

GABRIELLE MAXEY

OPERATIONS ENGINEER

PROFILE SUMMARY

I've worked in the Telecommunications field for 23 years and have extensive background working with technical documents, field operations, and end users. Currently working as an Operations Engineer creating software automations using various coding languages and platforms.

PROFESSIONAL SKILLS

- Strong analytical, and problem solving ability
- Extensive Knowledge of TDM and CDM switching
- Web Content Development
- Knowledgeable of JavaScript, React, and Python
- Knowledgeable Agile, Use of Jira & Confluence, GitHub, GitLab, Ansible, Itential platforms

CONTACT ME:

Number: 303-725-5521

Email: gmaxey@gmail.com

Website: <https://gabriellem45.github.io/Portfolio/>

LinkedIn: www.linkedin.com/in/gabrielle-maxey-97839a1a9

WORK EXPERIENCE

Operations Engineer I

Lumen (fCenturyLink) (2020-Present)

- I develop automation for issues on our national communications network. It involves analyzing and developing a complete "no touch" automated solution from end to end for hardware failures that arise on the network.

Network Operations Technician III

CenturyLink (20018-2020)

- Lead technician in a Network Operations Center troubleshooting and assisting peers and field technicians resolve issues. Worked extensively with Tier III Engineers, peer groups, to resolve more difficult issues.

Network Operations Technician II

CenturyLink (20013-2018)

- Network Operations Center monitoring and troubleshooting large TDM, CDM, SS7, and IP networks. Working in coordination with various internal teams including walking field technicians through hardware repair as well as outside LECs.

PREVIOUS EDUCATION

University of Denver

Full Stack Web Development BootCamp (2020)

- Skills gained:
 - HTML5, CSS3, JavaScript, jQuery, Node.js
 - PHP, Laravel, Express.js, React.js
 - Database Theory, MongoDB, MySQL, Command Line, Git

The SIP School

Networking 4 Voice and Video over IP- SSVVP (2017)

- Accredited 2017-2019