10 farthingale crescent , Brampton

Gaganpreet Kaur

647-825-0151

gaganpreetkaur801@gmail.com

SUMMARY

Detail-oriented and highly motivated Software Engineering Technician with experience in software development, database management, and technical support. Proficient in Java, Python, and C#. Adept at problem-solving and providing technical solutions to enhance system performance. Seeking to leverage my technical skills and experience in a challenging role.

EXPERIENCE

Software Engineering Technician Intern
Centennial College, Scarborough, ON
January 2023 - April 2023

- Assisted in developing and testing software applications using Java, Python, and C#.
- Collaborated with senior engineers to troubleshoot and resolve software issues.
- Performed database management tasks using SQL to organize and manipulate data.
- Documented technical processes and created user manuals for software applications.
- Participated in daily stand-up meetings and contributed to sprint planning in an Agile environment.

Freshco, Scarborough— *Stocking associate*
SEP 2023-DEC 2023

- Worked collaboratively with team members to ensure timely and accurate stocking of merchandise throughout the store.
- Maintained a clean and organized work environment, ensuring that products were neatly displayed and easily accessible to customers.
- Demonstrated strong communication skills when interacting with customers to provide assistance and answer questions.
- Consistently met shift targets and goals, contributing to the overall success of the team.

Pizza Pizza, Brampton — Customer Service Representative

NOV 2023 - MAR 2024

- Strong communication skills with the ability to engage effectively with customers to address inquiries, take orders, and resolve issues.
- Excellent multitasking abilities, with the capacity to handle a high volume of customer orders while maintaining accuracy and efficiency.
- Positive attitude and enthusiasm for providing excellent service, creating a welcoming and friendly atmosphere for customers.
- Proven ability to work collaboratively as part of a team, contributing to a positive and productive work environment.
- Flexible availability, including evenings, weekends, and holidays, to meet the needs of the business and provide exceptional service to customers.

EDUCATION

Centennial College, Scarborough,ON— *Software Engineering*

Technician

•   Proficient in Java, Python, and C#, utilizing these languages to develop functional and efficient software solutions.
•   Experienced in database management, employing skills in SQL to organize and manipulate data effectively.
•   Skilled in software testing and debugging, ensuring the reliability and functionality of software applications.
•   Applied knowledge of programming languages and software development methodologies to create robust solutions.
•   Developed a solid foundation in software engineering principles, including object-oriented programming and data structures.

SKILLS

- **Programming Languages**: Java, Python, C#
- **Web Technologies**: HTML, CSS, JavaScript
- **Database Management**: SQL

- **Tools and Platforms**: Git, Docker, Jenkins
- **Operating Systems**: Windows, Linux
- **Methodologies**: Agile, Scrum

REFERENCE- Available upon request