance of both branding and planning. Creating buzz around your campaigns is crucial, as is delivering campaigns like this that feel one-of-a-kind.

What does your next marketing campaign look like?

No matter what you're selling, you need to brainstorm new marketing campaign ideas on a regular basis. Hopefully this guide inspired you to do exactly that and let us work with you and for you! But beyond ideas, you also need to understand best practices for executing your campaigns which we insist on helping you by working with you and for you, on the next and current one.

We as A Marketing Africa have a lot more ideas and strategies that have been proven 100% effective and we would love to share and execute with you when given the chance to meet and work with you. We pray and hope we hear from you soon.

THANK YOU

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