

# Gabriel Bigelow

## Software Engineer

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[LinkedIn](#)

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### WORK EXPERIENCE

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#### Hospitality Parking Services

**Dec 2017 – Aug 2022**

*Valet Manager*

*Toledo, OH*

- Directed a team of 50 employees to ensure a high standard of service and delivery.
- Secured new customer accounts through quality service.
- Organized and streamlined procedures for parking vehicles to increase productivity.

#### Toledo Technology Repair

**Feb 2017 – Dec 2017**

*Owner, Technician*

*Toledo, OH*

- Started and managed my own business while at the University of Toledo.
- Repaired devices for classmates and previous customers from Digital Doc.
- Maintained relationships with over 400 customers through fair pricing, reliable service, and an on-call business model.

#### Digital Doc

**Aug 2015 – Feb 2017**

*Lead Technician*

*Toledo, OH*

- Supervised new and existing technicians on repair procedures for all devices.
- Formulated company-wide training manuals for device repair.
- Maintained the highest percentage of successful repairs, sales numbers, while also retaining the highest profit margins for our location

### EDUCATION

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#### University of Toledo

**Aug 2015 - Dec 2019**

*Coursework in Mechanical Engineering*

*Toledo, OH*

#### Codecademy

**Aug 2021 - Dec 2022**

Front-End Engineer Course Certificate of Completion

*Online*

### Honors & Awards

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Honors Award recipient, \$6500 scholarship

Achieved an ACT composite score of 30 – 93rd percentile – (Jan 2015)

### SKILLS & INTERESTS

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- **Skills:** Problem solving; Efficient learner; Determination; Equanimity; Communication;
- **Interests:** Playing video games with friends; Listening to music; Googling trivia facts; Building computers; Painting;