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| **Risk** | **Risk Statement** | **Risk Analysis** | **Risk Management** | **Likelihood** | **Impact** |
| Animals | Escape | Possibility of animals escaping from their crates | Ensure all crates and enclosures are secure | Low | Medium |
|  | Health complications | Animals could become sick, could even lead to fatalities | Ensure animals have routine check-ups and action is taken when needed | Medium | High |
|  | Cleaning products | Animals could ingest cleaning products e.g. bleach | Make sure any toxic products are stored away from the animals and that they cannot get direct access to them | Low | High |
|  | Putting animals under stress | Customers could cause distress on the animals; this could potentially be fatal | Put signs up warning the customers not to act in this manner and instruct them not to if they are seen doing it. | Low | Medium |
| Customers | Injury from animals | Animals could bite/scratch customers causing injury | Ensure customers are informed on how to handle the animals correctly and that any animals with a vicious temperament don’t have direct access to the customers | Low | High |
|  | Slips, trips, falls | Customers could fall causing injury | Regularly keep the walkways clear and clean | Low | Medium |
|  | Allergies | Customer could be allergic to certain animals | Ensure all animals are listed and customers have access to this information | Low | Medium |
| Business | Run out of stock | Store could run out of pet food | Keep track of inventory, restocking before becoming too low | Low | High |
|  | Complications with breeder | Breeders might not be able to supply the business with animals | Ensure the business has continuous contact with the breeders and that several breeders can supply the business | Low | High |