

Ryan Trom

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Education

MOORE SCHOOL OF BUSINESS, University of South Carolina

Columbia, SC

Bachelor of Science, Business Administration

May 2024

Major: Risk Management and Insurance | **Minor:** Sport and Entertainment Management

GPA: 3.7

Awards: Presidents Honor List (Multiple Recipient), Deans List (Multiple Recipient)

Professional Experience

CVS Health Aetna

Remote – Columbia, SC

Group Medicare Renewal Intern

May 2023 - August 2023

- Completed active auto renewal cases for customers ranging from 1-100+ lives on the Group Medicare Renewal Team.
- Developed an understanding of several underwriting tools and systems to generate rates.
- Attended weekly team meetings, speakers, and excel training courses.

Cantina 76

Columbia, SC

Assistant Front of House Manager/Bartender

April 2021 - Present

- Manage and train new hires to enforce company standards.
- Interact with hundreds of customers daily to assess needs and build relationships in a short period of time.
- Help ensure customer satisfaction and address any employee concerns while being a reliable leader and problem solver.

Techtronic Industries (TTI)

Atlanta, GA

Field Sales and Marketing Intern

June 2022 - August 2022

- Developed primary knowledge of the marketplace to effectively analyze market potential.
- Maintained professional contact with store associates and management to cultivate strong relationships.
- Planned and executed demo events, store walks, and trade shows.

Gamecock Football

Columbia, SC

Student Manager Internship

May 2021 - August 2021

- Worked daily with the equipment staff to ensure that all players, coaches, and staff have the necessary equipment required for success.
- Organized and maintained a daily schedule to ensure that the needs of each player and coach were met for each position group.
- Managed over 400 high school student-athletes at the Shane Beamer football camp to ensure that all activities were completed on time.

Extra-Curricular Experience

Gamma Iota Sigma

Columbia, SC

Member

January 2023 – Present

- Gamma Iota Sigma fulfills a mission of promoting and sustaining student interest in careers in insurance and risk management.
- Attend meetings, conferences, and speakers to learn more about the risk management and insurance field.