

COURIER SERVICE MANAGEMENT APPLICATION

The courier service management application deals with the management of courier services.

This application helps to reduce the manual efforts of the process. The system is being used for maintaining the courier service office and employee details as well as uninterrupted flow of the courier service from placing the order till the delivery.

This application contains an admin, office staff, delivery agents, customer modules.

The admin module has provision for adding the offices at different places, adding employees such as office staffs and delivery agents, adding customers, adding routes at which service is being provided, assigning cost based on the dimensions of the package. The office staff module mainly deals with placing the order and assigning the same to delivery agents for pickup and delivery. The delivery agent module deals with the pickup and delivery of the orders which are assigned to them. The delivery agents can mark the status of work assigned to them by login to mobile application. This system also provides the customers the option for directly placing the order by login to mobile application or by directly approaching the office.

The courier service management application makes the courier service a smooth sailing process without much human efforts for maintaining the records.