

Userguide for Woody's Automotive Services

Team-09

Team Members:

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Navigate to our homepage, which consists of three sections:

customer login page, customer registration page, employee page. Please select the customer registration page to register the customer. Select the customer login page to continue. This will redirect you to the login page, where you can enter your login credentials if you are already a customer. However, if you are an employee, please click on the employee page button to proceed to the employee page.

Customer:

1. **Customer registration:** click the customer registration page button-> type your information-> click Register button.
2. **Customer login:** click the customer login page button->type the id and email of the customer -> click go customer page->click register if the customer is a new user.
3. **Customer dashboard:** Customer dashboard contains the vehicle details which are registered by the user.
 - To **view the appointment details** of the customer: ID->view
 - After clicking view customer can see the details of their appointments, invoices and in that page customer can pay the amount for the service. Enter the invoice number->pay->payment confirmation. To go to previous page click return.
 - To **Make an appointment** for the vehicle: Fill the details ID,date, VIN, Type, location, services->click order. Then appointment will be confirmed. If the vehicle is not registered before. Customer need to do vehicle registration then make an appointment.
 - **Vehicle Registration:** Fill the details of the vehicle and click register vehicle to register the vehicle.
 - Services offered by woody's automotive will be mentioned at the end of dashboard. The service offered will show service name, vehicle type, Price. Price doesn't include labour or parts price.
 - To edit the profile of the customer click edit profile->customer can edit the information->submit. The profile will be updated.
 - Log out: To exit customer clicks logout.

Employee:

1. **Employee login:** click on employee page->type the employee ssn->submit.
2. If the employee is a technician then it shows the details of the technician in the employee dashboard.
3. If the employee is a manager it goes into the manager dashboard.
4. **Manager Dashboard:** Manager dashboard contains manager information, services offered based on the date, location, date and location, location and time frame, revenue generated for top 3 locations, part list.
 - **Services offered based on date:** enter the date where the manager needs to check the service order->click view date-> next page shows the details of service order on the given date
 - **Status change:** If manager wants to change the status then manager can change the status by filling the status, invoice number, new price which includes labour and parts->click submit. After submitting it shows the confirmation page that the details are updated.
 - **Edit part inventory:** Click edit part inventory-> Inventory location->part to be edited->submit changes. After submitting the changes confirmation will be shown that changes are made.
 - **Manager view of Service Orders based on Date and Location:** If manager wants to check the service orders based on date and location, choose the location, enter the date->click view. This shows the service order in the location and orders on the given date. Manager can change the status if he wants to change the status of the order.
 - **Manager view based on time frame, service, and location:** If manager wants to view the orders based on the time frame. Then he can choose the start date and the end date and can view the total revenue and the service orders.
 - Manager can see the top three revenue from the dashboard by entering the start date and end date -> shows the top 3 revenue of the service orders in that time frame.
5. List of the parts in woody's automotive will be mentioned at the end of dashboard. The list will show part id, part name, location, quantity, price of the part.