

Name:

Date: XX/XX/2025

Introductory Questions:

1. Have you been to our website?
2. When was the last time you visited?
3. What were you doing?
4. On a scale from 1-10, how comfortable are you with using the library website? 1 = not at all; 10 = very comfortable:

Scenarios/Tasks - Notes

1. You would like to study at the San Ramon Campus (SRC) library this Thursday night.

How late is the SRC Library open on Thursdays?

○

- **Reflections: What did you think about doing this activity on the website? Was there anything easy or difficult, or confusing?**

○

2. You and your classmates are working on a group project for your anatomy class. You are planning to meet this Saturday, and they put you in charge of reserving a study room at the library.

Reserve one of the study rooms at the Pleasant Hill Campus (PHC) Library for 2 hours next Saturday.

○

- **Reflections: What did you think about doing this activity on the website? Was there anything easy or difficult, or confusing?**

○

3. You are taking English, and your professor has assigned a textbook called A World of Ideas edited by Lee A. Jacobus, 11th edition. You don't own the book and would like to see if you can borrow it from the library. The class is ENGL

126 with Professor Burgess.

Is the book available to borrow from the DVC Library?

-

- **Reflections: What did you think about doing this activity on the website?**
Was there anything easy or difficult, or confusing?

-

4. You are majoring in Horticulture and are interested in reading the book, *Private Gardens of the Bay Area*. You know that this book is only available from the Pleasant Hill Campus Library, but you live in San Ramon.

Submit a request for this book with pick up at the San Ramon Campus Library.

-

- **Reflections: What did you think about doing this activity on the website?**
Was there anything easy or difficult, or confusing?

-

5. You saw a flyer about an event happening at the DVC Library, but you can't remember what time it starts.

How would you contact the library to ask your questions about this event?

-

- **Reflections: What did you think about doing this activity on the website?**
Was there anything easy or difficult, or confusing?

-

6. You are taking BIOSC 102 and are researching the impact of climate change in the Arctic for a research presentation assignment. Your professor recommended you use a library database called Academic Search Complete.

Find 1 academic source on your topic in the Academic Search Complete database.

-

- **Reflections: What did you think about doing this activity on the website?**
Was there anything easy or difficult, or confusing?

○

End of test questions

Overall, what did you think about using this website?

-

After completing the test, how comfortable do you feel using the DVC Library website?

1 = not comfortable at all and 10 = very comfortable

-

Is there anything that should be changed or improved?

-

Anything else you'd like to share with us about the website you used today?

-