

Gabriel Milhardo

São Paulo, Brazil • +55 (11) 97092-9727 • gabrielmilhardo@gmail.com

[LinkedIn](#) • [Portfolio](#)

Professional Summary

Data and AI Analyst with a solid background in Software Engineering and Cloud. Over 3 years of experience, proficient in Python, RESTful APIs, and deploying applications in AWS production environments. Fluent in English, with strong expertise in delivering scalable and data-driven solutions. Seeking roles as a Machine Learning Engineer or Data Scientist.

Technical Skills

Python SQL Node.js JavaScript Pandas Scikit-Learn Power BI LangChain AWS
Docker MySQL

Professional Experience

Surf Telecom | São Paulo, Brazil | April 2022 – Present

Data and AI Analyst (April 2025 – Present)

- Developed a web platform for real-time KPI visualization of voice calls.
- Implemented near real-time monitoring for network performance.
- Built automated data pipelines to ensure reliable analytics.

Project Analyst (May 2023 – April 2025)

- Led deployment of SMS messaging platform integrating global brokers.
- Conducted technical negotiations with international partners and clients.

Software Developer (April 2022 – May 2023)

- Created Python scripts for automated data collection and web scraping.
- Built Node.js APIs to integrate internal systems.

Education

B.Sc. in Systems Analysis and Development – Impacta University (Expected: December 2025)

Languages

English: Professional Fluency

Portuguese: Native