Gabriel Davis

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Objective:

Dedicated IT professional with a bachelor's degree in IT Management and a strong background in data analysis and technical support. Seeking to leverage my skills and experience to contribute to a dynamic organization.

Education:	Skills:
Bachelor of Science in IT Management	• Programming: Java, Python, SQL
Florida State College at Jacksonville	• Data Analysis: Tableau, Power BI
Graduated: August 24, 2023	• Advanced Excel Functions

Experience:

Data Analyst (Contract)
PGA TOUR, Ponte Vedra, Florida
Jul 2023 – Present

Extract and analyze data from diverse sources, including the internet, XML, and PGA TOUR apps, for a small-scale project, resulting in a 30% improvement in data accuracy. Employ advanced Excel functions and formulas to process and organize data, ensuring data quality and reducing processing time by 25%. Collaborate within cross-functional teams, actively participating in meetings and contributing to data extraction strategies, which led to a 15% increase in project efficiency.

Data Analyst
Transcor Data Services, Jacksonville, FL
April 2022 – October 2022

Analyzed and managed data within development, production, and pre-production environments. Assisted in maintaining data integrity both in and out of company systems, ensuring a 98% accuracy rate. Generated weekly reports for bus companies such as Peter Pan, Greyhound, and Burlington Trailways.

Head of Technical Support
VIDEO GAME RESCUE, Jacksonville, FL
June 2020 – April 2022

Managed Point of Sales systems and provided technical support. Contributed to a 50% decrease in repair times.

Sales Associate/Manager on Duty
VIDEO GAME RESCUE, Jacksonville, FL
July 2019 – April 2022

Consistently exceeded monthly sales goals by 40%. Demonstrated strong leadership as Manager on Duty.

Report Developer
Pragmatic Works, Jacksonville, FL
June 2017 – July 2017

Created essential reports to improve workflow.