

# GABRIELA PAUL TUMA

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https://github.com/GabrielaTuma/Portfolio



## EXPERIENCE

### Parts Department Supervisor

#### Mississauga Toyota

April 2019 – January 2022 Mississauga - Canada

- Evaluated data on stock levels, customer sales and other factors, assessed trends and reported on findings to help senior management make effective operational decisions.
- Responsible for the monthly clearing of pending documents and keeping the system clean and accurate in general.
- Liaised with sales, marketing and management teams to develop solutions and accomplish shared objectives.

Inventory Management

Customer Service

Training

### Maintenance Engineering Analyst

#### Whirlpool SA

January 2016 – January 2018 Joinville - Brazil

- Improved maintenance operations by reducing technician motion time and optimizing schedules according to real necessity.
- Participated in many continuous improvement projects generating suggestions, engaging in change management, conducting feasibility studies and supporting teamwork.
- Improved Emergency Work Order (EWO) analysis applying lean manufacturing tools and categorizing root causes.
- Developed tests to assess knowledge, learning and cognitive styles in order to create training schedules and material to prepare more than 100 technicians for upcoming changes.

Kanban

Lean

RACI matrix

WCM

Kaizen

5S

## PROJECTS ABROAD

### Science Without Borders Interchange Program

#### Auckland University of Technology (AUT)

July 2014 – July 2015 New Zealand

Immersive experience while studying mechanical engineering for 2 full semesters.

### Drawing Smiles Project

#### La Creche De Tanger

April 2018 – June 2018 Morocco

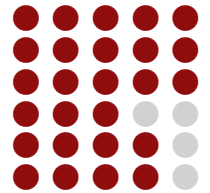
Participated in AIESEC's Global Volunteer project under the Youth 4 Global Goals: Empowering Others, Solution-Oriented, Self-Awareness and World Citizenship.

## MY LIFE PHILOSOPHY

*"Do not fear failure but rather fear not trying."*

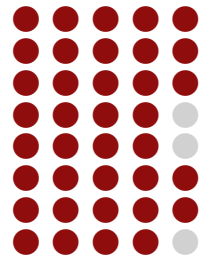
## HARD SKILLS

Agile/Kanban  
Lean Manufacturing  
Microsoft Office  
Python  
SQL  
Tableau



## SOFT SKILLS

Attitude  
Communication  
Eye for detail  
Leadership  
Motivation  
Pro-activity  
Problem-solving  
Time management



## EDUCATION

### Data Engineering program

#### Jarvis Consulting Group

January 2022 – Ongoing

### Certificate Data Analytics

#### University of Toronto

July 2021 – December 2021

### Post-Degree Certificate Strategic Management (Hons)

#### Centennial College

August 2018 – July 2019

### B.End. Industrial Engineering (Hons)

#### University of Santa Catarina

January 2012 – February 2018