

```
[
  {
    "input_text": "Does Miniso India offer discounts or sales?",
    "output_text": "Yes, Miniso India frequently offers discounts, seasonal sales, and special promotions. Stay updated by checking their website or following them on social media."
  },
  {
    "input_text": "Can I buy Miniso products online?",
    "output_text": "Yes, you can buy Miniso products online through their official website https://www.minisoindia.com and various e-commerce platforms like Amazon and Flipkart."
  },
  {
    "input_text": "What payment methods does Miniso India accept?",
    "output_text": "Miniso India accepts credit/debit cards, UPI, digital wallets like Paytm and Google Pay, as well as cash on delivery for selected locations."
  },
  {
    "input_text": "Does Miniso India offer gift cards?",
    "output_text": "Yes, Miniso India offers digital and physical gift cards that can be used for purchases in-store and online."
  },
  {
    "input_text": "How can I track my Miniso India order?",
    "output_text": "Once your order is shipped, you will receive a tracking link via SMS and email. You can also track your order by logging into your Miniso India account."
  },
  {
    "input_text": "What should I do if I receive a damaged product?",
    "output_text": "If you receive a damaged or defective product, contact Miniso India customer support within 24 hours of delivery to request a replacement or refund."
  },
  {
    "input_text": "Does Miniso India offer bulk purchases for corporate gifting?",
```

"output\_text": "Yes, Miniso India provides bulk purchasing options for corporate gifts. You can contact their sales team for customized solutions."

},

{

"input\_text": "Are Miniso products cruelty-free?",

"output\_text": "Miniso follows ethical sourcing and manufacturing processes. However, for specific cruelty-free certifications, check individual product labels or descriptions."

},

{

"input\_text": "How often does Miniso India introduce new products?",

"output\_text": "Miniso India introduces new products every season, with fresh collections arriving in stores and online frequently."

},

{

"input\_text": "Does Miniso India provide franchise opportunities?",

"output\_text": "Yes, Miniso India offers franchise opportunities. Interested parties can apply through the official website's franchise section."

},

{

"input\_text": "Can I return a Miniso product without a receipt?",

"output\_text": "No, Miniso India requires an original receipt or proof of purchase for all returns and exchanges."

},

{

"input\_text": "What is Miniso's sustainability policy?",

"output\_text": "Miniso is committed to sustainable practices, including eco-friendly packaging and responsible sourcing of materials."

},

{

"input\_text": "Does Miniso India sell electronics?",

"output\_text": "Yes, Miniso India offers a range of electronic accessories, including headphones, power banks, and phone cases."

},

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{  
  "input_text": "What are the customer service hours of Miniso India?",  
  "output_text": "Miniso India's customer service is available from 10:00 AM to 7:00 PM (Monday -  
Saturday)."  
},  
{  
  "input_text": "Can I cancel my Miniso order after placing it?",  
  "output_text": "Yes, you can cancel your order before it is shipped. Once shipped, cancellation is  
not possible."  
}  
]
```