

Gabriel Bigelow

Software Engineer

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WORK EXPERIENCE

Hospitality Parking Services

Dec 2017 – Aug 2022

Valet Manager

Toledo, OH

- Directed a team of 50 employees to ensure a high standard of service and delivery.
- Secured new customer accounts through quality service.
- Organized and streamlined procedures for parking vehicles to increase productivity.

Toledo Technology Repair

Feb 2017 – Dec 2017

Owner, Technician

Toledo, OH

- Started and managed my own business while at the University of Toledo.
- Repaired devices for classmates and previous customers from Digital Doc.
- Maintained relationships with over 400 customers through fair pricing, reliable service, and an on-call business model.

Digital Doc

Aug 2015 – Feb 2017

Lead Technician

Toledo, OH

- Supervised new and existing technicians on repair procedures for all devices.
- Formulated company-wide training manuals for device repair.
- Maintained the highest percentage of successful repairs, sales numbers, while also retaining the highest profit margins for our location

EDUCATION

University of Toledo

Aug 2015 - Dec 2019

Coursework in Mechanical Engineering

Toledo, OH

Codecademy

Aug 2021 - Dec 2022

Front-End Engineer Course Certificate of Completion

Online

Honors & Awards

Honors Award recipient, \$6500 scholarship

Achieved an ACT composite score of 30 – 93rd percentile – (Jan 2015)

SKILLS & INTERESTS

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- **Skills:** Problem solving; Efficient learner; Determination; Equanimity; Communication;
 - **Interests:** Playing video games with friends; Listening to music; Googling trivia facts; Building computers; Painting;