

# Data Analysis Report for Assortment Office

**DATE:**

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**PRESENTED BY:**

Jieda(Jay) Wang

## Background

The Assortment Office faces a significant challenge in determining the optimal production/order quantities for each article (a specific product in a particular color) across different markets. Traditionally, this process involves manual estimations by buyers, which is time-consuming. To improve efficiency and accuracy, two machine learning models were developed to predict future sales in pieces per article, per market, on a weekly basis. Additionally, these models provide order suggestions to balance the risk between stockout and excess inventory at the season's end.



*We are one team  
We believe in people  
We are entrepreneurs  
We make constant  
improvement  
We are cost-conscious  
We are straightforward  
and open-minded  
We keep it simple*

H&M GROUP



## Objective

The primary objective of this analysis is twofold:

- 1. Analyzing Sales Predictions (Part 1):** Evaluate the prediction accuracy of the two machine learning models to identify which model provides the best sales forecasts.
- 2. Analyzing Order Suggestions (Part 2):** Analyze the order suggestions from both models to determine which one optimally suggests production/order quantities, minimizing the risk of stockout and overstock.

## Methodology

### Data Preparation

Data from five sources including actual sales, article hierarchy, and predictions from both models A and B were merged and enriched to facilitate comprehensive analysis.

# Part 1: Analyzing Sales Predictions

### RMSE and MAE Analysis:

Both Root Mean Square Error (RMSE) and Mean Absolute Error (MAE) were calculated to evaluate the models' prediction accuracy. Lower values indicate better performance.

Comparative Analysis of Model A and Model B Performance

| Description | RMSE       | MAE        |
|-------------|------------|------------|
| Model A     | 174.626039 | 96.666689  |
| Model B     | 196.249974 | 102.154063 |

Market-wise Performance Breakdown of Models A and B

| Market | RMSE Model A | RMSE Model B | MAE Model A | MAE Model B |
|--------|--------------|--------------|-------------|-------------|
| BE     | 279.054868   | 373.341860   | 191.117320  | 259.447588  |
| CA     | 55.112532    | 67.047296    | 34.476325   | 41.857244   |
| DE     | 242.270873   | 291.961097   | 148.736934  | 182.535889  |
| GB     | 101.137653   | 83.010060    | 65.450142   | 53.485806   |
| JP     | 84.792202    | 78.778071    | 44.198259   | 39.306093   |
| SE     | 80.715632    | 71.937141    | 39.070782   | 33.899947   |
| CN     | 145.779804   | 125.792453   | 88.595966   | 73.207357   |
| PL     | 118.673830   | 96.352336    | 72.636408   | 59.867587   |
| US     | 267.976236   | 220.341626   | 184.911500  | 143.356500  |

Monthly Analysis of Model A and Model B Predictive Accuracy

| Year_Month | RMSE Model A | RMSE Model B | MAE Model A | MAE Model B |
|------------|--------------|--------------|-------------|-------------|
| 2018-03    | 32.460232    | 8.062258     | 31.666667   | 6.333333    |
| 2018-04    | 221.507366   | 422.193933   | 164.546667  | 259.070000  |
| 2018-05    | 286.655800   | 384.479973   | 190.527415  | 233.436554  |
| 2018-06    | 204.998534   | 228.347972   | 129.328735  | 137.103904  |
| 2018-07    | 232.860102   | 263.405037   | 133.399901  | 144.357910  |
| 2018-08    | 159.827763   | 170.335865   | 96.224310   | 97.892586   |
| 2018-09    | 124.196796   | 130.451439   | 75.945440   | 76.034039   |
| 2018-10    | 126.242023   | 133.258374   | 75.521791   | 76.116179   |
| 2018-11    | 146.025518   | 149.643340   | 75.021051   | 76.507915   |
| 2018-12    | 183.417230   | 184.785135   | 86.316150   | 87.412138   |
| 2019-01    | 191.358992   | 204.303978   | 80.192374   | 84.905835   |
| 2019-02    | 63.238843    | 71.300513    | 36.791667   | 41.600877   |
| 2019-03    | 54.687859    | 37.079708    | 30.190476   | 26.523810   |

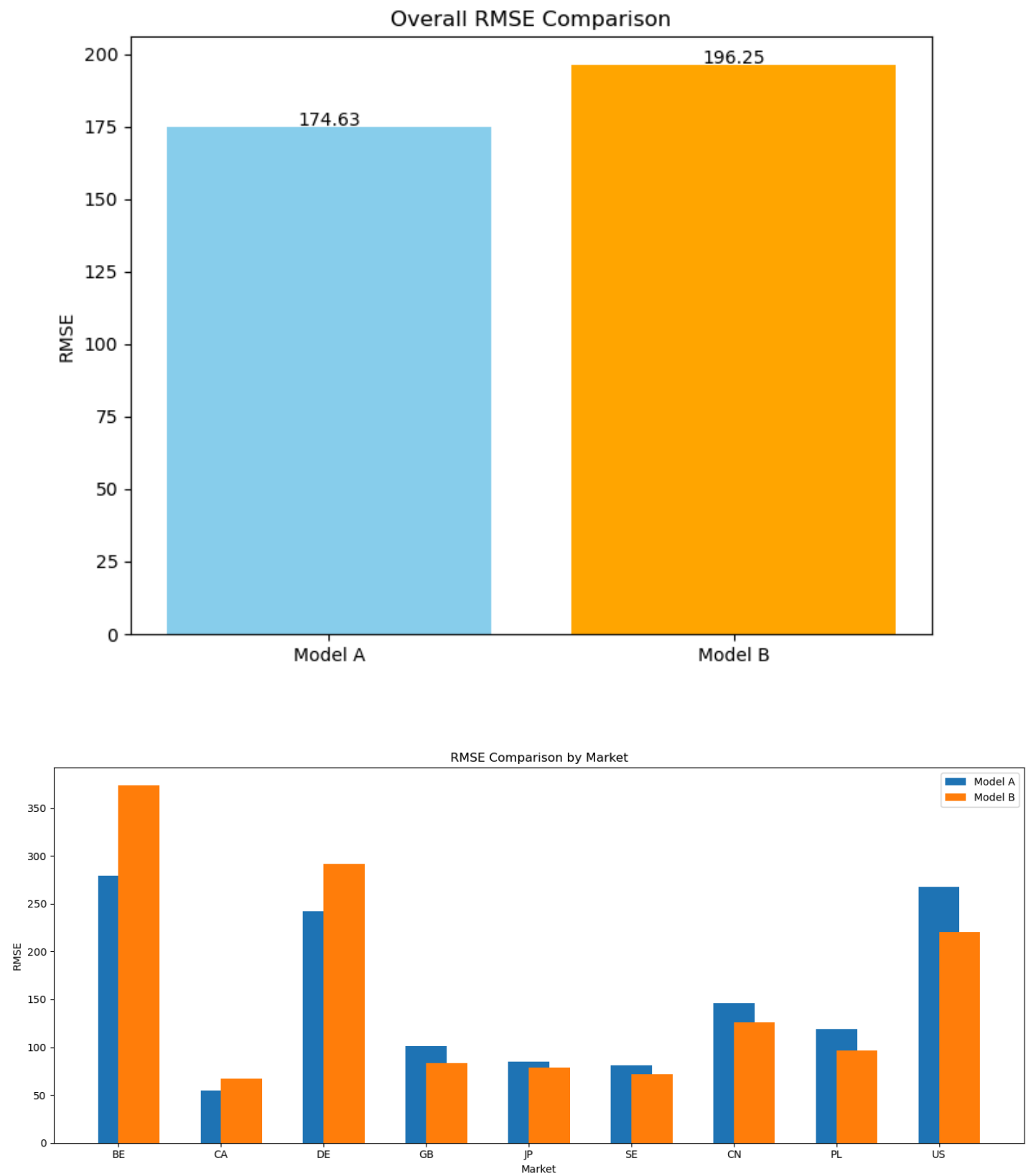
Departmental and Sectional Performance Evaluation of Models A and B

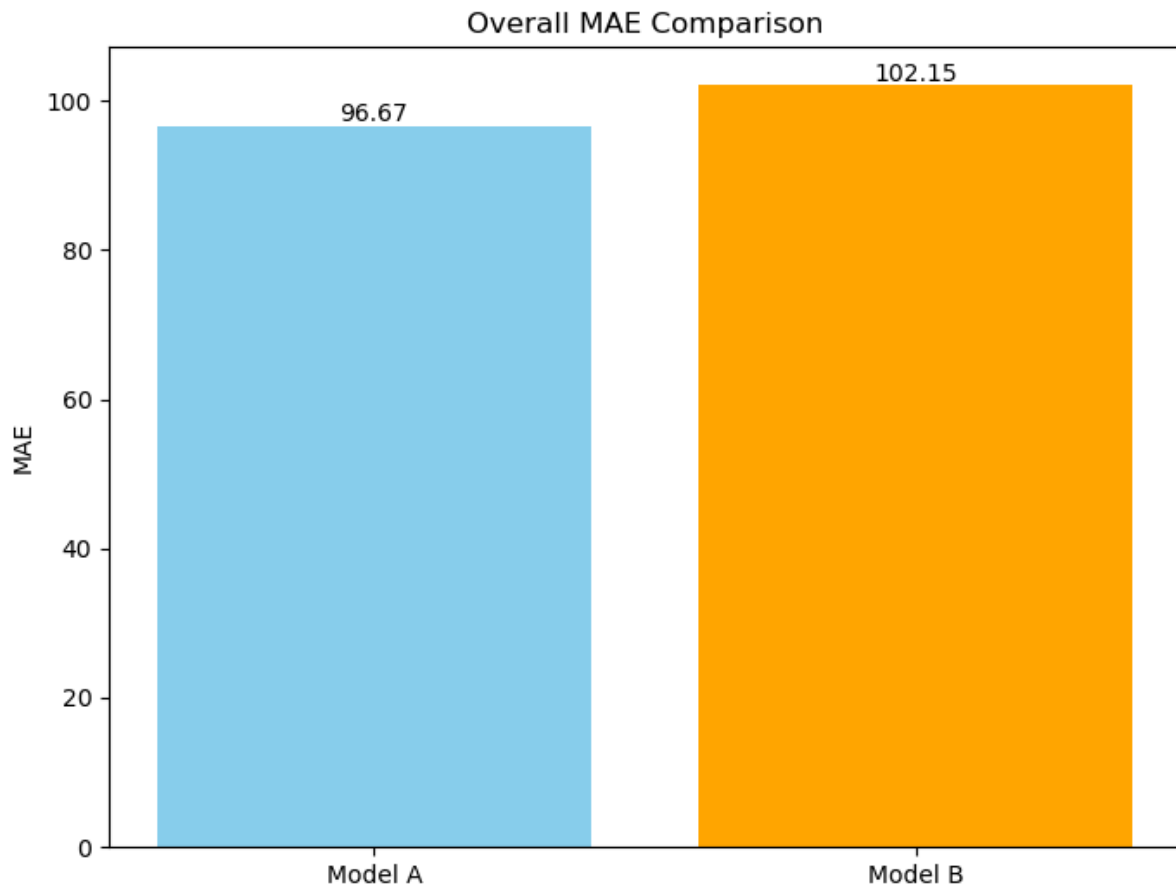
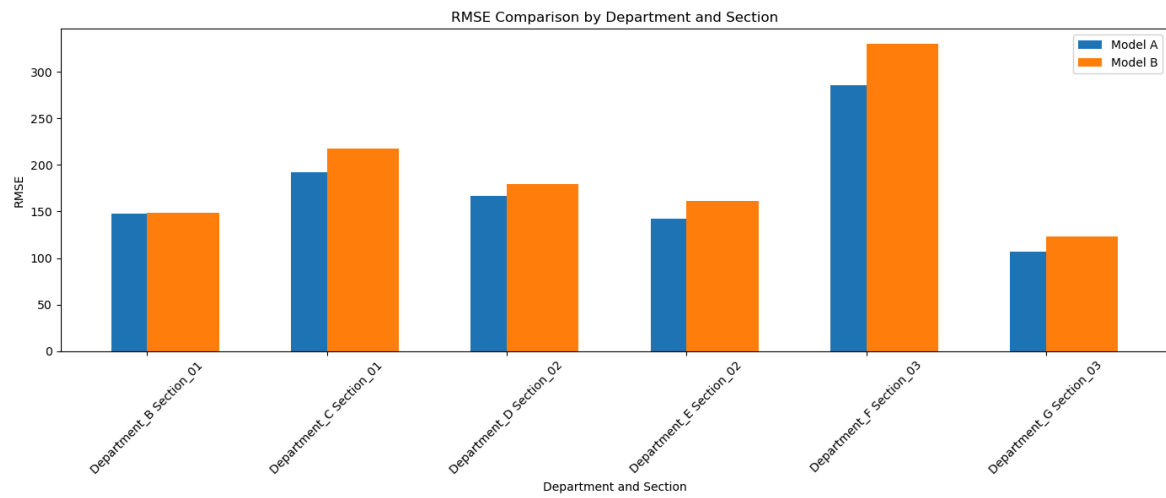
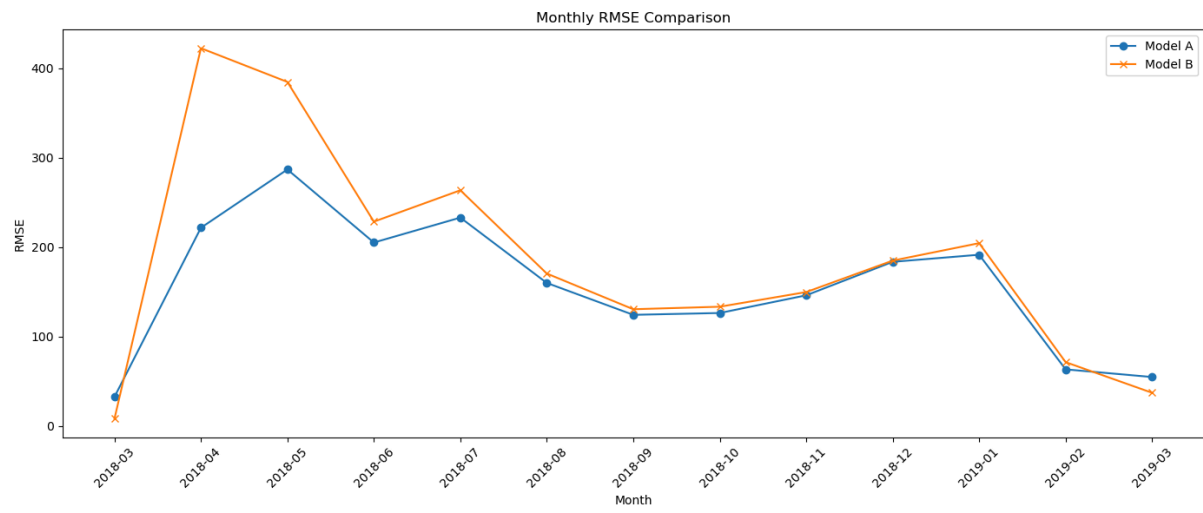
| Department   | Section    | RMSE Model A | RMSE Model B | MAE Model A | MAE Model B |
|--------------|------------|--------------|--------------|-------------|-------------|
| Department_B | Section_01 | 148.138697   | 148.628313   | 80.005353   | 78.271776   |
| Department_C | Section_01 | 192.180225   | 217.859020   | 104.525802  | 112.056769  |
| Department_D | Section_02 | 166.776208   | 179.731461   | 101.171794  | 103.967438  |
| Department_E | Section_02 | 142.205458   | 161.149090   | 84.815238   | 89.116835   |
| Department_F | Section_03 | 285.438353   | 329.859473   | 186.105363  | 198.726151  |
| Department_G | Section_03 | 107.031939   | 123.172067   | 58.991628   | 63.910903   |

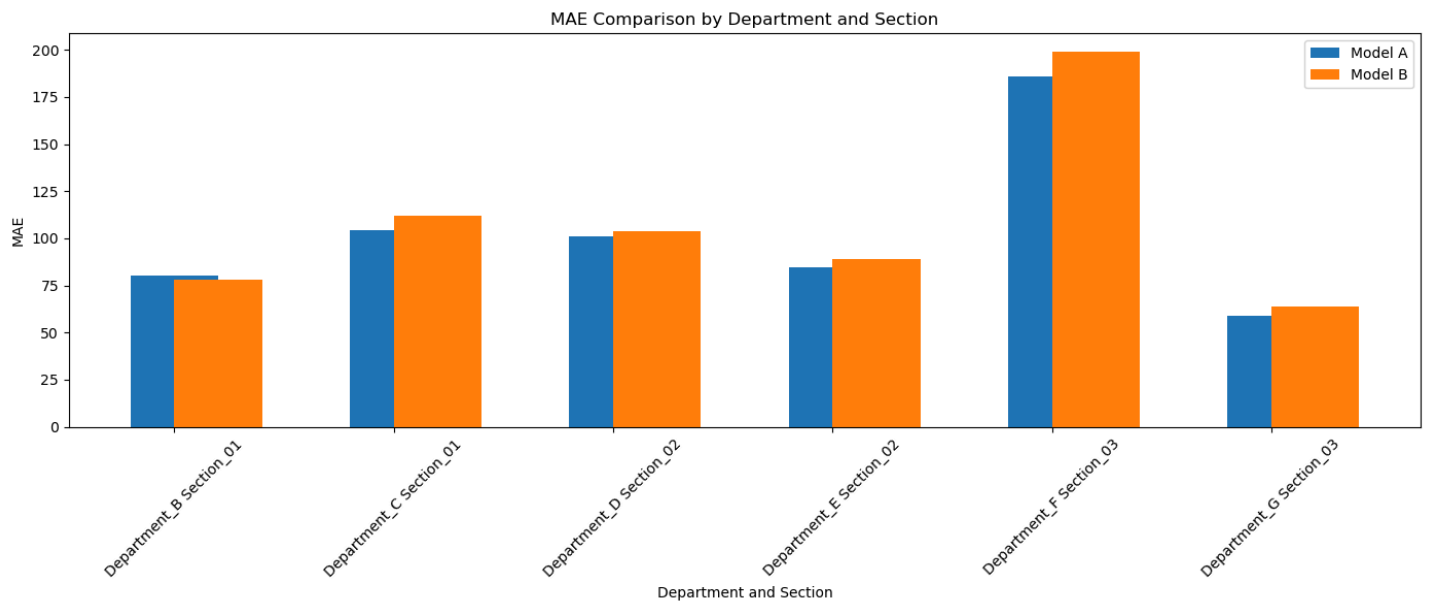
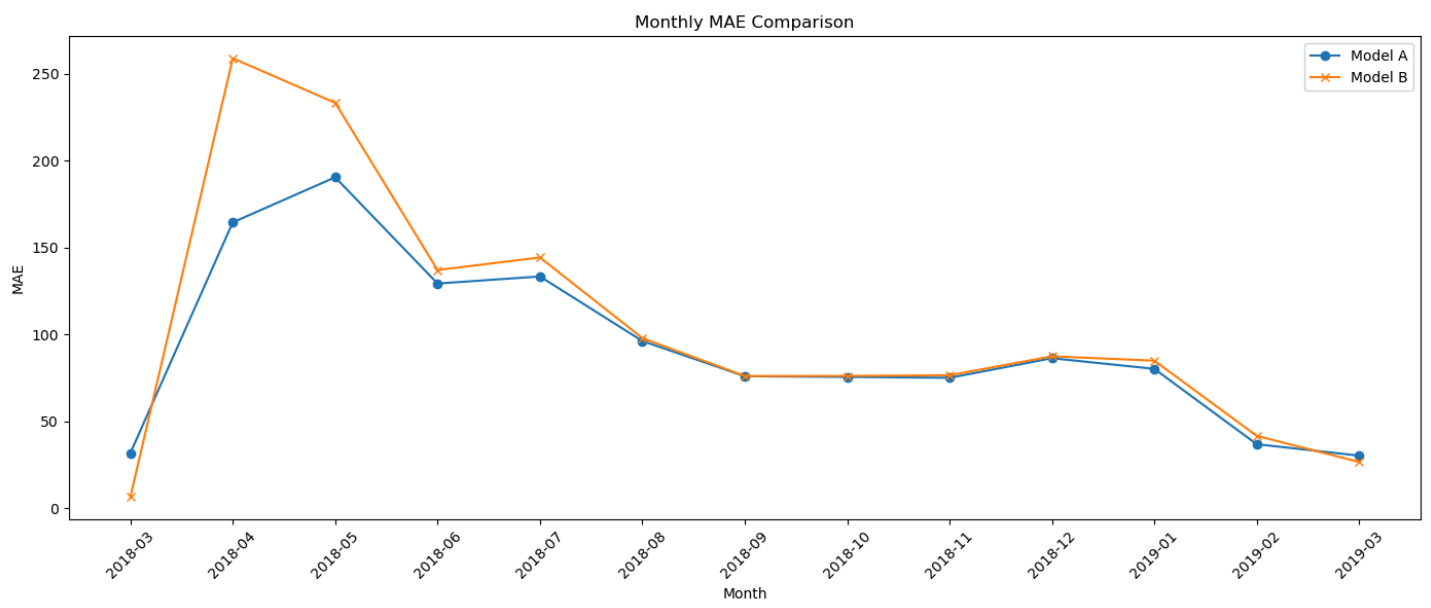
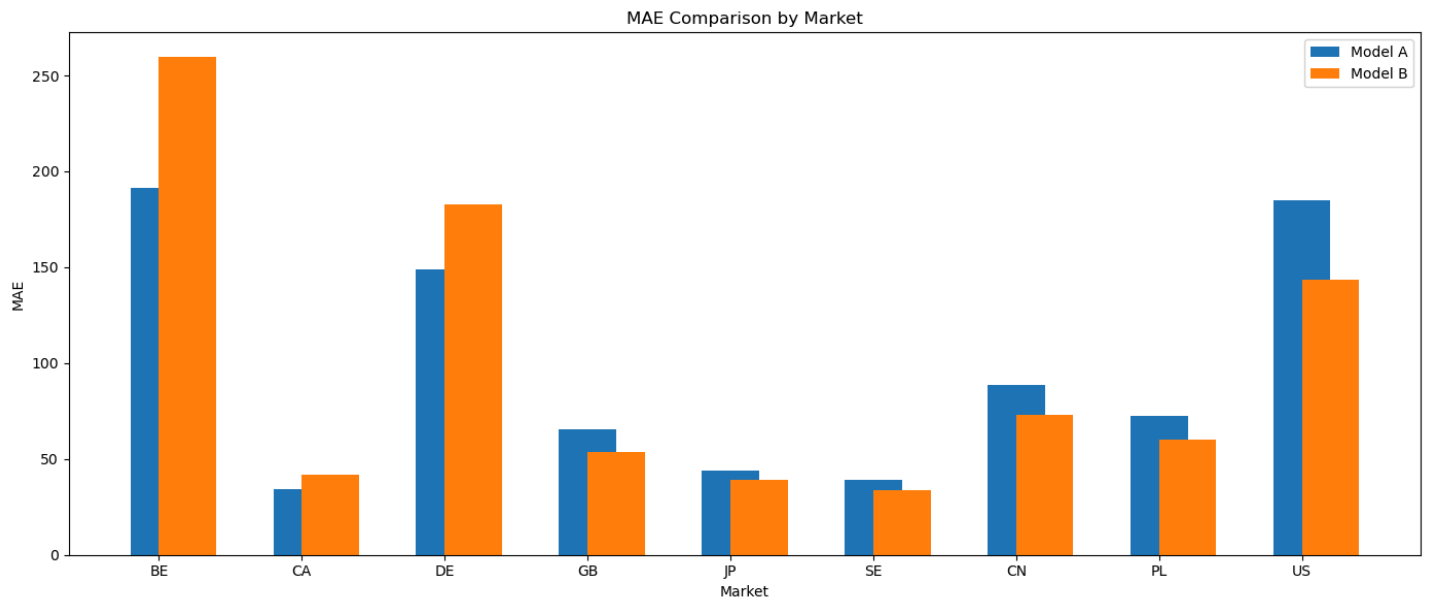
## Visualizations:

Histograms and line plots were used to compare RMSE and MAE values across markets, months, and department/sections for both models.

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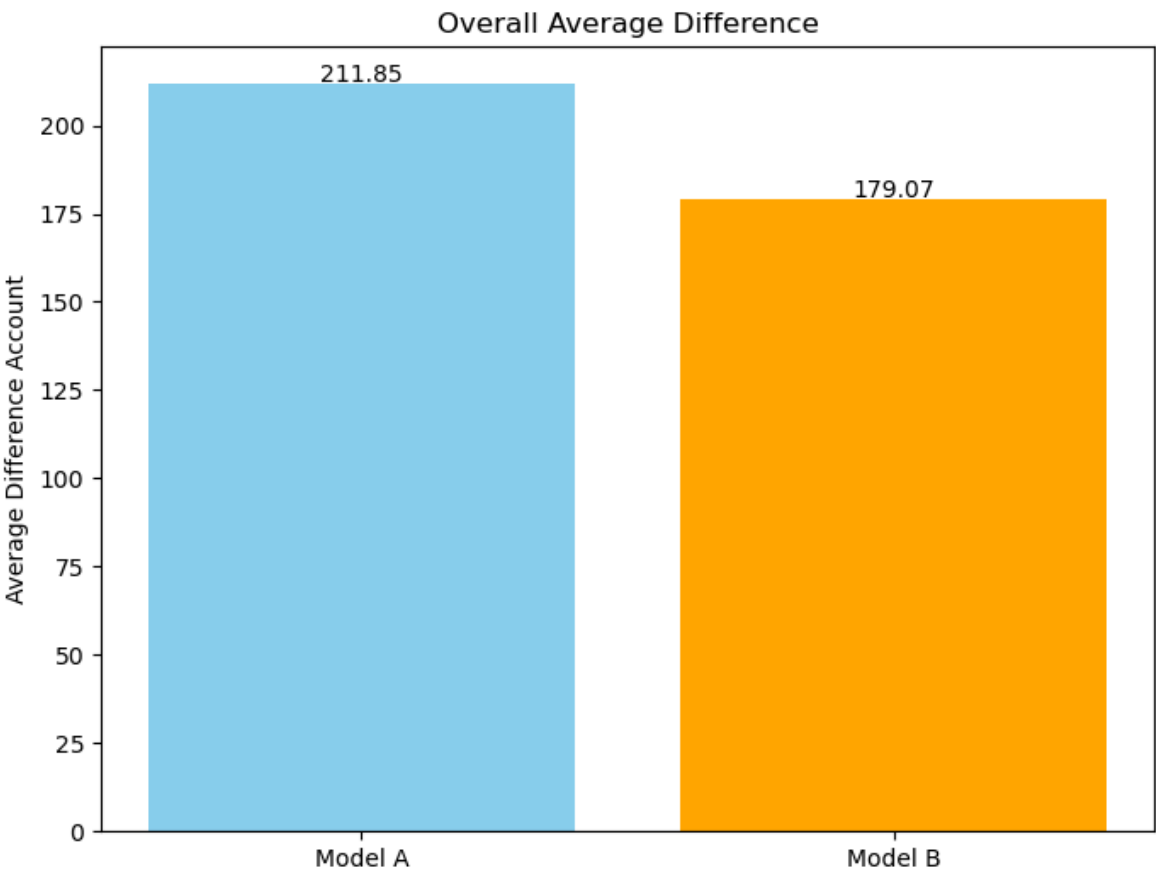
# Part 2: Analyzing Order Suggestions

## Order Suggestions vs. Actual Sales:

The absolute difference between suggested orders and actual sales was analyzed to assess each model's ability to match supply with demand.

Model A and Model B Average Difference

| Description                | Value              |
|----------------------------|--------------------|
| Model A average difference | 211.84600549089012 |
| Model B average difference | 179.07303791436934 |

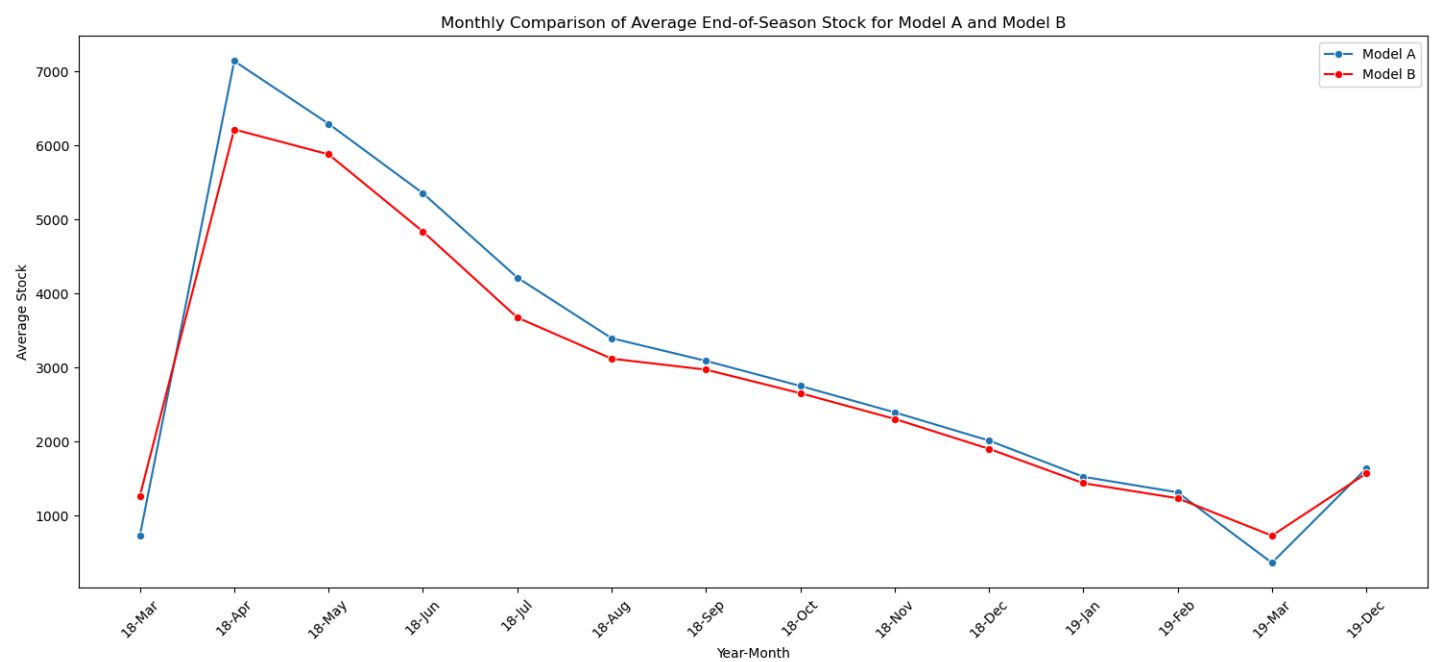


## Stock and Profit Analysis:

The average end-of-season stock levels and cumulative profit for both models were calculated and compared monthly and quarterly. This analysis aimed at evaluating the models' effectiveness in balancing stock levels to avoid stockout and overstock.

Monthly Comparison of Average End-of-Season Stock for Model A and Model B

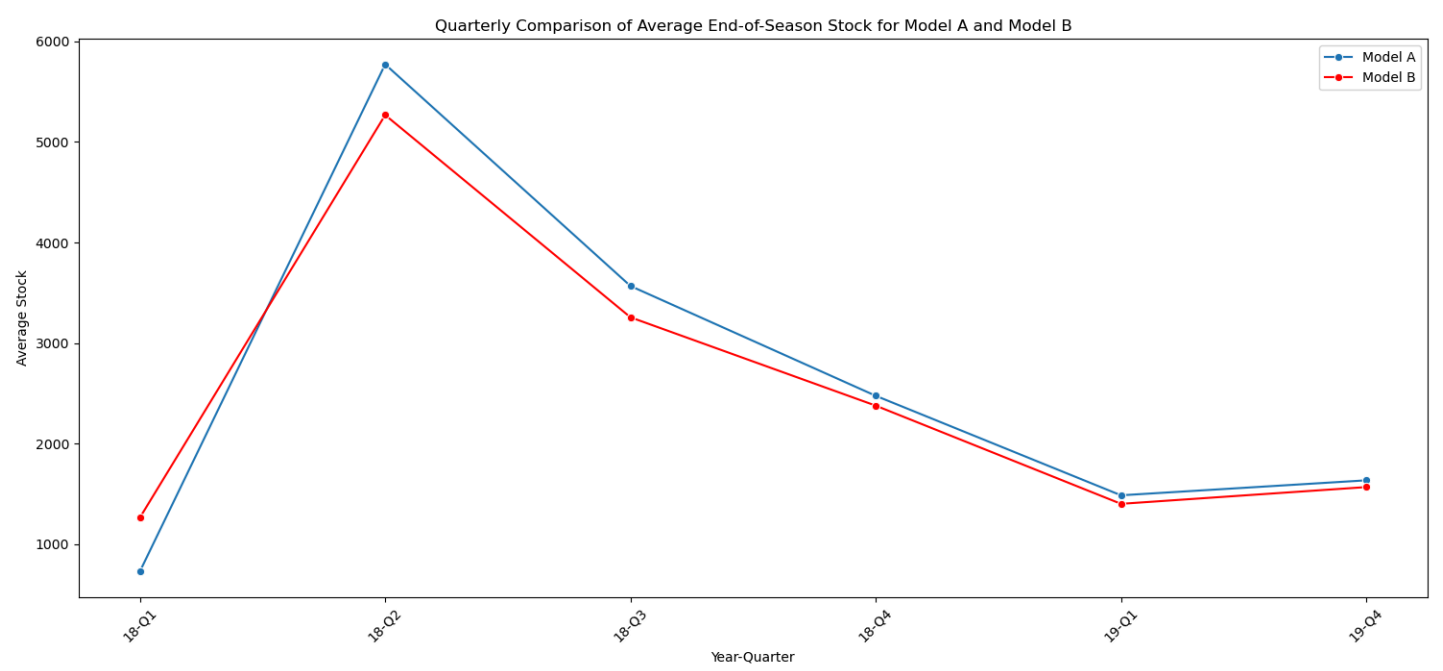
| Year | Month | Avg Stock A | Avg Stock B |
|------|-------|-------------|-------------|
| 18   | 3     | 729.333333  | 1264.333333 |
| 18   | 4     | 7143.226667 | 6218.460000 |
| 18   | 5     | 6295.532115 | 5882.026632 |
| 18   | 6     | 5355.949809 | 4837.972703 |
| 18   | 7     | 4216.612167 | 3675.809390 |
| 18   | 8     | 3395.899138 | 3119.462414 |
| 18   | 9     | 3089.795603 | 2971.510586 |
| 18   | 10    | 2750.977313 | 2653.004060 |
| 18   | 11    | 2393.949983 | 2305.252947 |
| 18   | 12    | 2012.172930 | 1900.753428 |
| 19   | 1     | 1522.946936 | 1436.304933 |
| 19   | 2     | 1312.260377 | 1232.271698 |
| 19   | 3     | 359.333333  | 726.666667  |
| 19   | 12    | 1634.978405 | 1567.945183 |





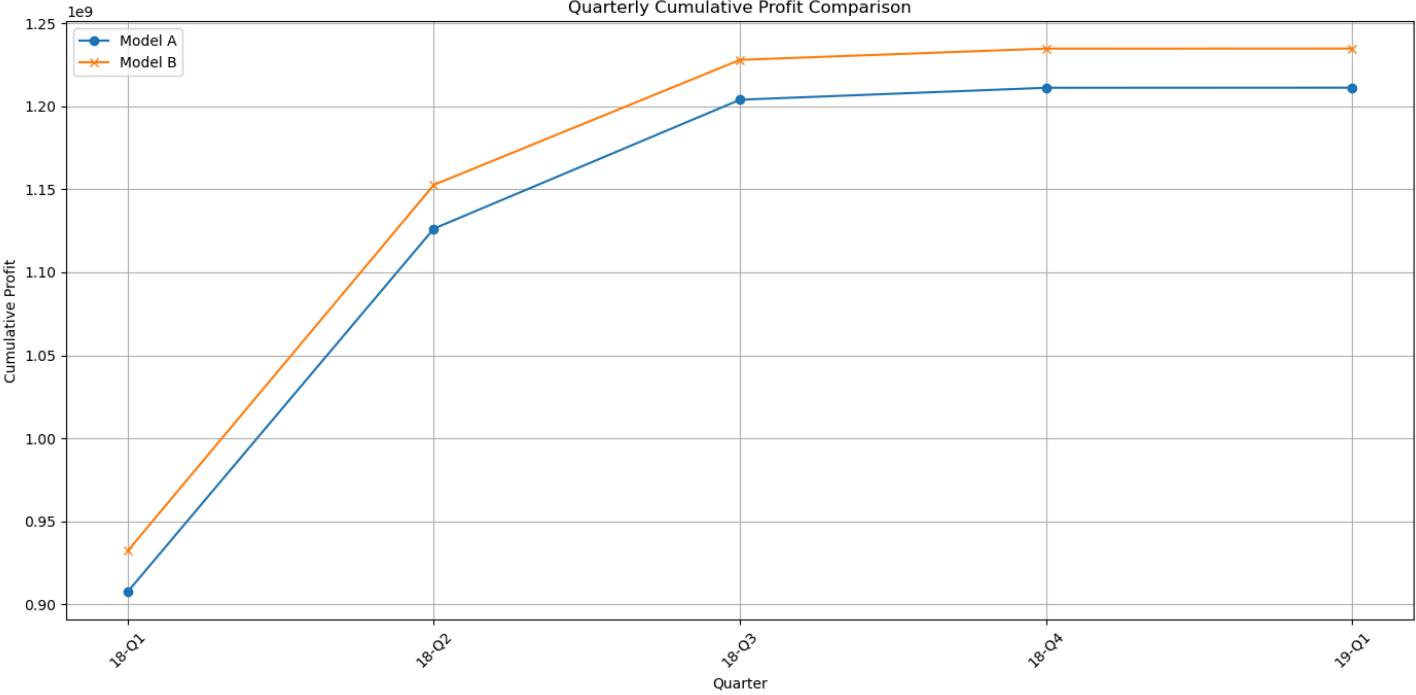
Quarterly Comparison of Average End-of-Season Stock for Model A and Model B

| Year | Quarter | Avg Stock A | Avg Stock B |
|------|---------|-------------|-------------|
| 18   | 1       | 729.333333  | 1264.333333 |
| 18   | 2       | 5771.368374 | 5267.270011 |
| 18   | 3       | 3567.393796 | 3256.041359 |
| 18   | 4       | 2475.406663 | 2377.550162 |
| 19   | 1       | 1486.008717 | 1401.312578 |
| 19   | 4       | 1634.978405 | 1567.945183 |



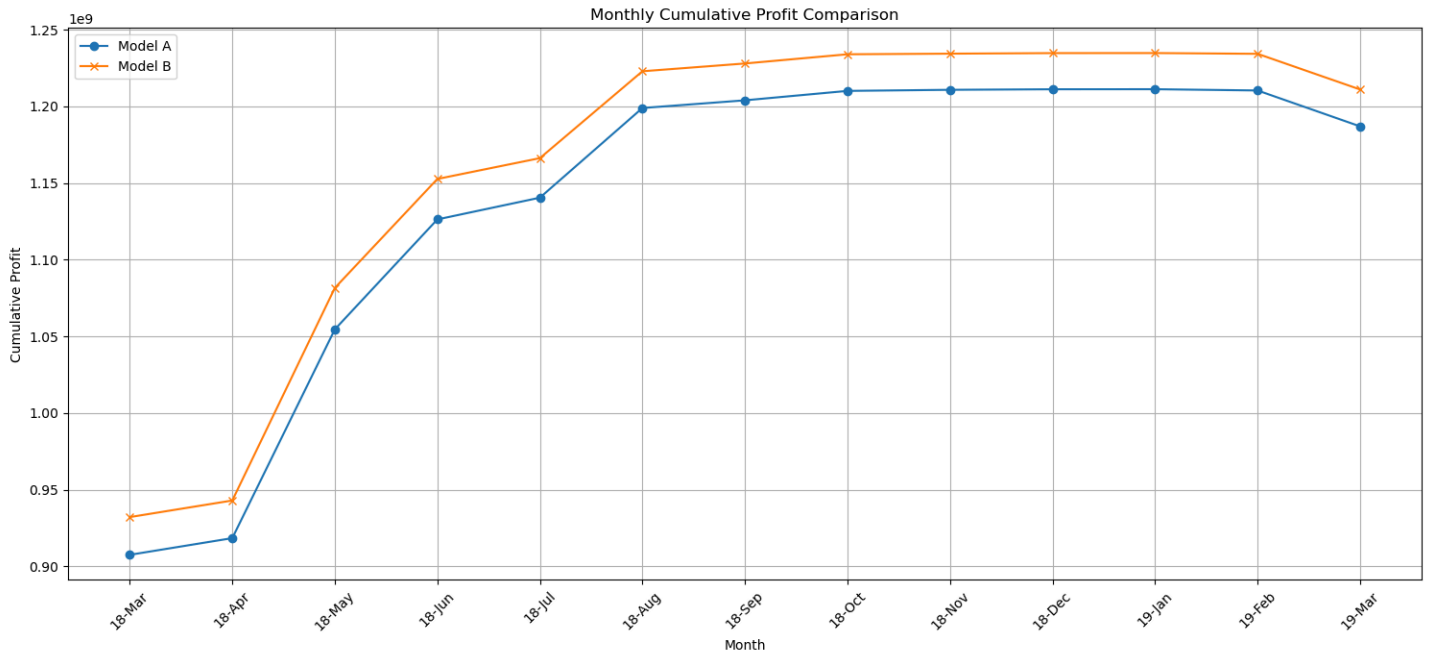
Quarterly Cumulative Profit Comparison

| Quarter | Cumulative Profit A | Cumulative Profit B |
|---------|---------------------|---------------------|
| 18-Q1   | 9.076189e+08        | 9.322179e+08        |
| 18-Q2   | 1.126321e+09        | 1.152696e+09        |
| 18-Q3   | 1.203976e+09        | 1.227991e+09        |
| 18-Q4   | 1.211181e+09        | 1.234754e+09        |
| 19-Q1   | 1.211220e+09        | 1.234791e+09        |



Monthly Cumulative Profit Comparison

| Month  | Cumulative Profit A | Cumulative Profit B |
|--------|---------------------|---------------------|
| 18-Mar | 9.076189e+08        | 9.322179e+08        |
| 18-Apr | 9.184951e+08        | 9.430376e+08        |
| 18-May | 1.054620e+09        | 1.081638e+09        |
| 18-Jun | 1.126321e+09        | 1.152696e+09        |
| 18-Jul | 1.140495e+09        | 1.166266e+09        |
| 18-Aug | 1.198958e+09        | 1.222921e+09        |
| 18-Sep | 1.203976e+09        | 1.227991e+09        |
| 18-Oct | 1.210118e+09        | 1.233995e+09        |
| 18-Nov | 1.210825e+09        | 1.234399e+09        |
| 18-Dec | 1.211181e+09        | 1.234754e+09        |
| 19-Jan | 1.211220e+09        | 1.234791e+09        |
| 19-Feb | 1.210393e+09        | 1.234303e+09        |
| 19-Mar | 1.186999e+09        | 1.211046e+09        |



## Findings

### Sales Predictions

Model A appears to have a competitive edge in prediction accuracy, which is critical for forecasting sales. Specific strengths of Model A include:

- Lower Mean Absolute Error (MAE) and Root Mean Square Error (RMSE), which are critical metrics for forecasting accuracy. This suggests Model A has a better grasp of the data trends and less deviation from actual sales figures.
- In the monthly MAE comparison, Model A consistently shows closer predictions to actual sales, indicating a more stable prediction performance over time.
- Model A also excels in certain markets (for instance, Model A might perform particularly well in European markets such as Germany and Sweden, as indicated by lower MAE and RMSE in those regions).

### Order Suggestions

On the other hand, Model B stands out when it comes to order suggestions with several strong points:

- Model B aligns more closely with actual sales, suggesting that its order suggestions may lead to a better match with customer demand.
- It maintains more optimal stock levels, as indicated by the lower average end-of-season stock. This can reduce costs associated with excess inventory and storage.
- Model B achieves higher cumulative profits, an indication that it balances stock availability against cost-effectiveness efficiently.

## Recommendations

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In light of the detailed analysis:

- **For sales predictions:** Firmly recommend Model A for its robust prediction accuracy, particularly in markets where it has demonstrated strength. This model will be beneficial for regions or products with a high cost of overestimating or underestimating demand.
- **For order suggestions:** Advise the adoption of Model B, which aligns closely with actual sales and maximizes profits by reducing stock-related issues. This model is especially valuable in markets where the cost of stockouts is high, or the product lifecycle is short, and overstock can lead to significant markdowns.

## Integrated Approach

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If possible, an integrated approach that leverages the strengths of both models would be ideal:

- Utilize Model A for its precise sales predictions to set targets and prepare the supply chain for upcoming demand.
- Employ Model B for its superior order suggestions to fine-tune the inventory levels, thus ensuring availability while maximizing profitability.

In scenarios where differentiated strategies are possible, tailoring the use of models by market specifics will optimize outcomes—applying Model A in markets where prediction accuracy has shown to drive better results and Model B in markets where inventory optimization impacts profits significantly.

## Conclusion

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The combination of Model A's accuracy in sales predictions and Model B's effectiveness in order suggestions can create a powerful toolset. This dual-model strategy aligns with business objectives by enhancing the precision of sales forecasts and optimizing order quantities, which in turn supports sustainability by reducing waste through better inventory management.