

Gabriel Davis

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Education:

- Bachelor of Science in Information Technology, Florida State College at Jacksonville, Expected graduation: August 2023
- Associate of Arts in Information Technology, Florida State College at Jacksonville, July 2021

Skills:

- Proficiency in programming languages such as Java, Python, and SQL
- Hardware and software troubleshooting
- Strong problem-solving and analytical skills
- Excellent communication and interpersonal skills
- Experience with data analysis and visualization tools such as Tableau and Power BI

Experience:

Data Analyst

Transcor Data Services, Jacksonville, FL

April 2022 – October 2022

- Analyzed and managed data within development, production, and pre-production environments.
- Assisted in maintaining data integrity both in and out of company systems, ensuring a 98% accuracy rate.
- Generated weekly reports for bus companies such as Peter Pan, Greyhound, and Burlington Trailways.

Social Media Manager/Graphic Design Artist

VIDEO GAME RESCUE, Jacksonville, FL

July 2020 – April 2022

- Managed and responded to the VIDEO GAME RESCUE Instagram page and oversaw a social media team for content creation and scheduling, resulting in a 25% increase in followers and a 20% increase in engagement over a 6-month period
- Created eye-catching graphics and videos for use on social media, advertising, and in-store displays.

Head of Technical Support

VIDEO GAME RESCUE, Jacksonville, FL

June 2020 – April 2022

- Managed multiple Point of Sales systems and ensured seamless operations for daily transactions and customer service.
- Provided technical support to employees and customers, including troubleshooting hardware issues, and resolving software-related problems.
- Assisted in console repair and maintenance, contributing to a 20% decrease in repair times and improving customer experience.

Sales Associate

VIDEO GAME RESCUE, Jacksonville, FL

July 2019 – April 2022

- Delivered exceptional customer service as a sales associate, consistently exceeding monthly sales goals by 20%.
- Demonstrated strong leadership skills as Manager on Duty, overseeing cash purchases and sales, maintaining store appearance and cleanliness, and ensuring customer satisfaction.

Web Video Manager

Pragmatic Works, Jacksonville, FL

April 2018 – July 2018

- Moved hundreds of videos from the Pragmatic Works site to the official Pragmatic Works YouTube channel.
- Created custom thumbnails for each, organized the videos into playlists, gave them titles, descriptions, and tags.

Report Developer

Pragmatic Works, Jacksonville, FL

June 2017 – July 2017

- Created vital reports for different people such as a consultant team manager in order to help improve work flow and efficiency.

Website Designer

BIDN, Jacksonville, FL

June 2015 – August 2015

- Worked with 2 other teammates to construct and launch the BIDN website.
- Met deadlines and communicated with our employer to produce the best work possible.