Software Documentation: Overview

FAQ

General Questions

Q: What is the purpose of this software?

A: This software is designed to help doctors manage their practices efficiently, including patient management, appointment scheduling, billing, and reporting.

Q: How do I get started with the software?

A: Refer to the 'Getting Started' section of the user manual for detailed instructions on logging in and navigating the dashboard.

Feature-specific Questions

Q: How do I add a new patient?

A: Navigate to the 'Patients' section, click 'Add New Patient', fill in the required information, and click 'Save'.

Q: Can I generate custom reports?

A: Yes, navigate to the 'Reports' section, select 'Custom Reports', choose the parameters and filters, and click 'Generate Report'.

Technical Questions

Q: What are the system requirements for this software?

A: The software requires Windows 10 or higher, macOS 10.14 or higher, or Linux (Ubuntu 18.04 or higher), with an Intel i5 processor, 8 GB of RAM, 500 MB of free storage space, and an internet connection for online features and updates.

Q: How do I contact support if I encounter an issue?

A: You can contact our customer support team via email at support@softwarecompany.com or by phone at 1-800-123-4567. Support hours are Monday to Friday, 9 AM to 5 PM (EST).