Saurabh Prajapati

Software Developer

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Profile Summary

- Successfully attained a College Diploma in Computer Programming from the esteemed Georgian College, Canada, in April 2023, distinguished by an exceptional GPA of 3.9 out of 4.0.
- Achieved a Bachelor of Engineering in Information Technology from the prestigious Government Engineering College, India, in June 2018, showcasing an impressive academic performance with a GPA of 3.3 out of 4.0.
- Seasoned software developer with over 2 years of progressive experience in full-stack web development, software engineering, and application architecture.
- Skilled in multiple programming languages, including but not limited to JavaScript, Python, Java, and C++, with expertise in both front-end and back-end technologies.
- Experienced in utilizing modern frameworks and libraries such as React, Angular, Vue.js, Node.js, Django, and Spring Boot to build dynamic and responsive user interfaces and server-side applications.
- Strong understanding of relational and NoSQL databases, with hands-on experience in database design, optimization, and management using SQL, MongoDB, PostgreSQL, and MySQL.
- Proven track record in implementing RESTful APIs, microservices architecture, and cloud-native solutions using platforms like AWS, Azure, and Google Cloud Platform.
- Proficient in version control systems such as Git and SVN, with expertise in code collaboration, branching strategies, and code review processes.
- Skilled in agile development methodologies, including Scrum and Kanban, with a focus on iterative development, continuous integration, and delivery.
- Excellent problem-solving skills with a keen eye for identifying and resolving technical challenges, ensuring the delivery of high-quality, efficient, and scalable software solutions.
- Strong communication and collaboration abilities, demonstrated through effective teamwork, cross-functional collaboration, and mentorship of junior developers.
- Committed to staying updated with emerging technologies, industry trends, and best practices to continuously improve skills and deliver innovative solutions.

EXPERIENCE

- **Freelance**   Remote
  Web Developer   *May 2023 – Present*
  - Developed and maintained responsive and visually appealing websites using HTML, CSS, and JavaScript.
  - Collaborated with designers to transform wireframes and mockups into pixel-perfect web interfaces, ensuring seamless user experiences.
  - Implemented front-end frameworks like Angular and React to create dynamic and interactive web applications.
  - Utilized back-end technologies such as PHP and Python to develop server-side functionalities and integrate with databases.
  - Conducted thorough testing and debugging to ensure high-quality and error-free code, resulting in smooth user experiences.
  - Implemented secure authentication and authorization mechanisms to protect user data and enhance website security.
  - Maintained and updated existing websites, incorporating enhancements, and implementing new features to improve user engagement.

- **Sport Chek**   Barrie, Canada
  Customer Service Representative   *Aug 2021 – Present*
  - Delivered outstanding customer service by promptly addressing inquiries, resolving issues, and ensuring Customer satisfaction.
  - Effectively managed a high volume of customer calls, emails, and chat inquiries daily.

- Investigated and resolved customer complaints and concerns with a focus on problem-solving and empathy.
- Maintained detailed and accurate records of customer interactions and solutions using the company's CRM system.
- Stayed informed about product features, benefits, and updates to provide knowledgeable support.
- Assisted customers with order processing, tracking shipments, and managing returns/exchanges.
- Contributed to process improvements by sharing customer feedback and insights with the team.

- **iCoderz Solutions Private Limited**   Ahmedabad, India
  Application Developer   *May 2019 - Dec 2020*
  - Implemented features for various applications in Java, Kotlin, and C++.
  - Determined architectural and product design details for open-ended tasks or specifications.
  - Collaborated with quality engineers, user research, product management, design, and support teams to ensure quality in all phases of app development.
  - Worked closely with core technology teams and other platform teams to balance cross-platform consistency with Android optimization.
  - Wrote elegant, self-documenting code, easy to read and adapt for other developers.
  - Reviewed design specs and engineering docs and provided feedback.

- **Amar Technolabs Private Limited**   Ahmedabad, India
  Jr. Application Developer   *Nov 2018 - Apr 2019*
  - Developed native Android applications and frameworks using Kotlin and Java.
  - Defined and implemented robust app architectures and complex user interfaces.
  - Applied expert knowledge of Android system frameworks to solve novel problems.
  - Collaborated with designers, engineers, and product managers to build great experiences.
  - Ensure that apps are tested to meet total performance requirements.
  - Documented the application before and along with the development phase considering the software development life cycle [SDLC].

EDUCATION

- **Georgian College**   Barrie, Canada
  Diploma in Computer Programming; GPA: 3.9/4.0   *May. 2021 – Apr. 2023*

- **Government Engineering College**   Modasa, India
  Bachelor of Engineering in Information Technology; GPA: 3.3/4.0   *May. 2014 – June. 2018*

PROGRAMMING SKILLS

- **Software**: Android Studio, Net-beans, Eclipse IDE, IntelliJ IDEA, Atom, Microsoft Office Suite, Microsoft Visual Studio, VS Code, GitHub, Notepad++, Git, Postman, Google Firebase, VMware, Sketch, Microsoft PowerApps, Tableau, SharePoint, Power BI, Microsoft Visio, Microsoft Azure, Xcode, Google Analytics

- **Database**: MySQL, PostgreSQL, MongoDB, PhpMyAdmin, Oracle

- **Server**: Microsoft SQL Server Management Studio, Google Firebase, Amazon AWS

- **Operating Systems:** Microsoft Windows 10/11, Ubuntu Linux, macOS

Certifications

- I received **a Worker Health and Safety Awareness** certificate in June 2021 from the Ontario Co-op Program.

- I received **Introduction to Networks** certifications in August 2021 from Cisco Networking Academy.

- I received **CompTIA A+** certification in June 2021 from Coursera.

- I received **Amazon AWS** certification in November 2021 from Coursera.