



Aussie
Games

Aussie Games Community Guidelines

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Welcome

The Aussie Games community guidelines were created to ensure that AUG is a safe and enjoyable place for members to share their thoughts without feeling unsafe. To provide a place for you to share your ideas and experiences without feeling unsafe. These guidelines are enforced rigorously by the Moderation Team who have been picked by the Owner and CSO team to represent AUG in a professional capacity.

Message From the Owner on Safety

The whole team at Aussie Games practices the upmost standards of safety and treats it with the upmost rigor, in all facets of the server. If you ever feel that you or someone else in the server's safety is being threatened please bring up the issue with a server moderator who will then contact a Community Support Officer who will deal with the issue and take it to the appropriate authorities.

Staff

Aussie Games is fortunate enough to have a dedicated Staff team, who support the community in all facets; *both administrative and otherwise.*

Owner & CSO	Group Managers	Group Moderators
SamSam (Owner)	Tom	Mailboy
Teddy (CSO)	Cooper M	Annoying
Galaxy (CSO)	CSO's also contribute to being group managers.	
Davo (CSO)		

Privacy

Aussie Games respects members privacy, and such has a privacy policy in effect that members agree to join AUG, these policies cover a wide range of areas and the full agreement can be found here: <https://aussie-games.online/assets/resources/pp>

User Centre

Since our user centre requires a login to access our some data is saved in the form of HTML Local Storage for the auto-login feature. This data is accessed next time you visit the site to let you skip the login step. This data may be also used to check if you are a Staff Member, and to customise the experience. This data can only be accessed by the AUG website and anyone with access to your computer.

However the login information on the user centre is **not** private and can be accessed by anyone, so use a password that you don't use elsewhere.

Forms

Aussie Games uses various forms, in Guilded (our community), and on our website (E.g: Login Page). Any data coming from forms in Guilded can only be seen by Staff, and any forms on the website (exclusion of login page), can also only be seen by Staff. Another area where we collect your information is when you apply for AUG, we store information like email and name for future reference and our status page.

Status Page

When you sign up to AUG we collect your email and auto-subscribe you to our status updates for when the website or user centre goes down. This information goes to a company called "FreshWorks" which hosts and provides our status page with their product "FreshStatus".

Collection of Children's Data

Aussie Games does not knowingly collect data of children under the age of 13. When you join Aussie Games you are asked for your age, if you state you are under the age 13 your application will be rejected.

Safe Communities

Aussie Games is dedicated at all times to keeping our communities safe and healthy. In order to effectively maintain safety in all facets of the server we utilise a set of rules. As shown bellow, they encapsulate a wide range of areas. These rules are enforced by our staff (previously stated). Our rules cover wide-ranging areas.

Rules (General)

1. Be civilised and polite, do not cause unnecessary drama.
2. Only use English in text channels.
3. No bad language, abuse of spoilers or symbols (i.e. covering a part so it looks like a swear word).
4. No NSFW content.
5. No discrimination or hate speech of any kind. No racism, sexism, transphobia, homophobia, ableism etc.
6. Any posts which are considered spam, malicious, promoting or selling goods/services/illegal activities/pyramid schemes/reward schemes are not allowed and will be removed. As well as any questionable posts/links.
7. Use the appropriate channel and use it for what it is intended.
8. Don't post any advertisements in any channel and do not direct message advertise.
9. Don't send private messages about game-related topics that can be discussed publicly.
10. Please be considerate when direct messaging members of the Community Support Officer, Group Moderator & Group Manager. Any threatening behaviour or harassment will result in action taken with Guilded's safety team.
11. Take your personal issues into private chat.
12. Don't impersonate others, including Bots.
13. Don't discuss politics, religion.
14. Do not post advertisements for services, games, or servers unrelated to Aussie Games.
15. When posting community content, please keep this related to Aussie Games where possible.
16. Do not copy Aussie Games resources.
17. No inappropriate usernames or status, these will be dealt with swiftly.

18. Any threats, aggression or rudeness towards the Community Support Officer, Group Moderator & Group Manager teams and any individual in this server will result in an immediate kick without warning.
19. Only ping members with the Owner and Community Support Officer roles, if you deem it to be absolutely necessary. Also try not to ping the whole team and only ping a member of the CSO team who is online.

Rules (Special Cases)

On occasion, there can be something that although it does not breach AUG rules, it may be deemed as inappropriate. In such a case where you feel appropriate, contact a Moderator who will get you in contact with a Community Support Officer who will decide on the required action if any, that may be required.

Possible Result from Conduct

Aussie Games Staff investigate all incidents, with our moderators being trained on what to do in a variety of situations depending on how severe the conduct was. All possible actions that a Staff Member can take are shown below:

- Ban (Permanent)
- Ban (Temporary)
- Kick
- Removal from group
- Isolation from member
- Mute (Permanent)
- Mute (Temporary)

Any action taken by a moderator is logged and if an appeal is filled an investigation will be initiated.

Closing Remarks

Aussie Games is dedicated to making your experience as great as possible. If there is anything we can do to make it better please tell us! Thank you for visiting AUG, have a great day!