

# Gabriel Davis

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## Objective:

Dedicated IT professional with a bachelor's degree in IT Management and a strong background in data analysis and technical support. Seeking to leverage my skills and experience to contribute to a dynamic organization.

## Education:

Bachelor of Science in IT Management

Florida State College at Jacksonville

Graduated: August 24, 2023

## Skills:

- Programming: Java, Python, SQL

- Data Analysis: Tableau, Power BI

- Advanced Excel Functions

## Experience:

### Data Analyst (Contract)

**PGA TOUR, Ponte Vedra, Florida**

Jul 2023 – Present

Extract and analyze data from diverse sources, including the internet, XML, and PGA TOUR apps, for a small-scale project, resulting in a 30% improvement in data accuracy. Employ advanced Excel functions and formulas to process and organize data, ensuring data quality and reducing processing time by 25%. Collaborate within cross-functional teams, actively participating in meetings and contributing to data extraction strategies, which led to a 15% increase in project efficiency.

### Head of Technical Support

**VIDEO GAME RESCUE, Jacksonville, FL**

June 2020 – April 2022

Managed Point of Sales systems and provided technical support. Contributed to a 50% decrease in repair times.

### Sales Associate/Manager on Duty

**VIDEO GAME RESCUE, Jacksonville, FL**

July 2019 – April 2022

Consistently exceeded monthly sales goals by 40%. Demonstrated strong leadership as Manager on Duty.

### Report Developer

**Pragmatic Works, Jacksonville, FL**

June 2017 – July 2017

Created essential reports to improve workflow.

### Website Designer

**BIDN, Jacksonville, FL**

June 2015 – August 2015

Collaborated on constructing and launching the BIDN website.