# Resume

#### GAGAN KAPILA

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### PROFESSIONAL SUMMARY

Skilled Sales Representative well-versed in sales, customer service and management. Demonstrated track record of success in generating new revenue streams while building customer loyalty and retention.

### **SKILLS**

<ul><li> Scheduling understanding</li><li> Merchandising expertise</li></ul>	• Account servicing • Service agreements
Work efficiently under pressure	
•Business Handling	•communication

#### **WORK HISTORY(Part-Time)**

#### •FOOD COUNTER ATTENDANT(Part-Time)

### 241 Pizza- 294 Princess St, Kingston, ON K7L 1B5

2019-2020

- Operated store equipment including computer, telephone .
- Handled customers and completely performed cash/debit/credit transactions.
- Compiled, store and retrieved data, files and reports.
- Dealt with challenging situations.
- Employed excellent interpersonal communication skills to convey/teach course material.
- Assisted customers effectively and politely by promptly responding to their inquiries.

## **EDUCATION**

Some College (No Degree): Web designing

CDI College - Montréal, Quebec

### **Availability**

Monday, Tuesday, Wednesday