Project Title: Venue Connect CRM

Phase 7 — Integration & External Access (Developer)

7.1 Remote Site Setting

Purpose: Enable Salesforce to communicate with external APIs for demo purposes.

Setup Steps:

1. Go to Setup \rightarrow Quick Find \rightarrow Remote Site Settings \rightarrow New.

2. Fill in the fields:

o Remote Site Name: MyAPI_Test

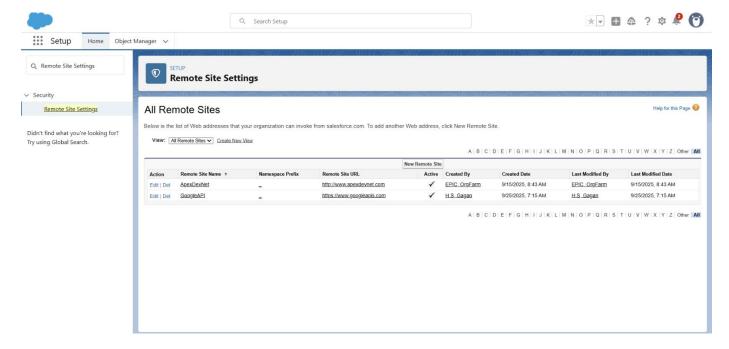
o URL: https://jsonplaceholder.typicode.com

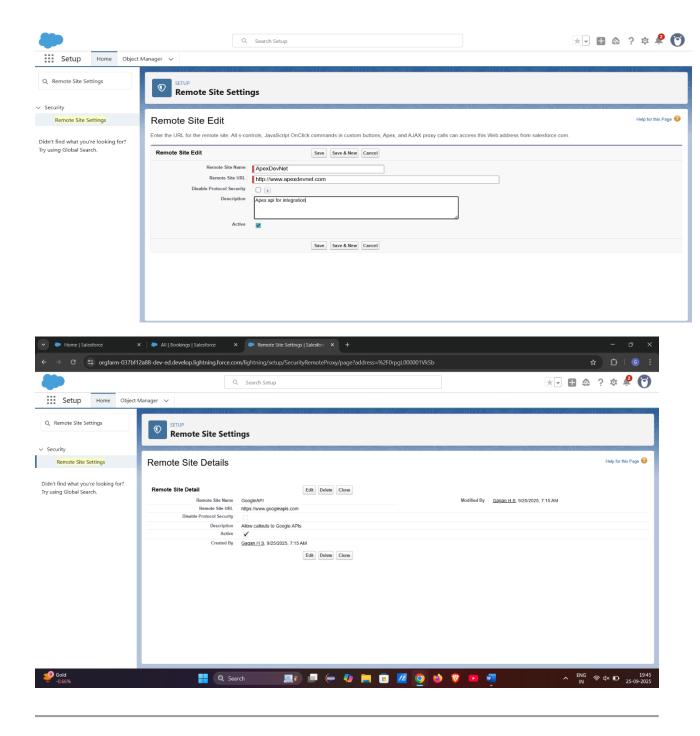
• Description: Allow callouts to external test API.

o Active: Checked

3. Click Save.

Outcome: Salesforce org is ready for API callouts.





7.2 Named Credential

Purpose: Simplify API calls and avoid hardcoding URLs in Apex.

Setup Steps:

- 1. Go to Setup \rightarrow Quick Find \rightarrow Named Credentials \rightarrow New.
- 2. Fill in the fields:

- Label/Name: MyAPICredential / MyAPI
- o URL: https://jsonplaceholder.typicode.com
- o **Identity Type:** Anonymous (no authentication needed for demo)
- o Leave Client Certificate and other advanced options blank.
- 3. Click Save.

Test (Optional):

• Execute this Apex code in **Developer Console** → **Execute Anonymous**:

Outcome: Salesforce can successfully call an external API and return a sample JSON response.

