

Gabriel Davis

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Information Technology student at FSCJ currently working towards my bachelor's degree. Fluent in technician-to-client communications with 5+ years of customer service experience as well as 2+ years of hands-on IT experience.

RELEVANT SKILLS

Microsoft Power BI

Adobe Photoshop

SQL Server

Java

JavaScript

HTML/CSS

Microsoft Office

C#

PROFESSIONAL EXPERIENCE

Transcor Data Services, Jacksonville, FL

Data Analyst

April 2022–October 2022

- Manage and analyse data within Development, Production and Preproduction environments
- Assist in maintaining data integrity both in and out of company systems
- Generate reports for bus companies such as Peter Pan, Greyhound and Burlington Trailways.

VIDEO GAME RESCUE, Jacksonville, FL

Social Media Manager/Graphic Design Artist

July 2020–April 2022

- Help manage and respond to the VIDEO GAME RESCUE Instagram page, as well as manage a social media team for putting out posts.
- Created graphics and videos for VIDEO GAME RESCUE for social media, advertising, and store front use.

Head of Technical Support

June 2020–April 2022

- Set up and managed multiple Point of Sales systems, as well as handled network security and upkeep.
- Assisted with computer peripherals such as printers and scanners, as well as hardware installation such as optical drives and hard drives.
- Assisted in console repair and troubleshooting.

Sales Associate

July 2019–April 2022

- Gained valuable customer experience as a sales associate
- Gained management experience through 'Manager on Duty' status, including handling cash purchases and sales, store appearance, cleanliness, and customer satisfaction.

Pragmatic Works, Jacksonville, FL

Web Video Manager

April 2018 – July 2018

- Moved hundreds of videos from the Pragmatic Works site to the official Pragmatic Works YouTube channel. Created custom thumbnails for each, organized the videos into playlist, gave them titles, descriptions, and tags.

Report Developer

June 2017 – July 2017

- Created vital reports for different people such as a consultant team manager in order to help improve work flow and efficiency.

Website Designer

June 2015 – August 2015

- Worked with 2 other teammates to construct and launch the BIDN website. Met deadlines and communicated with our employer to produce the best work possible.

EDUCATION

Florida State College At Jacksonville
Associate in Arts (GPA: 4.0)

May 2021
