

USER STORIES CHART

<i>STORY NUMBER</i>	<i>User Role (As a "...")</i>	<i>Action of Role (I want to perform "...")</i>
1	User	I want to be able to open and close an account under a user profile section
2	User/Manager	I want to be able to login to my profile section, and create a login for myself (create user)
3	Manager	I want to view all of the users registered with this bank application
4	User	I want to be able to transfer/withdraw/deposit funds between my accounts
5	User/Manager	Access to the customer service bot
6	Customer Service Bot	Be able to direct users based on their input (keywords) to certain sections of the website (like making a loan request)
7	User	Be able to apply for a job at the bank, make a loan request, make a credit card request
8	Manager	View all requests and approve requests (job, loan, credit)
9	User	View all account information (number, funds, account type, etc.)
10	User	Bank statements (transactions and balances)
11	User	Update user information (email and such associated)
12	User	Create/Update/Delete an appointment (date/time/location/topic)
13	User/Manager	Access to Customer Center
14	Customer Service Bot	Accessible throughout website
15	Users	Email alerts given (overdrafts / unauthorized account activity)

Ranking (greatest importance – least importance):

- 1) 1, 2, 4, 11, 9
- 2) 6, 14, 5
- 3) 7, 8
- 4) 10
- 5) 15
- 6) 3
- 7) 13
- 8) 12

GROUPING USER STORIES

<i>GROUP TYPE</i>	<i>User Story Number</i>	<i>Actual User Story</i>
MVP (BAREBONES)	1, 2, 4, 9, 11	User can open/close an account. User can transfer/withdraw/deposit funds between their accounts.

		User can update their information. User can view their account information. User/Manager can login to their profile and create a profile through registering.
ADDITIONAL GOALS	3, 6, 5, 7, 8, 13, 14	Customer Service Bot can direct users through automated responses based on the user's input (keywords). Customer Service Bot can be accessible throughout the website. User/Manager can access the Customer Service Bot. User/Manager can access the Customer Center. User can apply for a job at the bank, loan request, or a credit card request. Manager can view/approve jobs and requests that are made. Manager can view all Users that are registered with the application.
STRETCH GOALS	10, 12, 15	User can view their bank statements. User can create/update/delete an appointment. User receives email alerts (overdrafts, etc.)