Ba Hoa NGUYEN

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PROFESSIONAL PROFILE

Motivated Information Technology student, currently pursuing the Bachelor of Information Technology at the Adelaide University. Strong communication skills, combined with a solid IT background and experience in digital technologies. Quick to learn and adapt to in fast-paced environments and new systems, with proven experience delivering client support and clear explanations in face-to-face settings. With a positive mindset, resilience and commitment to lifelong learning, I am eager to contribute by delivering professional, customer-focused service and client support both in person and in a digital environment.

SOFT SKILLS

- Strong communication skills, with proven experience as an English tutor.
- Excellent time management, demonstrated by effectively balancing multiple tutoring sessions and academic commitments.
- Effective problem-solving, developed through tutoring and IT coursework, now applied in resolving challenges and adapting to customer needs.
- Strong adaptability and resilience, being able to learn quickly and adjust to new environment and technologies while maintaining professionalism under pressure
- Collaborative team player, with the ability to effectively work along with others to achieve shared goals.
- Attention to detail, transferable to cash handling, inventory management, and store operations.
- Bilingual communicator (English and Vietnamese)

TECHNICAL SKILLS

- **Microsoft Office Suite**: Proficient in documentation, reports and record-tracking.
- **Design tools:** Experience with Figma for visual communication, Adobe Premiere Pro and CapCut for media creation and editing.
- **Programming/IT:** Solid foundational knowledge in Python, with additional exposure to C/C++, Java, Web technologies (HTML, CSS, JavaScript, SQL) from coursework.
- **Libraries/Frameworks:** React, Bootstrap, Next.js, Tailwind CSS

EDUCATION & QUALIFICATIONS

Bachelor of Information Technology – University of South Australia, Australia   **Jul 2024 – Present**
- Expected completion: **July 2027**
- **GPA:** 6.18/7

Bachelor of Information Technology – International University, Vietnam   **Sep 2022 – Feb 2024**
- **GPA:** 2.97/4.0
- **Major:** Computer Engineering

PROFESSIONAL EXPERIENCE

Freelance English Tutor - Vietnam   **Aug 2022 – Aug 2023**

Key responsibilities
- Delivered personalised, result-driven lessons tailored for individual goals, ensuring clear, easy-to-understand explanations.

- Consistently exceeded client expectations, with students achieving top exam scores and strong proficiency results.
- Adapted quickly to diverse client needs, resolving challenges and maintaining a positive customer experience.
- Communicated complex concepts clearly and confidently in a simple and supportive manner to improve student understanding.
- Maintained accuracy and attention to detail in student works and progress, providing help where needed.
- Organised and managed multiple teaching sessions, demonstrating strong time management, reliability and ability to meet performance targets.

Achievements
- Significantly improved students' English skills, with many achieving top scores **(9/10)** in high school exams.
- Supported students to attain top results in the Cambridge FLYERS English proficiency test, with many scoring **4/5** across all sections.

Projects

IntelliCheck | AI Quiz Generator   **Nov 2024 – Present**

- Developed an AI-powered quiz generation web application using Next.js, Tailwind CSS, TypeScript and Framer Motion for optimal user interface and experience.
- Integrated Google Gemini API to automatically generate multiple choice quizzes from user-provided topics.
- Secure authentication using Clerk API.
- Implemented secure server-side logic with Prisma ORM and Neon for database management and dynamic quiz storage.
- Enabled instant quiz creation, reducing content preparation time for learners by automating question generation.
- GitHub repository: https://github.com/GabenNguyen/IntelliCheck.git

Tech Stack:
- **Framework**: Next.js
- **Styling and Animation**: Tailwind CSS, Framer Motion and Shadcn
- **Database Management**: Postgre SQL, Neon, Prisma
- **Integrated AI**: Google Gemini
- **Security**: Clerk
- **Version Control**: Git & GitHub

Personal Portfolio   **Nov 2024 - Present**
- Built a modern, responsive portfolio website to showcase projects, technical skills, and learning journey.
- Implemented interactive UI with Next.js, TypeScript, TailwindCSS, and Framer Motion to improve user engagement.
- Deployed on Vercel with CI/CD pipelines, providing recruiters and peers with instant access to live demos.
- GitHub Repository: https://github.com/GabenNguyen/Portfolio.git
- Live Demo: https://my-portfolio-henna-beta-71.vercel.app/

Tech Stack:
- **Framework**: Next.js
- **Styling and Animation**: Tailwind CSS, Framer Motion and Shadcn
- **Version Control**: Git & GitHub
- **Deployment:** Vercel

AWARDS
- Awarded the University of South Australia International Merit Scholarships.   **Jul 2024 – Present**

LANGUAGE SKILLS

- Fluent in English and Vietnamese (verbal and written).
- IELTS Academic: **7.5**