**The airline ORENAIR -** <http://www.orenair.ru/eng/>

**Usable: YES**

* easy to use;
* understandable links and menu;
* the page is not overloaded;
* not all links provide the information about service;

**Useful: NO**

* not useful, because the web site do not meet clients’ needs (information about purchase and schedule);
* poor structure of web site.

**Desirable: NO**

* colors and front are desirable;
* service is not easy to translate;
* the main page is looking empty, because of blank space just in the middle of web.

**Findable: NO**

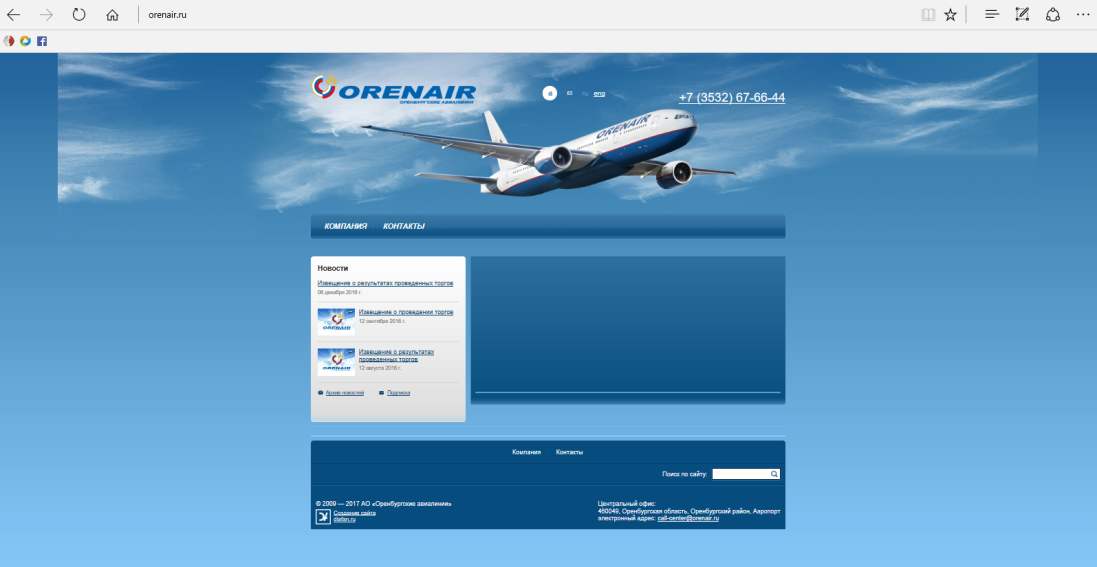
* the schedule and purchase service are not visible;
* the overlaps are not precise;
* it is difficult to find all information in English;
* lack of overlaps such as: “customer zone”, “buy a ticket”, “terms and conditions”, etc…

**Accessible: NO**

* there is no option in the webpage for people with a disabilities (lights control, voice information, other navigation).

**Credible: NO**

* weak design and difficulties with finding key information make website less trustworthy;
* little information about the company and the services it offers in English;
* in Russian you may find wider range of corporate documents and news on website.

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