

Privacy Policy for Patients

Effective Date: 30/1/2025

1. Introduction

Carepulse NG is committed to protecting your personal and medical information per NDPR and the Nigerian Health Act.

2. Information We Collect

- **Personal Information:** Name, age, gender, contact details.
- **Medical Records:** Health history, prescriptions, test results.
- **Appointments:** Scheduled visits and referrals.
- **Billing Information:** Payment details and insurance claims.

3. How We Use Your Information

Your data is used for:

- **Providing healthcare services.**
- **Managing medical records and consultations.**
- **Processing insurance claims.**
- **Legal and regulatory compliance.**

4. Data Sharing & Protection

We only share data:

- **With authorized healthcare professionals for treatment.**
- **With insurance companies for claims.**
- **With government agencies as required by law.**
- **We do not sell your data.**

5. Your Rights as a Patient

You can:

- **Access and update your records.**
- **Request corrections to inaccuracies.**
- **Withdraw consent for data processing.**
- **Request deletion where legally applicable.**

6. Data Security

We employ encryption and access controls to protect your data.

7. Contact Us

For privacy inquiries, email carepulseNg@gmail.com.