

# RISHAV RISHI

rishav.rishi@tcs.com | +91 8709 333 854

## PROFESSIONAL SUMMARY

---

Over 3+ years of experience in the IT industry, specialising in software development, application support, and project execution. Proficient in Java application development with Agile Methodology in Scrum and communication frameworks. Extensive experience in migration, development, implementation, code review, defect analysis, and fixing. Excellent communication and interpersonal skills with a proven ability to resolve complex software issues.

## EXPERIENCE

---

**System Engineer : Tata Consultancy Services | Pune, India**

**From : April 2021 - Present**

- Proficient in Java (Java 8 - Lambda, Streams, Filter, Map, OOPS, Exception Handling, JDBC, Collections), Spring Core, Spring MVC, and Spring Boot (Features, Actuator, Annotations).
- Experienced in RESTful web services development.
- Demonstrated expertise in backend and server-side development to support user-facing applications.
- Identified and rectified application bugs.
- Managed and resolved P1, P2, and P3 incidents.
- Resolved incidents unresolved by team members.
- Interacted with stakeholders to understand requirements and provide updates.
- Monitored code deployment activities in different environments.
- Worked on ServiceNow tool for raising important changes, RITMs, change tasks, problem tasks, and catalog tasks.
- Implemented Agile metrics and reporting mechanisms.
- Provided knowledge transfer to new joiners and team members.

## SKILLS

---

- **Language & Framework :** Java, Spring Framework, Spring Boot, Microservices, REST API, Spring MVC, Spring JDBC, Maven.
- **Tools :** ServiceNow, Eclipse, Spring Tool Suite, Microsoft Visual Studio, PuTTY, NetBeans, Microsoft PowerPoint, Microsoft Excel.

## PROJECT

---

**Client : BorgWarner INC.**

**Responsibility :**

- Developed web applications using Spring Boot, leveraging its auto-configuration and embedded server capabilities. Utilized Spring Boot's dependency management to streamline project setup and dependency resolution.
- Integrated Spring Boot applications with databases using Spring Data JPA, Hibernate, and other ORM tools.
- Designed and implemented RESTful web services using Spring Boot to support a scalable, microservices architecture.
- Utilized tools like Postman to document and test REST APIs, improving collaboration with frontend developers.
- Developed web applications using Spring MVC framework, adhering to the MVC design pattern for separation of concerns. Designed and implemented controller classes in Spring MVC to handle client requests and direct them to appropriate services.

- Handled the pivotal role in the resolution of various technical challenges related to Java Applications, As part of collaborative team, I took over the responsibility for the management and resolution of critical P2 and P3 incidents.
- Demonstrated a strong command in Java-related technologies and leveraged my expertise to efficiently identify and rectify bugs within the application to troubleshoot issues thereby maintaining the application stability and overall performance.
- Have performed troubleshooting, resolve tickets, and manage SLAs.
- Have prepared the MOM after every important call with the client.
- Have performed troubleshooting and resolution of Java based application incidents, bug fixes, enhancements, and provide “how-to” assistance to end user

## AWARDS & CERTIFICATIONS

---

- On the spot Award (2 Times).
- On the Spot (Team) Award.
- Xcelerate Warrior Award.
- Service Commitment Award.
- Certified in Programming in Java from NPTEL.
- Secured 2nd rank in Essay competition at the District.

## EDUCATION

---

- **Bachelor of Technology - Computer Science and Engineering (CSE)**

*08/2016 - 08/2020*

Haldia Institute of Technology, Haldia, West Bengal

CGPA: 8.0

- **Intermediate**

*03/2014 - 03/2015*

St Joseph Public School, Patna, Bihar

Percentage: 74.6%

- **Matriculation**

*03/2012 - 03/2013*

G R S S Vidya Mandir, Bhagalpur, Bihar

CGPA: 9.0