

## **Appendix A**

### ***Initial Client Meeting***

My client wanted a product that would help her with formatting her bibliographies (annotated and non-annotated) in the standard MLA format. She believes that she spends too much time working on formatting her bibliographies which would be better spent on working on the actual project that the bibliography is for. We discussed a product that would solve this problem and settled on a program where she could import her unformatted bibliography and have the product do the formatting for her. Since she works with both annotated and non-annotated bibliographies, she wanted an option that would let her toggle between the two types of bibliographies. She was very happy with this idea and excited to use it for her future projects once it was done.