

Gabriel Davis

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Objective:

Dedicated IT professional with a bachelor's degree in IT Management and a strong background in data analysis and technical support. Seeking to leverage my skills and experience to contribute to a dynamic organization.

Education:

Bachelor of Science in IT Management
Florida State College at Jacksonville
Graduated: August 24, 2023

Skills:

- Programming: Java, Python, SQL
- Data Analysis: Tableau, Power BI
- Advanced Excel Functions

Experience:

Data Analyst (Contract)

PGA TOUR, Ponte Vedra, FL

Jul 2023 – Present

Extracted and analyzed data from diverse sources, including the internet, XML, and PGA TOUR apps, for a small-scale project. Employed advanced Excel functions and formulas to process and organize data, ensuring data quality and reducing processing time by 25%. Collaborated within cross-functional teams, actively participating in meetings and contributing to data extraction strategies, which led to a 15% increase in project efficiency.

Data Analyst

Transcor Data Services, Jacksonville, FL

April 2022 – October 2022

Analyzed and managed data within development, production, and pre-production environments. Assisted in maintaining data integrity both in and out of company systems, ensuring a 98% accuracy rate. Generated weekly reports for bus companies such as Peter Pan, Greyhound, and Burlington Trailways.

Head of Technical Support

VIDEO GAME RESCUE, Jacksonville, FL

June 2020 – April 2022

Managed Point of Sales systems and provided technical support. Contributed to a 50% decrease in repair times.

Sales Associate/Manager on Duty

VIDEO GAME RESCUE, Jacksonville, FL

July 2019 – April 2022

Consistently exceeded monthly sales goals by 40%. Demonstrated strong leadership as Manager on Duty, providing guidance and direction to the team. Helped make critical decisions, manage resources efficiently, and ensure the smooth operation of daily tasks.

Report Developer

Pragmatic Works, Jacksonville, FL

June 2017 – July 2017

Helped to streamline workflow processes by harnessing the capabilities of Power BI and Microsoft Azure to create vital reports and enabled data-driven decision-making.