**Basics** 

Work

Education

Certificates

Skills

Languages

Interests

References

**Projects** 

CV

Here is my CV in an easy to navigate format. You can download a (less pretty) copy of it via the link to the right.

## **Basics**

**Gabriel Chavez** Name

DevOps Apprentice at Three Knots Label

Email

Url

DevOps, Cloud Services, Management experience, Doctorate of

Pharmacy

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## 2024.01 - 2099.01 DevOps Apprentice

Three Knots

Worked with Docker, VirtualBox, and AWS. Collaborated on a project to deploy a containerized website solution for mosques, with optional features and easy setup and customization

- Docker
- AWS
- Slack
- Jira
- GitHub

### 2021.08 - 2025.01 Pharmacy Manager in Denver

### Walgreens

Worked with neglected and understaffed pharmacies to improve team culture so they can perform at their best.

- Ensured that each pharmacy was compliant with all appropriate federal standards and local regulations.
- Delivered excellent patient care in two different pharmacies, each averaging 450 prescriptions per day.
- Began the process of auditing long-neglected documentation and filing procedures to ensure legal compliance.
- Implemented changes in company policy from week to week as guidelines changed.
- Increased employee performance engagement by discussing goals and making a culture of inclusion.
- Discussed employee goals and improved communications to ensure that everyone was influencing our largest projects.
- Project management including broad efforts to control inventory and to ensure long-term quality assurance.

## 2017.05 - 2021.08 Pharmacy Manager in Taos

### Walgreens

Trained, managed, and developed a large number of technicians and pharmacists in customer service and safety.

- Managed pharmacist and technician budgets to ensure we were compliant legally and staffed to meet performance metrics.
- Responsible for discussing performance metrics and dispensing discipline where needed.
- Improved patient care through the use of MTM and by building a supportive network of provider

relationships.

- Accountable for financial performance and customer service of the pharmacy in relation to chain expectations.
- Provided safe and excellent patient care and counseling in a pharmacy averaging 350 prescriptions per day.
- Developed the business for the company by improving adherence and increasing reimbursement.
- Worked with store and district leadership to ensure we met or exceeded all applicable standards.
- Increased patient satisfaction significantly through a process of change and development of staff and practices.
- Completely revamped the workflow and retrained every employee in multiple systems through formal instruction.
- Led team during many large changes, including software rollout and drastic changes in roles/expectations.
- Provided emotional and educational support & encouragement during the pandemic to help peers/patients.
- Developed constructive criticism skills further and gained experience with delivering timely feedback.
- Audited employee training compliance and created work plans that worked with our budget to remain efficient.
- Being a remote location, I was responsible for creative problem solving of many types, including technical expertise.
- This store was known to be a "problem" area, and we were able to build a reliable team to rectify that.
- Build relationships with team members throughout the store and from other cities to plan and to solve problems.

2017.02 - 2017.04 Consultant

**OLIVE TREE PHARMACY** 

Developed Standard Operating Procedures (SOPs) for a new business.

- Developed compounding recipes for a pharmaceutical grade cosmetic line.
- Guided product selection, marketing, and business operating procedures.
- Performed non-sterile compounding for a variety of different dosage formulations.
- Counseled on the proper use of compounded medications and possible side effects to look out for.
- Assisted in planning for future business development.

# Education

2010.12 - 2013.12 Central New Mexico Community College

Pre-Pharmacy Studies

2009.12 - 2017.12 Doctor of Pharmacy (PharmD)

The University of New Mexico *Pharmacy* 

# Certificates

Amazon Web Services Cloud Practitioner

Amazon Web Services (AWS)

Certified in Nonsterile Compounding

Fagron Academy

# Skills

#### DevOps

**Ansible** 

Terraform

Packer

Amazon Web Services (AWS)

**Amazon Web Services** 

**Cloud Migration** 

**Cloud Services** 

### **Tharmacy**

Compounding

Community Pharmacy

Hospital Pharmacy

Healthcare Management

Pharmacy Automation

Clinical Research

Pharmaceutical Industry

Medication Therapy Management

(MTM)

Patient Counseling

**Certified Immunizer** 

### General Skills

Microsoft Office

Microsoft Excel

Powerpoint

Management

Leadership

**Public Speaking** 

**Customer Service** 

Healthcare Management

Strategic Planning

Strategy

Medicine

Clinical Research

Project Management

# Languages

English

Native speaker

Snanish

Low

Almost non-existent

# Interests

Brazilian Jiu-Jitsu

### Gardening

Permaculture

Water-wise Landscaping

Semihydroponics

Leca

Tropical Houseplants

Woodworking

Electrical

Welding

Plumbing

Home Repair

Drywall

Painting

3D Printing

Networking

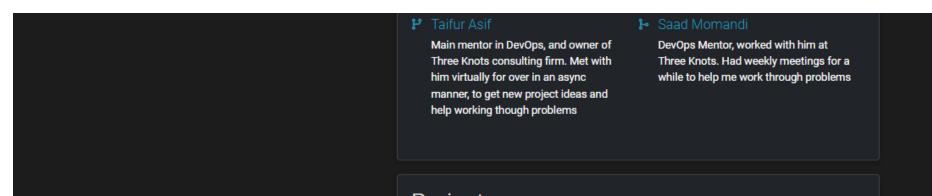
# References

### Michael Jerome

Pharmacy Operations Manager -Worked with at Walgreens - Michael was a subordinate, but was responsible for overseeing the technicians and worked with me daily.

### 9 Dr. Kristine Quon

Staff Pharmacist - Worked with at Walgreens - Kristine was a subordinate, but was the other half of the coin to keeping the pharmacy running smoothly. Where I put stuff down, she picked it up and vice versa.



# Projects

### **Listed online**

Please check my website for details on my previous projects