

Gabriel (Gab) Sorica

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Profile

A highly motivated, friendly, and approachable student looking to gain further work experience in a retail or customer service setting. Well-versed in leading successful projects and motivating team members. Experienced in fast-paced environments with the ability to meet deadlines in a timely manner. My ability to speak Romanian and English allows me to further communicate with and understand a variety of different people and help them solve any queries they may have.

Experience

Manager @ Sorica LTD

[01/2022-current]

At Sorica LTD, I was assigned to a small team of 5 which I had to manage and delegate tasks to, whilst ensuring each task was completed successfully and in a timely manner. I also had responsibilities involving dealing with customer enquiries, ensuring satisfaction, and keeping our services at a high and acceptable standard. Furthermore, I am responsible for some day-to-day tasks such as maintaining and upkeeping the company, i.e. sending emails, ensuring that all the documents are organised neatly, and that customers are satisfied with the provided services.

Education

Software Engineering @ Bournemouth University (2022- 2026)

D*D in Computing @ Stoke-On-Trent Sixth Form College (2018-2020)

D*D in DGDD @ Stoke-On-Trent Sixth Form College (2018-2020)

4 in English @ Newcastle Academy (2014-2018)

4 in Math @ Newcastle Academy (2014-2018)

Skills

- Verbal & written communication
- Team leadership
- Organisation
- Flexibility & Adaptability

- Time keeping
- Problem solving
- Bilingual (Romanian & English)

- Professionalism
- B2B
- Office 365