

Detailed outline

- **Introduction** (general presentation of the company and what I did)
- **Company background**
 - Description of the company (industry, revenue, employees, growth over recent years)
 - How the sector works (where Passuello is positioned within the energy sector)
 - Technical infrastructure supporting business processes
- **Mission**
 - **Integration of data flows + ticket closure automation**
 - Context and needs
 - Some implementation details
 - Project outcome
 - **Creation of the first company data warehouse**
 - Context and needs
 - Some implementation details
 - Project outcome
 - **Creation of a model for forecasting electricity consumption**
 - *Planned, yet to be started*
- **Conclusion**
 - The idea is to summarize the needs they had, how I addressed them, and the value the solutions brought. Finally, discuss the work that I believe still needs to be done.