# Gal K Jones

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I pride myself on being a logical problem solver and collaborative professional focused on delivering scalable, maintainable, and robust products that provide customer value. I drive impactful solutions from feature conception to deployment and excel at adapting and innovating in fast-paced, high-pressure environments.

### **Technical Skills**

Languages/Frameworks	Tools	Methodologies
<ul> <li>Javascript/Typescript</li> </ul>	<ul><li>Expo EAS</li></ul>	<ul> <li>Agile</li> </ul>
• SQL	Git/Gitlab	<ul> <li>Pair Programming</li> </ul>
React-Native/React	Github Co-Pilot/Actions	• TDD
• Redux	• TMUX	<ul> <li>Kanban</li> </ul>
• Bash	<ul><li>Sentry</li></ul>	<ul> <li>DevOps</li> </ul>

## **Professional Experience**

### Junior Full-Stack App Developer

Citizen Ticket

Jan' 2024 - present

London

- Promoted to Junior developer on completion of Level 4 apprenticeship with distinction grade.
- Led core flagship app upgrade from React-Native 0.71 to 0.76 and Expo 49 to 52, improving stability and performance.
- Engineered Offline Scanning feature for low-connectivity environments, enhancing data integrity and customer experience for our 500,000+ clients annually, including the San Francisco Giants.

#### **Apprentice Full-Stack App Developer**

Citizen Ticket

Jan' 2022 - Jan' 2024

London

- Redesigned and refactored mobile app checkout process, increasing revenue and conversion rates.
- Developed EPOS feature from concept to deployment, creating a new revenue stream.
- Fixed data persistence bugs, improving stability and user trust.

#### **Deputy Chief Electrician**

**Garrick Theatre, Nimax** 

Jan' 2020 - Sept' 2021

London

- Diagnosed and fixed LED flood firmware bug during City of Angels, ensuring uninterrupted performance.
- Led LX fit-up team for The Drifters Girl, meeting strict deadlines.
- Prevented show stop on Death Drop by repairing faulty cable under time pressure.
- Mentored new operators, ensuring they could complete cue plots consistently, efficiently, and safely.

# **Qualifications**

Level 4 Software Development Apprenticeship  Founders & Coders  • Distinction	2024
Master of Arts - Theatre Practices  Rose Bruford College, Certified by the University of Manchester  • Distinction	2004
Bachelor of Arts - Theatre Practices  London Metropolitan University  • 2.1	2003
BTEC in Performing Arts  BRIT School of Performing Arts  • Distinction	2000

## **Interests**

In my free time, I enjoy programming, yoga, CrossFit, solving puzzles, researching narrowboats and producing events.